

3746 Nways Multiprotocol Controller  
Models 900 and 950



# Network Node Processor Installation and Maintenance (Based on 6578)



3746 Nways Multiprotocol Controller  
Models 900 and 950



# Network Node Processor Installation and Maintenance (Based on 6578)

**Note:** Before using this information and the product it supports, be sure to read the general information under "Notices" on page ix.

## **Second Edition (October 2001)**

This edition applies to the network node processor based on 6578 Model RAU.

Order publications through your IBM representative or the IBM branch office serving your locality. Publications are not stocked at the address given below.

A form for readers' comments appears at the back of this publication. If the form has been removed, address your comments to:

Department CGFA  
Design & Information Development  
IBM Corporation  
PO Box 12195  
Research Triangle Park NC 27709  
U.S.A.

When you send information to IBM, you grant IBM a nonexclusive right to use or distribute the information in any way it believes appropriate without incurring any obligation to you.

© **Copyright International Business Machines Corporation 2001. All rights reserved.**

US Government Users Restricted Rights – Use, duplication or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

# Contents

<b>Figures</b>	vii
<b>Notices</b>	ix
European Union (EU) Statement	x
Electronic Emission Notices	x
Korean Communications Statement	xi
New Zealand Radiocommunications (Radio) Regulations	xi
Trademarks	xii
<b>Product Safety Information</b>	xiii
General Safety	xiii
Important Safety Information	xiii
Safety Notices for United Kingdom	xiv
Service Inspection Procedures	xiv
<b>About This Guide</b>	xvii
Who Should Use This Guide	xvii
How to Use This Guide	xvii
How This Guide Is Organized	xvii
Where to Find More Information	xviii
Additional Information on the Web	xviii
Online Documentation from CD-ROM	xviii
Service Personnel Definitions	xix
<b>Chapter 1. Installing and Setting Up your Network Node Processor</b>	1-1
Network Node Processor Overview	1-1
Preparing Your Installation	1-2
Installation Time	1-2
Getting Ready to Install	1-2
Installing Your Network Node Processor (6578)	1-3
Installing the 6578 Network Node Processor - A	1-5
Installing the 6578 System Unit (NNP-A) in the Controller Expansion	1-6
Connecting the 6578 (NNP-A)	1-7
Installing the 6578 Network Node Processor - B	1-8
Installing the 6578 System Unit (NNP-B) in the Controller Expansion	1-9
Installing a Second ac Outlet Distribution Box	1-10
Connecting the 6578 Network Node Processor - B	1-12
Installing the Code on the Network Node Processor	1-13
Completing Your Installation	1-20
<b>Chapter 2. Network Node Processor Problem Determination</b>	2-1
MAP: Entry Point for Problem Isolation	2-1
MAP: Network Node Processor Problem Determination	2-7
How to Install a Display, Keyboard, and Mouse on Your Network Node Processor	2-10
<b>Chapter 3. Network Node Processor Troubleshooting</b>	3-1
MAP: Network Node Processor Troubleshooting	3-1
Beep Symptoms	3-15
No Beep Symptoms	3-17

Display . . . . .	3-18
Keyboard . . . . .	3-19
Printer . . . . .	3-19
Power-Supply . . . . .	3-20
20-Pin Main Power Supply Connection . . . . .	3-20
Undetermined Problems . . . . .	3-22
Before Replacing a System Board . . . . .	3-22
Devices List . . . . .	3-23
Hard-Disk Drive Boot Error . . . . .	3-24
When to Use the Low-Level Format Program . . . . .	3-24
Preparing the Hard-Disk Drive for Use . . . . .	3-24
Token-Ring Adapter Card LED Status . . . . .	3-25
Token-Ring Table Terms and Definitions . . . . .	3-26
Additional Service Information . . . . .	3-27
Security Features . . . . .	3-27
Passwords . . . . .	3-27
Power-On Password . . . . .	3-27
Administrator Password . . . . .	3-28
Administrator Password Control . . . . .	3-28
Operating System Password . . . . .	3-28
Vital Product Data . . . . .	3-28
Management Information Format (MIF) . . . . .	3-29
Alert on LAN . . . . .	3-29
Hard-Disk Drive Jumper Settings . . . . .	3-30
CD-ROM, PD/CD-ROM Drive Jumper Settings . . . . .	3-31
BIOS Levels . . . . .	3-32
Flash (BIOS/VPD) Update Procedure . . . . .	3-33
Flash Recovery Boot Block . . . . .	3-33
Power Management . . . . .	3-34
Automatic Configuration and Power Interface (ACPI) BIOS . . . . .	3-34
Advanced Power Management . . . . .	3-34
Automatic Hardware Power Management Features . . . . .	3-34
Setting Automatic Hardware Power Management Features . . . . .	3-35
Automatic Power-On Features . . . . .	3-35
Network Settings . . . . .	3-35
Flash over LAN (Update POST/BIOS over Network) . . . . .	3-36
Wake on LAN . . . . .	3-36
System Board Memory . . . . .	3-37
 <b>Chapter 4. Network Node Processor Diagnostics and Test Information . . . . .</b>	 4-1
Power-On Self-Test (POST) . . . . .	4-1
POST Beep Codes . . . . .	4-1
Error Code Format . . . . .	4-2
Diagnostics Test Programs . . . . .	4-3
IBM PC Enhanced Diagnostics . . . . .	4-3
Starting the IBM PC Enhanced Diagnostics Program . . . . .	4-4
Navigating through the Diagnostic Programs . . . . .	4-4
Running Diagnostic Tests . . . . .	4-4
Test Selection . . . . .	4-4
IBM PC Enhanced Memory Diagnostics . . . . .	4-5
Alert On LAN Test . . . . .	4-5
Asset ID Test . . . . .	4-5
Test Results . . . . .	4-6
Hard File Smart Test . . . . .	4-6

IBM Fixed Disk Optimized Test . . . . .	4-6
Quick and Full Erase - Hard Drive . . . . .	4-7
Asset EEPROM Backup . . . . .	4-7
Viewing the Test Log . . . . .	4-8
SIMM/DIMM Memory Errors . . . . .	4-8
IBM PC Enhanced Diagnostic Error Codes . . . . .	4-9
 <b>Chapter 5. Network Node Processor FRU Exchange</b> . . . . .	5-1
Removing and Installing Network Node Processor FRU . . . . .	5-1
Battery Exchange . . . . .	5-3
Board Exchange . . . . .	5-3
Processor Exchange . . . . .	5-5
Hard-Disk Drive Exchange . . . . .	5-6
CD-ROM Drive Exchange . . . . .	5-7
Diskette Drive Exchange . . . . .	5-8
Token-Ring Adapter Card Exchange . . . . .	5-9
Other FRUs Exchange . . . . .	5-9
After FRU Exchange . . . . .	5-10
After Battery or Board Exchange . . . . .	5-11
After Token-Ring Adapter Card Exchange . . . . .	5-12
After Hard-Disk Drive Exchange . . . . .	5-14
After Other FRUs Exchange . . . . .	5-16
 <b>Chapter 6. CE Leaving Procedure</b> . . . . .	6-1
Check List . . . . .	6-1
 <b>Appendix A. Safety Information</b> . . . . .	A-1
General Safety . . . . .	A-1
Electrical Safety . . . . .	A-2
Safety Inspection Guide . . . . .	A-3
Handling Electrostatic Discharge-Sensitive Devices . . . . .	A-4
Grounding Requirements . . . . .	A-4
Safety Notices (Multilingual Translations) . . . . .	A-5
 <b>Appendix B. Specifications 6578</b> . . . . .	B-1
 <b>Appendix C. Parameter Worksheet</b> . . . . .	C-1
Definition of Service LAN IP Addresses . . . . .	C-1
 <b>Appendix D. Controller Expansion Component Locations</b> . . . . .	D-1
 <b>Appendix E. Network Node Processor External Cable References</b> . . . . .	E-1
Network Node Processor Cables for the 3746-900 . . . . .	E-1
Service Processor and Network Node Processor Cables for the 3746-950 . . . . .	E-2
Cable from the Network Node Processor Processor to the 8228 . . . . .	E-3
Interchange Circuit for Standard LAN Cable . . . . .	E-3
 <b>Appendix F. Network Node Processor Aids</b> . . . . .	F-1
Computer Exploded View . . . . .	F-1
Input/Output Connectors . . . . .	F-2
Cover Removal . . . . .	F-2
Cover Replacement . . . . .	F-2
Front Bezel . . . . .	F-3
EMC Shield . . . . .	F-3

I	Diskette / Hard Drive Removal . . . . .	F-3
	CD-ROM Drive Removal . . . . .	F-4
	Power Supply Removal . . . . .	F-4
	System Board Layout . . . . .	F-5
	System Board Locations . . . . .	F-5
	System Board Switch Settings . . . . .	F-7
	Diskette Write Access Switch (SW1-1) . . . . .	F-7
	Clear CMOS Switch (SW1-2) . . . . .	F-7
	Network Node Processor Configuration/Setup Utility . . . . .	F-8
I	Network Node Processor Configuration Reference Based on 6578-RAU . . . . .	F-8
I	<b>Appendix G. Network Node Processor Part Numbers (Based on 6578)</b>	G-1
I	Parts Listing . . . . .	G-3
	<b>Appendix H. Bibliography . . . . .</b>	H-1
	Customer Documentation for the 3746 Model 950 . . . . .	H-1
	Service Documentation for the IBM 3746 Model 950 . . . . .	H-6
I	Customer Documentation for the 3745 (All Models) and 3746 (Model 900) . . . . .	H-10
I	Additional Customer Documentation for the 3745 Models 130, 150, 160, and 170 . . . . .	H-16
	Service Documentation for the IBM 3745 (Models 210, 21A, 310, 31A, 410, 41A, 610, and 61A) and 3746 (Model 900) . . . . .	H-17
	Additional Service Documentation for the IBM 3745 Models 130, 150, 160, 170, and 17A . . . . .	H-22
	<b>Glossary . . . . .</b>	X-1
	<b>Index . . . . .</b>	X-3



# Figures

1-1.	Network Node Processor Environment	1-1
1-2.	Installing Label on the Front Side of the Network Node Processor (6578)	1-4
1-3.	Installing the NNP-A Brackets	1-5
1-4.	Installing Plate PN 58G5755	1-5
1-5.	Installing the 6578 NNP-A Unit in the Controller Expansion (Front Side)	1-6
1-6.	Connecting the 6578 NNP-A	1-7
1-7.	Installing the NNP-B Brackets	1-8
1-8.	Installing Plate PN 58G5755	1-8
1-9.	Installing the 6578 NNP-B Unit in the Controller Expansion (Front Side)	1-9
1-10.	Locating the Captive Nuts	1-10
1-11.	Installing the Captive Nuts	1-10
1-12.	Installing the Second ac Outlet Distribution Box	1-11
1-13.	Power Cord Installation	1-11
1-14.	Power Distribution	1-11
1-15.	Connecting the NNP-B (6578)	1-12
1-16.	3746-9x0 Menu	1-13
1-17.	Network Node Processor Menu	1-13
1-18.	NNP-A LIC Management Menu	1-14
1-19.	NNP-A/TIC3 2080 Service LAN IP Addresses Definition	1-15
1-20.	NNP-B LIC Management Menu	1-16
1-21.	NNP-B Service LAN IP Addresses Definition	1-17
1-22.	NNP-A LIC Management Menu	1-18
1-23.	NNP-B LIC Management Menu	1-18
1-24.	Network Node Processor Selection	1-19
1-25.	NNP-A Licensed Internal Code Management	1-19
1-26.	Network Node Processor LIC Management Menu	1-20
1-27.	NNP-A Licensed Internal Code Management Information Message	1-20
2-1.	LAN Attached to the Service Processor	2-7
2-2.	How to Connect Display, Keyboard, and Mouse on Network Node Processor	2-10
3-1.	Keyboard Connector Voltages	3-19
D-1.	Controller Expansion Inventory Chart (Front View)	D-2
D-2.	Controller Expansion Inventory Chart (Rear View)	D-3
D-3.	Installing Captive Nuts and Brackets for the Display, Drawer, SP and NNP Type 7585, 6578, or 6563	D-4
D-4.	Installing Captive Nuts for LCBs	D-5
D-5.	Installing Captive Nuts for 8229s	D-6
D-6.	Installing Captive Nuts and Brackets for MAE	D-7
D-7.	Installing Brackets (PN 58G5752) for Processor Type 6578	D-8
D-8.	Units Installation in the Controller Expansion (SP and NNP Type 6578)	D-9
D-9.	Units Installation in the Controller Expansion (SP and NNP Type 6578 + MAE)	D-9
D-10.	Units Installation in the Controller Expansion (SP Type 6275 NNP Type 6578)	D-10
D-11.	Units Installation in the Controller Expansion (SP Type 6275 NNP Type 6578 + MAE)	D-10

I	D-12.	Units Installation in the Controller Expansion (SP Type 7585 NNP	
I		Type 6578)	D-11
I	D-13.	Units Installation in the Controller Expansion (SP Type 7585 NNP	
I		Type 6578 + MAE)	D-11
I	D-14.	Units Installation in the Controller Expansion (SP Type 3172 NNP	
I		Type 6578)	D-12
	D-15.	Connecting the Units to the ac Outlet Distribution Box	D-12
	E-1.	Network Node Processor Cables for 3746-900	E-1
	E-2.	Service Processor and Network Node Processor Cables for 3746-950	E-2
	E-3.	LAN Cable	E-3
	E-4.	Adapter Cable (PN 60G1066)	E-4

---

## Notices

This information was developed for products and services offered in the U.S.A.

IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area.

References in this publication to IBM products, programs, or services do not imply that IBM intends to make these available in all countries in which IBM operates. Any reference to an IBM product, program, or service is not intended to state or imply that only IBM's product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any of IBM's intellectual property rights may be used instead of the IBM product, program, or service. Evaluation and verification of operation in conjunction with other products, except those expressly designated by IBM, are the user's responsibility.

IBM may have patents or pending patent applications covering subject matter in this document. The furnishing of this document does not give you any license to these patents. You can send license inquiries, in writing, to:

IBM Director of Licensing  
IBM Corporation  
North Castle Drive  
Armonk, NY 10504-1785  
U.S.A.

For license inquiries regarding double-byte (DBCS) information, contact the IBM Intellectual Property Department in your country or send inquiries, in writing, to:

IBM World Trade Asia Corporation  
Licensing  
2-31 Roppongi 3-chome, Minato-ku  
Tokyo 106, Japan

The following paragraph does not apply to the United Kingdom or any other country where such provisions are inconsistent with local law:

INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

This information is for planning purposes only. The information herein is subject to change before the products described become available.

---

## European Union (EU) Statement

This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM can not accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

---

## Electronic Emission Notices

### Federal Communications Commission (FCC) Statement

**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Industry Canada Compliance Statement

This Class A digital apparatus complies with Canadian ICES-003.

### Avis de conformité aux normes d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

### Japanese Voluntary Control Council For Interference (VCCI) Statement

This equipment is in the 1st Class category (information equipment to be used in commercial and/or industrial areas) and conforms to the standards set by the Voluntary Control Council for Interference by Information Technology Equipment aimed at preventing radio interference in commercial and industrial areas.

Consequently, when used in a residential area or in an adjacent area thereto, radio interference may be caused to radios and TV receivers, and so on.

Read the instructions for correct handling.

## Korean Communications Statement

Please note that this device has been certified for business purpose with regard to electromagnetic interference. If you find this is not suitable for your use, you may exchange it for one of residential use.

### A급 기기(업무용)

이 기기는 업무용으로 전자파적합등록을 받은 기기이오니  
판매자 또는 이용자는 이점을 주의하시기 바라며, 만약  
구입하였을 때에는 구입한 곳에서 가정용으로 교환하시기  
바랍니다.

## New Zealand Radiocommunications (Radio) Regulations

**Attention:** This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

### Taiwanese Class A Warning Statement

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user will be required to take adequate measures.

警告使用者：  
這是甲類的資訊產品，在  
居住的環境中使用時，可  
能會造成射頻干擾，在這  
種情況下，使用者會被要  
求採取某些適當的對策。

---

## Trademarks

The following terms are trademarks of International Business Machines Corporation in the United States, or other countries, or both:

ACF/VTAM	LPDA
AIX	Micro Channel
APPN	MVS/ESA
AS/400	Nways
AT	OS/2
DATABASE 2	Parallel Sysplex
DB2	PowerPC (logo)
Enterprise Systems Connection Architecture	RETAIN
ES/3090	S/370
ES/9000	S/390
ESCON	System/36
Fax Concentrator	VM/ESA
HelpCenter	VTAM
IBM	Wake on LAN

NetView and Tivoli are trademarks of Tivoli Systems, Inc. in the United States, or other countries, or both.

Java and all Java-based trademarks and logos are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and/or other countries.

Microsoft, Windows, Windows NT, and the Windows logo are trademarks or registered trademarks of Microsoft Corporation.

Pentium is a registered trademark of Intel Corporation in the U.S. and other countries.

UNIX is a registered trademark of the Open Group in the United States and other countries.

Other company, product, and service names may be trademarks or service marks of others.

---

# Product Safety Information

---

## General Safety

This product meets IBM® safety standards.

## Important Safety Information

Be sure to read all caution and danger statements in this book before performing any of the instructions.

Leia todas as instruções de cuidado e perigo antes de executar qualquer operação.

---

### 注意和危险声明 (简体中文)

#### 重要事项:

本书中的所有注意和危险声明之前都有编号。该编号用于英语的注意或危险声明与 *Safety Information* 一书中可以找到的翻译版本的注意或危险声明进行交叉引用。

例如，如果一个注意声明以编号 1 开始，那么对该注意声明的翻译出现在 *Safety Information* 一书中的声明 1 中。

在按说明执行任何操作前，请务必阅读所有注意和危险声明。

---

### 注意及危險聲明 (中文)

#### 重要資訊：

本書中所有「注意」及「危險」的聲明均以數字開始。此一數字是用來作為交互參考之用，英文「注意」或「危險」聲明可在「安全資訊」(Safety Information) 一書中找到相同內容的「注意」或「危險」聲明的譯文。

例如，有一「危險」聲明以數字 1 開始，則該「危險」聲明的譯文將出現在「安全資訊」(Safety Information) 一書的「聲明」1 中。

執行任何指示之前，請詳讀所有「注意」及「危險」的聲明。

Prenez connaissance de toutes les consignes de type Attention et Danger avant de procéder aux opérations décrites par les instructions.

Lesen Sie alle Sicherheitshinweise, bevor Sie eine Anweisung ausführen.

Accertarsi di leggere tutti gli avvisi di attenzione e di pericolo prima di effettuare qualsiasi operazione.

---

## 주의 및 위험 경고문(한글)

### 중요:

이 책에 나오는 모든 주의 및 위험 경고문은 번호로 시작됩니다.  
이 번호는 *Safety Information* 책에 나오는 영문판 주의 및 위험  
경고문과 한글판 주의 및 위험 경고문을 상호 참조하는데 사용됩  
니다.

예를 들어 주의 경고문이 번호 1로 시작되면 *Safety Information*  
책에서 이 주의 경고문은 경고문 1번 아래에 나옵니다.

지시를 따라 수행하기 전에 먼저 모든 주의 및 위험 경고문을 읽  
도록 하십시오.

Lea atentamente todas las declaraciones de precaución y peligro ante  
de llevar a cabo cualquier operación.

For the **network node processor safety notices** see Appendix A, “Safety  
Information” on page A-1.

For *Safety Notices* refer to *IBM 3745 Communication Controller All Models, IBM  
3746 Expansion Unit Model 900, IBM 3746 Nways Multiprotocol Controller Model  
950, Safety Information, GA33-0400.*

## Safety Notices for United Kingdom

1. The IBM 3746 Expansion Unit Model 900 and IBM 3746 Nways Multiprotocol Controller Model 950 are manufactured according to the International Safety Standard EN 60950 and as such are approved in the UK under the General Approval Number NS/G/1234/J/100003 for indirect connection to the public telecommunication network.
2. The network adapter interfaces housed within the IBM 3746 Expansion Unit Model 900 and IBM 3746 Nways Multiprotocol Controller Model 950 are approved separately, each one having its own independent approval number. These interface adapters, supplied by IBM, do not use or contain excessive voltages. An excessive voltage is one that exceeds 42.4 V peak ac or 60 V dc. They interface with the IBM 3746 Expansion Unit Model 900 and IBM 3746 Nways Multiprotocol Controller Model 950 using Safety Extra Low Voltages (SELV) only. In order to maintain the separate (independent) approval of the IBM adapters, it is essential that other optional cards, not supplied by IBM, do not use mains voltages or any other excessive voltages. Seek advice from a competent engineer before installing other adapters not supplied by IBM.

---

## Service Inspection Procedures

The Service Inspection Procedures help service personnel check whether the 3745/3746 conforms to IBM safety criteria. They have to be used each time the 3745/3746 safety is suspected. The *Service Inspection Procedures* section is located at the beginning of the:

- *3745 Communication Controller Models 210 to 61A Maintenance Information Procedures, SY33-2054*
- *3745 Communication Controller Models 130 to 17A Maintenance Information Procedures, SY33-2070*
- *3746-950 Service Guide, SY33-2108*



- *3746-900 Service Guide*, SY33-2116.

For the network node processor, see the Service Inspection Procedures in “Safety Inspection Guide” on page A-3.



---

## About This Guide

---

### Who Should Use This Guide

The IBM personnel using this manual should be:

- Trained to service the network node processor, IBM 3745 Communication Controller, 3746-900, and 3746-950
- Familiar with the network node processor service documentation
- Familiar with the configuration of the 3745 Communication Controller, 3746-900, and 3746-950

---

### How to Use This Guide

This manual provides procedures for installing and maintaining a network node processor. To ensure the most efficient installation:

- Read the instructions carefully before attempting to do them
- Complete each step before going to the next one
- Go through the chapters sequentially

---

### How This Guide Is Organized

<b>Chapter 1</b>	Presents the procedures to install and connect the network node processor
<b>Chapter 2</b>	Presents the problem determination procedures for the network node processor
<b>Chapter 3</b>	Gives MAPs for the network node processor troubleshooting
<b>Chapter 4</b>	Presents the diagnostics and tests available on the network node processor and how to invoke them
<b>Chapter 5</b>	Gives the procedure for network node processor FRU exchange
<b>Chapter 6</b>	Gives the CE leaving procedure.
<b>Appendix A</b>	Provides safety notices for the network node processor
<b>Appendix B</b>	Provides 6578 specifications
<b>Appendix C</b>	Provides parameter worksheets for the network node processor.
<b>Appendix D</b>	Gives the locations of the controller expansion components
<b>Appendix E</b>	Provides network node processor external cable references
<b>Appendix F</b>	Provides network node processor aids for FRU location and removal, and for configuration and setup
<b>Appendix G</b>	Provides network node processor parts number
<b>Appendix H</b>	Gives the service and customer documentation bibliography
<b>Glossary X</b>	Gives a list of abbreviations.

---

## Where to Find More Information

For a complete list of the network node processor, 3745, 3746-900, and 3746-950 customer and service information manuals, go to the end of this manual. In this *NNPIM*, references are made to the following publications:

*3745 Communication Controller Models 210 to 61A Maintenance Information Procedures*, SY33-2054

*3745 Communication Controller Models 130 to 17A Maintenance Information Procedures*, SY33-2070

*3746-950 Service Guide*, SY33-2108

*3746-900 Service Guide*, SY33-2116

*Nways Multiprotocol Controller Models 900 and 950 Migration and Planning Guide*, GA33-0349

*3745 Communication Controller Models A and 3746 Expansion Unit Model 900: Migration and Planning Guide*, GA33-0183

*3745 Communication Controller Models A and 3746 Models 900 and 950: Overview, Installation, and Integration*, GA27-4234

*3745 Communication Controller Models A and 3746 Models 900 and 950: Serial Line Adapters*, GA27-4235

*3745 Communication Controller Models A and 3746 Models 900 and 950: Token Ring and Ethernet*, GA27-4236

*3745 Communication Controller Models A and 3746 Models 900 and 950: ESCON Channels*, GA27-4237

*3745 Communication Controller Models A and 3746 Models 900 and 950: Physical Planning*, GA27-4238

*3745 Communication Controller Models A and 3746 Models 900 and 950: Management Planning*, GA27-4239

*3745 Communication Controller Models A and 3746 Models 900 and 950: Multiaccess Enclosure Planning*, GA27-4240

*3745 Communication Controller Models A and 3746 Models 900 and 950: Protocol Introductions*, GA27-4241

## Additional Information on the Web

You can access the latest news and information about IBM network products, customer service and support, and microcode upgrades at:

<http://www.ibm.com/networking/>

## Online Documentation from CD-ROM

I Starting at EC H10000A and EC H10010A (and above) with the service processor  
I is now shipped a CD-ROM that contains the LIC and a copy of the 3746 web site. You will find from this web page, marketing, PE, and all information about CCP products.

To access this page:

1. Insert the CD-ROM into the CD-ROM disk drive of the service processor.

2. From the MOSS-E primary menu, click **Information**
3. Double-click **CD-ROM documentation**
4. Then if you want to display the CCP documentation, click **Go to Documentation**

---

## Service Personnel Definitions

Refer to one of the following manuals:

- *3745 Communication Controller Models 210 to 61A Maintenance Information Procedures*, SY33-2054
- *3745 Communication Controller Models 130 to 17A Maintenance Information Procedures*, SY33-2070
- *3746-950 Service Guide*, SY33-2108
- *3746-900 Service Guide*, SY33-2116.



# Chapter 1. Installing and Setting Up your Network Node Processor

## Network Node Processor Overview

- I The network node processor can be based on an 6578-RAU, 6563-U,
- I 6275-56U/83U, 6278, 7585-P02, or 3172 Model 003.
- I In this manual only the network node processor based on 6578-RAU is addressed.

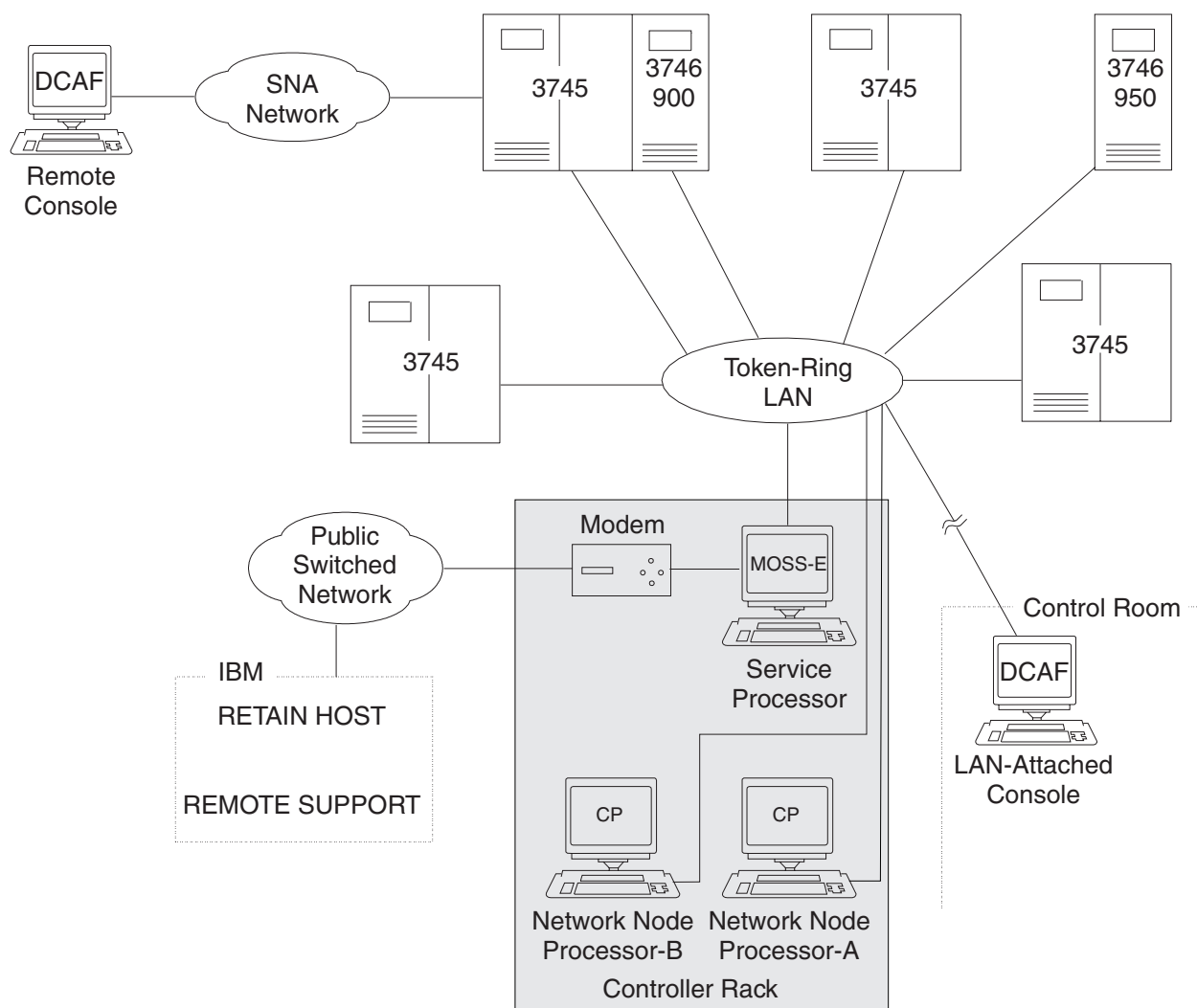


Figure 1-1. Network Node Processor Environment

---

## Preparing Your Installation

### Installation Time

The average time for installing the network node processor is 2.0 hours.

**Note:** Under the installation service code, only report the time spent on the procedures described in this manual. Other activities must be reported on another service code according to your general reporting instruction guide.

### Getting Ready to Install

1. Before starting the installation, contact your remote support structure and open a Problem Management Record (PMR) to verify whether or not any microcode maintenance is recommended.
2. You have received two diskettes with the Network Node Processor. Using a felt-tipped pen, identify one diskette as **Normal** and the other as **Backup**.
3. Obtain from the customer the following **Parameter worksheet**: “Definition of Service LAN IP Addresses” on page C-1.

This parameter worksheet is part of the *3745 Communication Controller Models A and 3746 Models 900 and 950: Planning Guide*, GA33-0457 Appendix A and must be filled in by the customer.

#### Attention

The network node processor is connected to a **220-V** power receptacle, if you connect other units on the ac outlet distribution box verify the voltage of these units.

#### Go To

- “Installing Your Network Node Processor (6578)” on page 1-3.



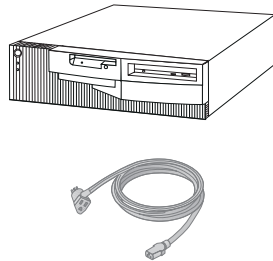
---

## I Installing Your Network Node Processor (6578)

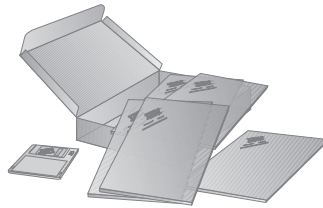
### 1. **Unpack** Your Network Node Processor.

For installing a **NNP-A** or a **NNP-B**, you need the following items to complete this installation:

- I
  - □ Network Node Processor (6578) and Power Cord



- □ Publications and diskette



- Check that you have received:
  - a. Two brackets (PN 58G5752)
  - b. One plate (PN 58G5755)
  - c. One label (PN 0782966)
  - d. Four screws (PN 1621230), and four screws (PN 2665527)

2. Using label (PN 0782966), **identify** your Network Node Processor-A or Network Node Processor-B by sticking the appropriate label **A** on the front side of the unit (refer to Figure 1-2).

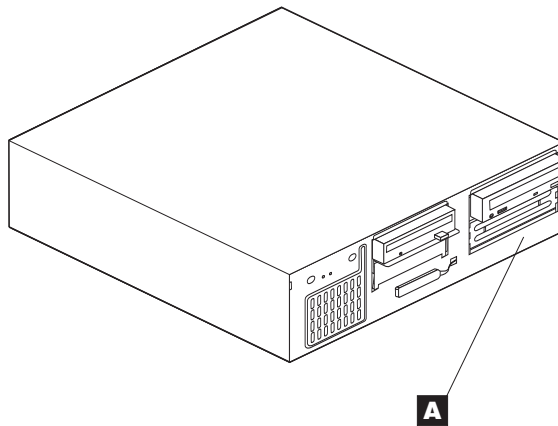


Figure 1-2. Installing Label on the Front Side of the Network Node Processor (6578)

#### Go To

If you are installing:

- **NNP-A**, go to “Installing the 6578 Network Node Processor - A” on page 1-5.
- **NNP-B**, go to “Installing the 6578 Network Node Processor - B” on page 1-8.

## I Installing the 6578 Network Node Processor - A

**Note:** The location of the NNP can be in different places in the controller expansion. It depends on the type of service processor and if other units are installed in this controller expansion. Go to Appendix D, “Controller Expansion Component Locations” and refer to Figure D-1 on page D-2 and Figure D-2 on page D-3 to determine with your customer where you can install the NNP.

1. Open the front and rear doors of the controller expansion, and locate the position to install the brackets used for the NNP-A (refer to Figure D-3 on page D-4). Install the left and right brackets **1** (PN 58G5752) and secure using four screws **2** (PN 2665527).

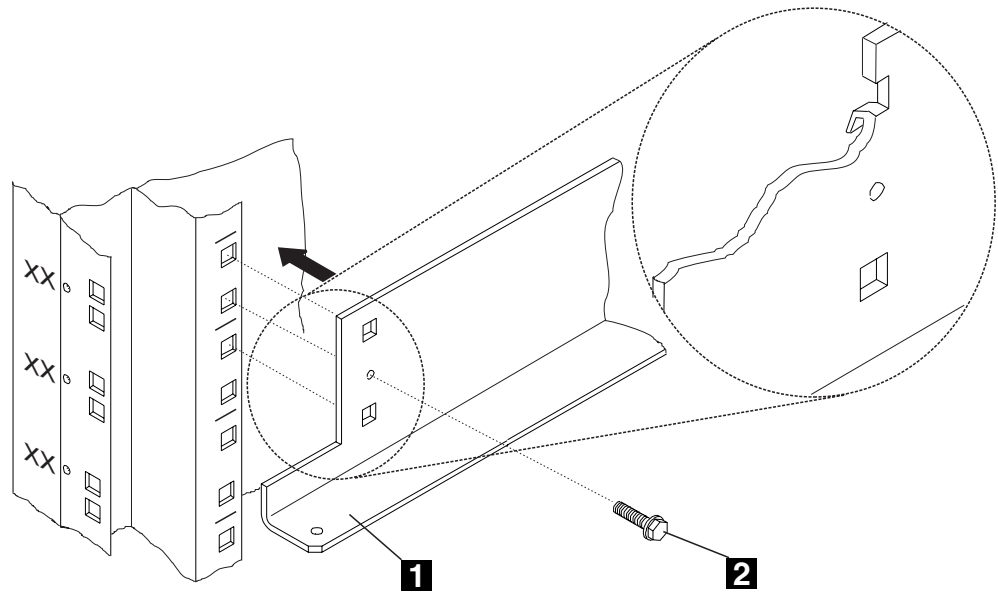


Figure 1-3. Installing the NNP-A Brackets

2. On the brackets installed for the network node processor, install plate **4** (PN 58G5755) using four screws **3** (PN 1621230).

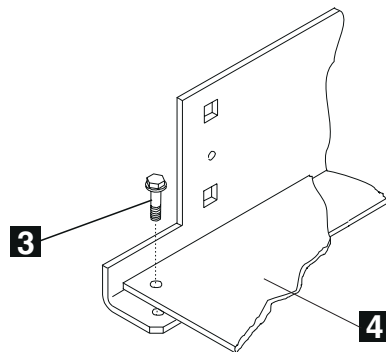


Figure 1-4. Installing Plate PN 58G5755

## Installing the 6578 System Unit (NNP-A) in the Controller Expansion

Slide the network node processor unit in the controller expansion from the front side as shown in Figure 1-5, then go to “Connecting the 6578 (NNP-A)” on page 1-7.

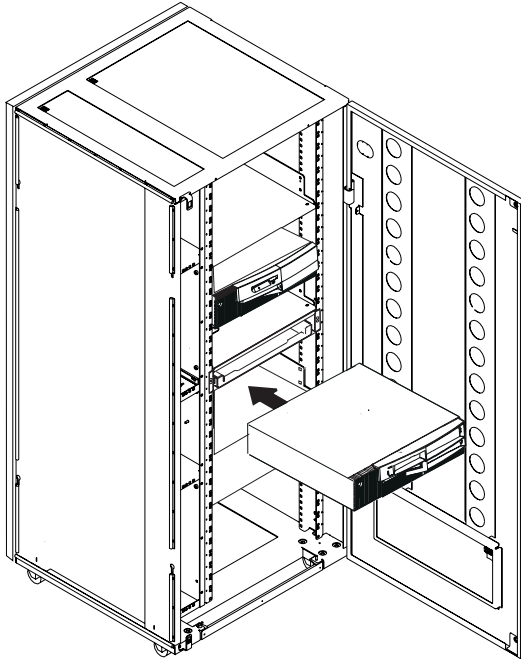
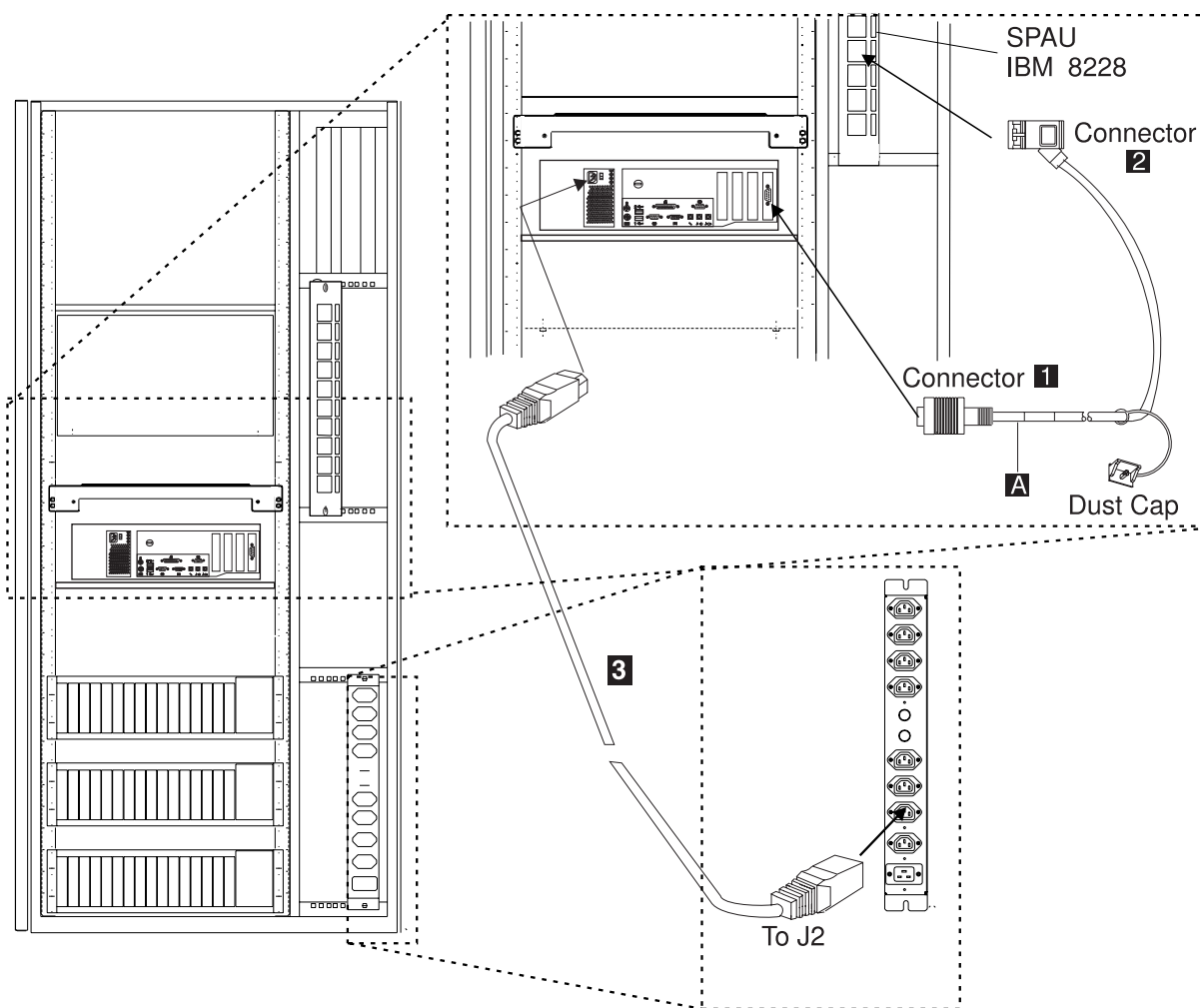


Figure 1-5. Installing the 6578 NNP-A Unit in the Controller Expansion (Front Side)

## Connecting the 6578 (NNP-A)

1. Plug connector **1** of cable **A** (PN 6339098) to the token-ring card connector.
2. Using a sticker, identify the cable **A** as the “network node processor cable” and plug connector **2** to **any plug** of the 8228 from **1 to 8**.
3. Connect power cord **3** from J2 to the ac outlet of the NNP-A.



I Figure 1-6. Connecting the 6578 NNP-A

### Go To

Do you have to install a **NNP-B**?

- **Yes**, go to “Installing the 6578 Network Node Processor - B” on page 1-8.
- **No**, go to “Installing the Code on the Network Node Processor” on page 1-13.

## Installing the 6578 Network Node Processor - B

**Note:** The location of the NNP can be in different places in the controller expansion. It depends on the type of service processor and network node processor-A, and if other units are installed in this controller expansion. Go to Appendix D, “Controller Expansion Component Locations” and refer to Figure D-1 on page D-2 and Figure D-2 on page D-3 to determine with your customer where the NNP can be installed.

1. Open the front and rear doors of the controller expansion and locate the position of the brackets used to install the NNP-B (if the service processor and the NNP-A are two 6578, refer to Figure D-3 on page D-4).
2. Install the left and right brackets **1** (PN 58G5752) and secure using four screws **2** (PN 2665527).

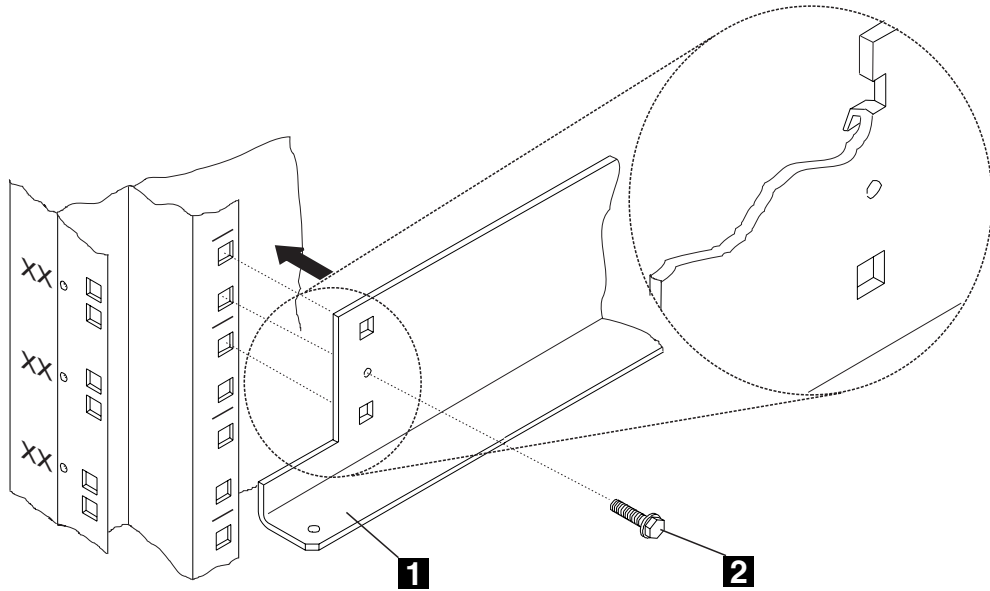


Figure 1-7. Installing the NNP-B Brackets

3. On the brackets installed for the network node processor, install plate **4** (PN 58G5755) using four screws **3** (PN 1621230).

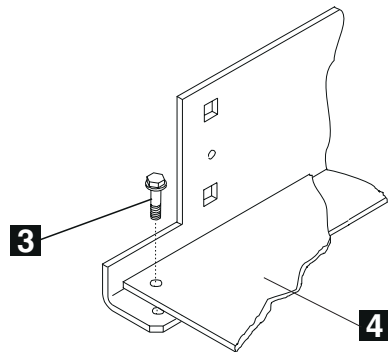


Figure 1-8. Installing Plate PN 58G5755

## Installing the 6578 System Unit (NNP-B) in the Controller Expansion

Slide the network node processor unit in the controller expansion from the front side as shown in Figure 1-9.

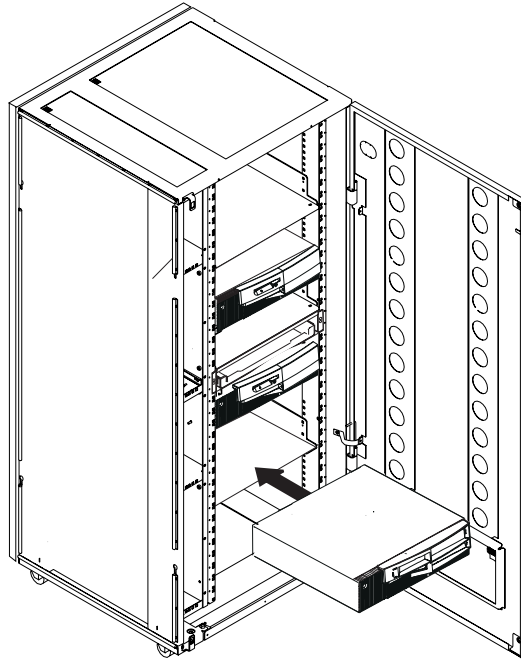


Figure 1-9. Installing the 6578 NNP-B Unit in the Controller Expansion (Front Side)

### Go To

Do you have to install a second **ac outlet distribution box**?

- **Yes**, go to “Installing a Second ac Outlet Distribution Box” on page 1-10.
- **No**, go to “Connecting the 6578 Network Node Processor - B” on page 1-12.

## Installing a Second ac Outlet Distribution Box

1. **Identify** the location to install the two captive nuts **A** (second hole from the left) , if already installed go to step 3, otherwise go to step 2.

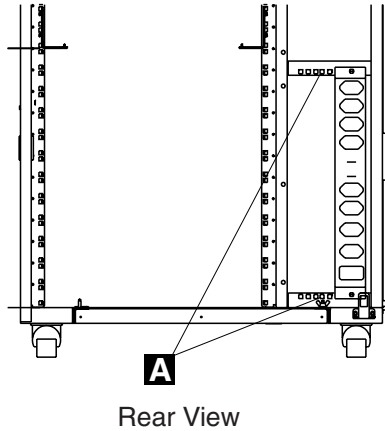


Figure 1-10. Locating the Captive Nuts

2. Refer to Figure 1-11 to **install** the two captive nuts (PN 58G5766).

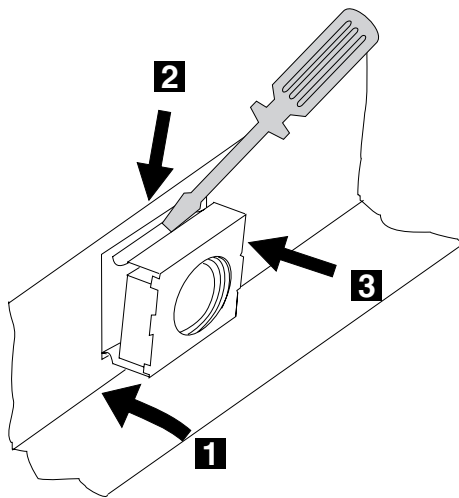


Figure 1-11. Installing the Captive Nuts

3. Refer to Figure 1-12 on page 1-11, using one lockwasher (PN 1622319), one starwasher (PN 1622347), and one screw (PN1673983), **connect** the ground jumper **A** (PN 63F2459) to the new ac outlet distribution box. Then, **install** the second ac outlet distribution box close to the first ac outlet distribution box and fasten using two screws **C** (PN 1621230).



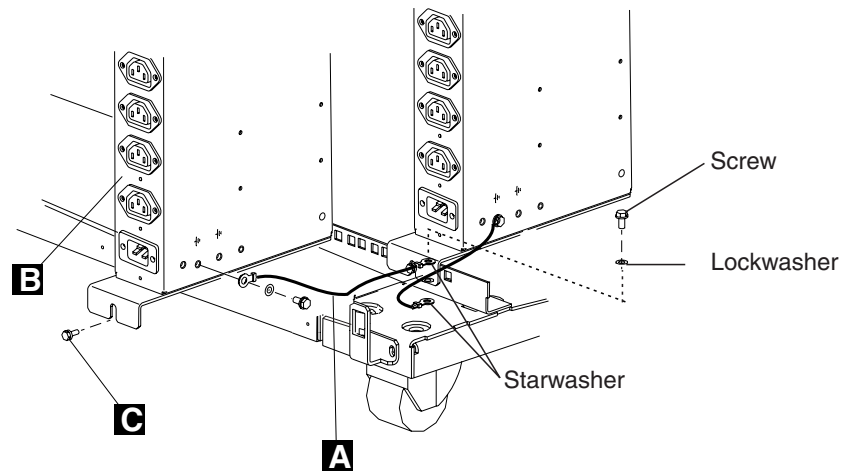


Figure 1-12. Installing the Second ac Outlet Distribution Box

4. Using the same washers and screw used to connect the first ac outlet distribution box, **connect** the other lead of the ground jumper **A** to the frame.
5. Plug the power cord **A** (country dependant) into location **IN** of the ac outlet distribution box. Then route and connect the other lead of the power cord to the customer's power socket.

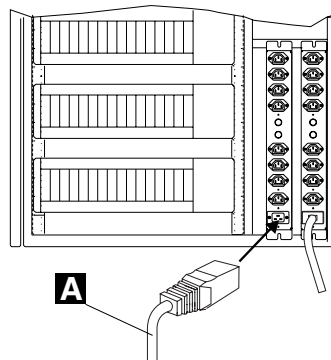


Figure 1-13. Power Cord Installation

6. Switch or ask the customer to switch ON the circuit breaker to be used for the ac outlet distribution box.
7. Verify that the phase is distributed as shown below: **if it is not, notify the customer and do not proceed until the problem is corrected.**

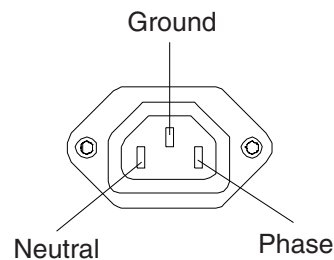


Figure 1-14. Power Distribution

## Connecting the 6578 Network Node Processor - B

1. Plug connector **1** of cable **A** (PN 6339098) to the token-ring card connector.
2. Using a sticker, identify the cable **A** as the “network node processor cable” and plug connector **2** to **any plug** of the 8228 from **1 to 8**.
3. Connect power cord **3** from J5 to the ac outlet of the NNP-B.

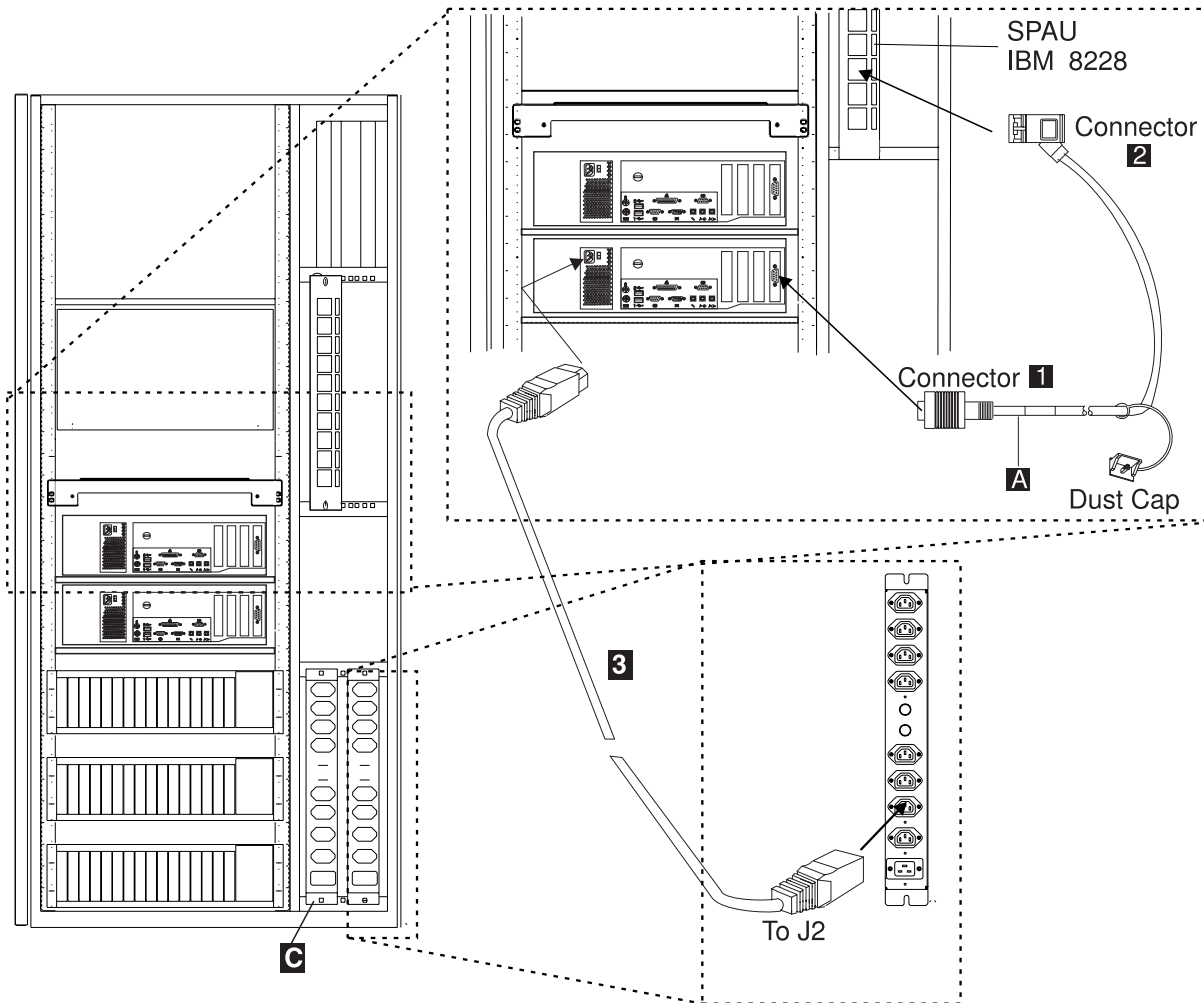


Figure 1-15. Connecting the NNP-B (6578)

Go to “Installing the Code on the Network Node Processor” on page 1-13.

## Installing the Code on the Network Node Processor

**Note:** For any unexpected message or error concerning the network node processor:

- Go to “MAP: Entry Point for Problem Isolation” on page 2-1.

For any other message or error displayed on the control panel, go to:

- The **START** page of the *3745 Communication Controller Models 210 to 61A Maintenance Information Procedures*, SY33-2054, if you are working on a **3745 Model X1A**.
- The **START** page of the *3745 Communication Controller Models 130 to 17A Maintenance Information Procedures*, SY33-2070, if you are working on a **3745 Model 17A**.
- Or go to the **START** page of the *3746-950 Service Guide*, SY33-2108, if you are working on a **3746-950**.

1. Double-click the 3746-950 or 3746-900 icon where you are going to install the NNP.
2. From the 3746-9x0 menu, click **Network Node Processor (NNP) Management**.

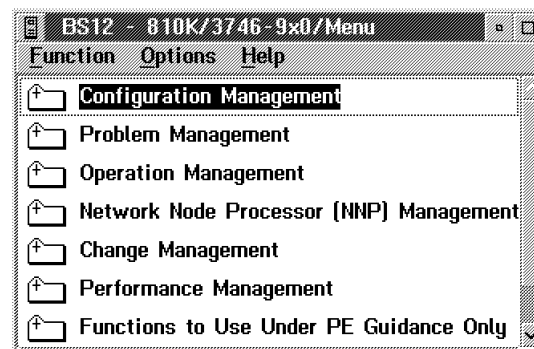


Figure 1-16. 3746-9x0 Menu

3. Double-click **(M) Install/Remove/Change/Restore LIC/NNP**.

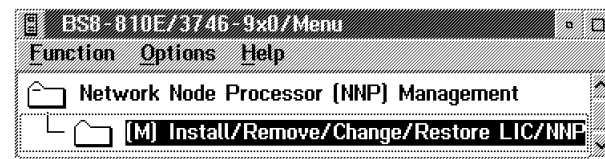


Figure 1-17. Network Node Processor Menu

If you are:

- Installing **NNP-A**, go to step 4 on page 1-14.
- Installing **NNP-B**, go to step 7 on page 1-16.
- Upgrading **NNP-A**, go to step 11 on page 1-18.
- Upgrading **NNP-B**, go to step 13 on page 1-18.

4. Select the NNP-A, then click **Install NNP**.

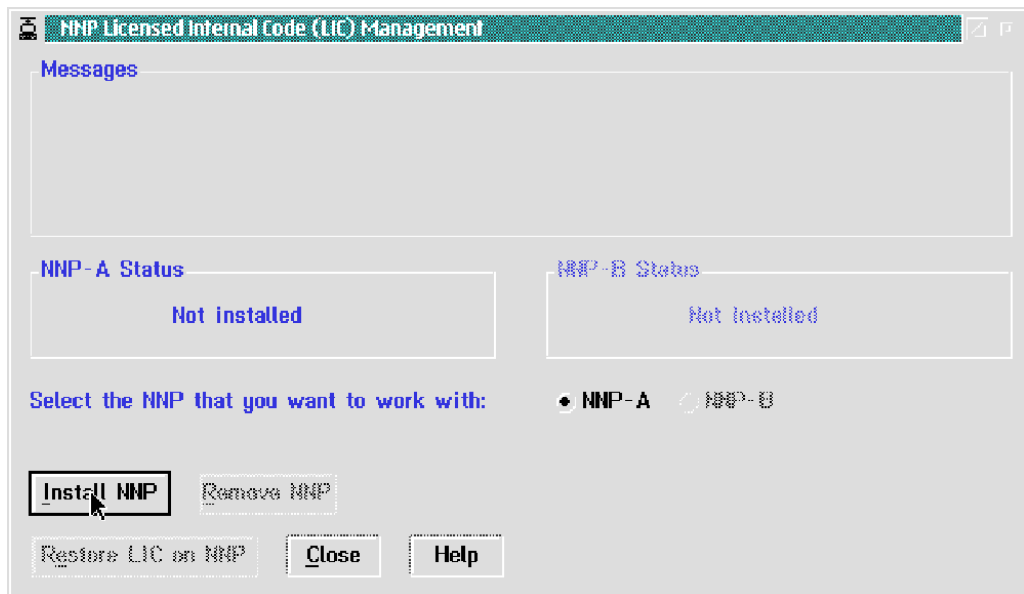


Figure 1-18. NNP-A LIC Management Menu

5. Read the information message, then click **OK**.
6. If necessary, modify the **IP address** for the **NNP-A** and **TIC3 2080** (IP address of the 3746) according to the values recorded by the customer on the worksheet “**Definition of Service LAN IP Addresses**” on page C-1. Otherwise, keep the default values and record the hostnames for later use, then click **OK**. A message will ask you if you have terminated the LAN address customization. If this is the case, click **Yes** (otherwise, follow the indications on this message box). If you have chosen Yes, a message box appears indicating the service LAN address customization has been successfully completed. Click **OK**.

**Notes:**

- a. If the customer defines an IP configuration file the with CCM, the IP address and the subnet mask for TIC3 2080 must be defined in the same IP subnet.
- b. The hostnames cannot be modified, but they are used in the alerts and alarms sent to NetView.

Service LAN Addresses				
	IP address	Subnet mask	Hostname	UAA/LAA
Service Processor:	9.100.77.71	255.255.255.0	SP11111	
NNP-A:	9.100.77.72	255.255.255.0	CA011111	
NNP-B:	not installed			
TIC3 2080:	9.100.77.73	255.255.255.0		
SP default router:	9.100.77.1			
MAE:	not installed			

LAN Manager

Do you have a LAN manager? ☐ Yes ☐ No

CRSM LAN ID:

Figure 1-19. NNP-A/TIC3 2080 Service LAN IP Addresses Definition

Go to step **15** on page **1-18**.

7. Select the NNP-B, then click **Install NNP**.

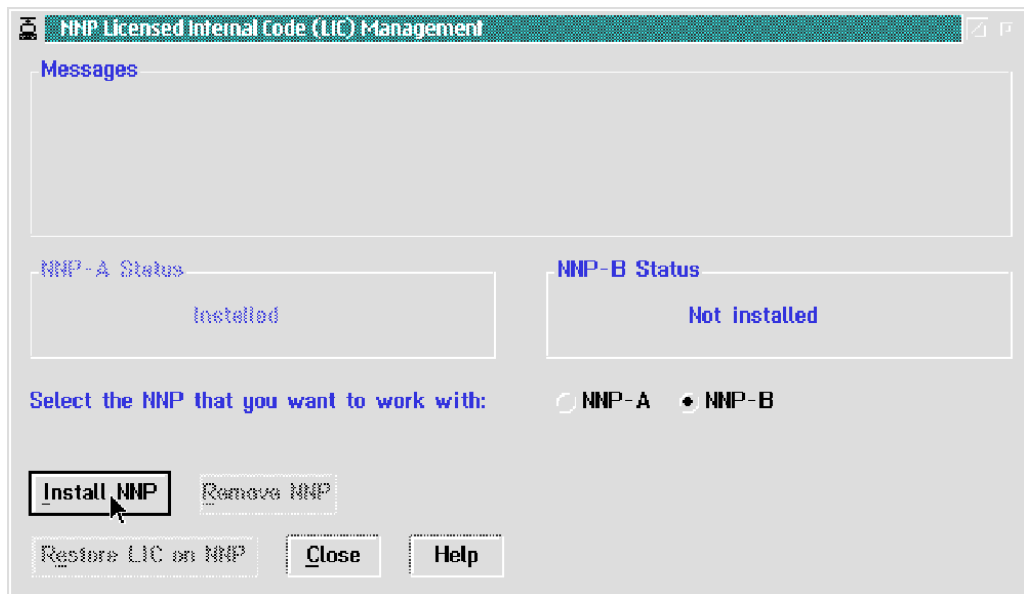


Figure 1-20. NNP-B LIC Management Menu

8. Click **OK**.

9. If necessary, modify the **IP address** for the **NNP-B** according to the values recorded by the customer on the worksheet “**Definition of Service LAN IP Addresses**” on page C-1. Otherwise, keep the default values and record the hostnames for later use.

10. Click **OK**. A message will ask you if you have terminated the LAN addresses customization. If this is the case, click **Yes** (otherwise, follow the prompts on this message box). If you have chosen **Yes**, a message box appears indicating the service LAN addresses customization has been successfully completed. Click **OK**.

**Note:** The hostnames cannot be modified, but they are used in the alerts and alarms sent to NetView.

Service LAN Addresses				
	IP address	Subnet mask	Hostname	UAA/LAA
Service Processor:	9.100.77.71	255.255.255.0	SP11111	
NNP-A:	9.100.77.72	255.255.255.0	CA011111	
NNP-B:	9.100.77.74	255.255.255.0	CB011111	
TICO 2000:	9.100.77.73	255.255.255.0		
SP default router:	9.100.77.1			
MAE:	not installed			

LAN Manager
  
Do you have a LAN manager? ☐ Yes ☐ No
CRSM LAN ID:

Cancel
OK
Help

Figure 1-21. NNP-B Service LAN IP Addresses Definition

Go to step **15** on page **1-18**.

11. Select the NNP-A, then click **Restore LIC on-NNP**.



Figure 1-22. NNP-A LIC Management Menu

12. Go to step 15.

13. Select the NNP-B, then click **Restore LIC on-NNP**.

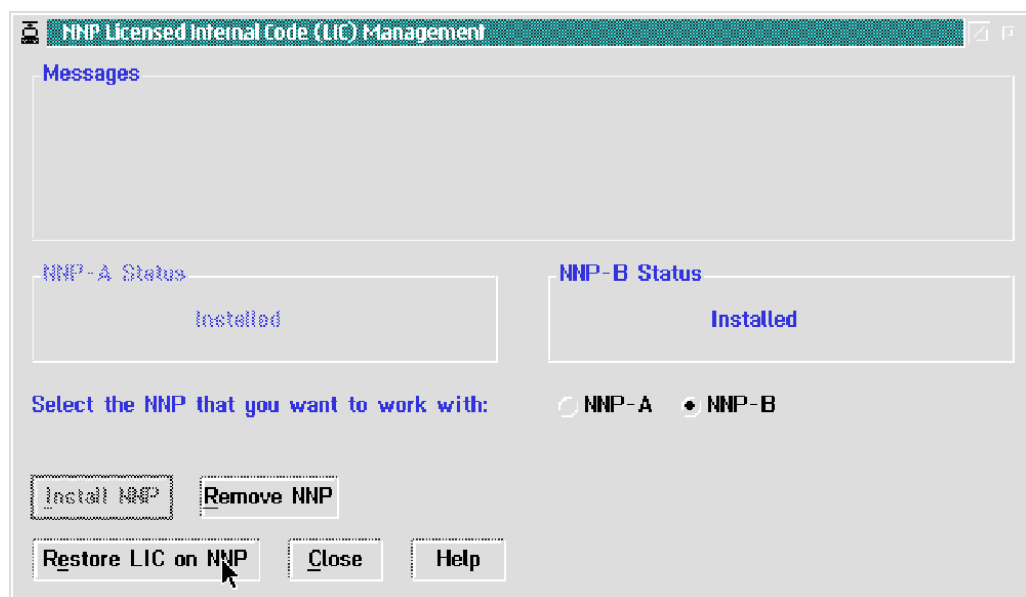


Figure 1-23. NNP-B LIC Management Menu

14. Continue with step 15.

15. Click **OK**, then insert the **Network Node Processor installation diskette** in the diskette drive of the **service processor**, then click **OK**.

16. Select the type **6578**, then click **OK**.



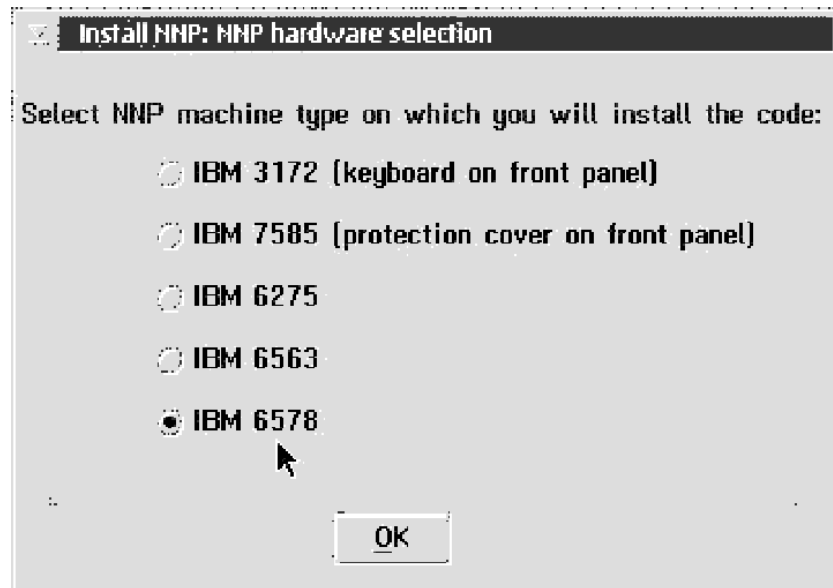


Figure 1-24. Network Node Processor Selection

17. When the process is completed, record the following procedures listed on Figure 1-25, then click **OK**.

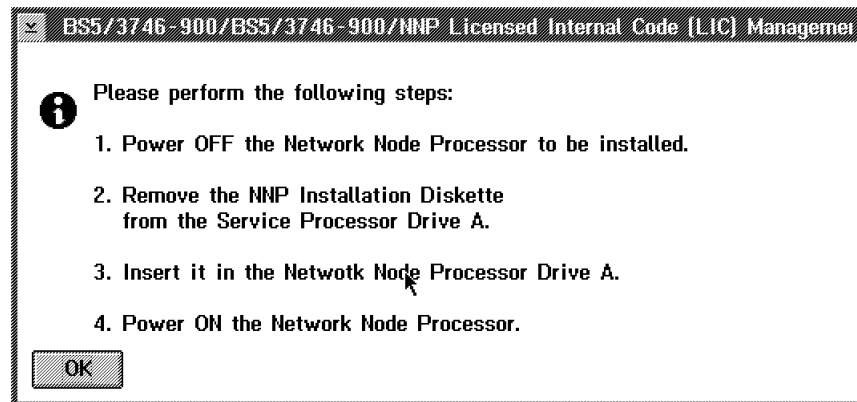


Figure 1-25. NNP-A Licensed Internal Code Management

18. To follow the progress of the installation, read the messages prompted in 'Messages' box.

**Note:** It takes about 20 minutes to complete the installation.

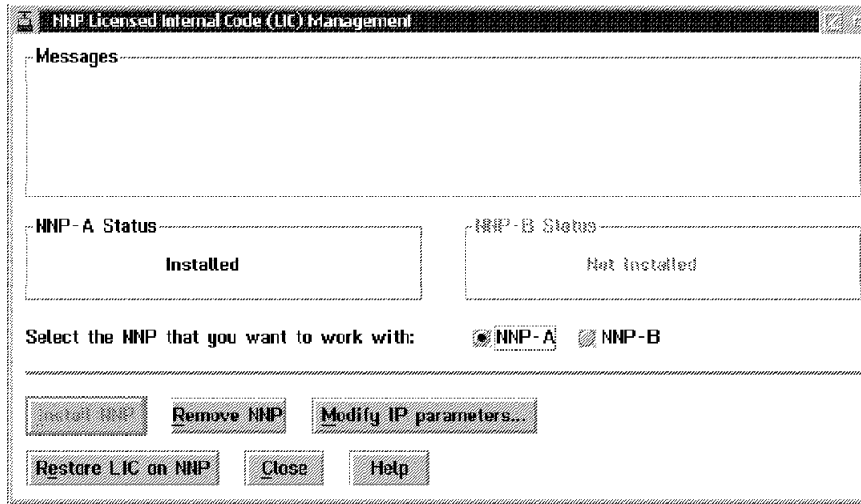


Figure 1-26. Network Node Processor LIC Management Menu

19. As indicated in the following information message, remove the Network Node Processor installation diskette, then click **OK**.

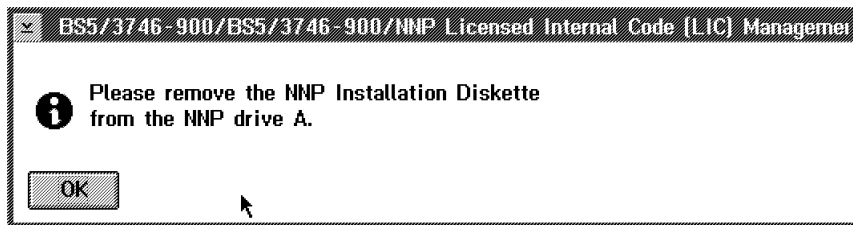


Figure 1-27. NNP-A Licensed Internal Code Management Information Message

20. The installation is completed, click **OK**, then click **Close**.

---

## Completing Your Installation

### End of Network Node Processor Installation

Return where you left the previous installation procedure using one of the following guide, if you are installing a:

- **3746-900**, return to the *3746-900 Installation Guide*, SY33-2114.
- **3746-950**, return to the *3746-950 Installation Guide*, SY33-2107.

---

## Chapter 2. Network Node Processor Problem Determination

### MAP: Entry Point for Problem Isolation

You are here because you have a problem on the network node processor.

001

Are you here for a network node processor power on problem?

Yes No

002

Go to "MAP: Network Node Processor Problem Determination" on page 2-7.

003

- Check that the suspected network node processor is powered ON.
- If not switch the power on button to the on position.

Is the network node processor powered ON?

Yes No

004

Is the network node processor connected to the ac outlet distribution box of a controller rack?

Yes No

005

Go to Step 011 on page 2-2.

006

Go to Step 008.

---

007

Problem solved. Go to Chapter 6, "CE Leaving Procedure."

---

008

Check that the ac power cable of the network node processor is well connect to:

- The rear of the network node processor
- On the ac outlet distribution box.

(Step 008 continues)

008 (continued)

**Is the problem solved?**

**Yes No**

009

Continue with Step 016.

010

Problem solved. Go to Chapter 6, "CE Leaving Procedure."

---

011

Check that the ac power cable of the network node processor is well connected to:

- The rear of the network node processor
- The ac wall socket

**Is the problem solved?**

**Yes No**

012

Connect a know working device, such as a lamp, into the ac wall socket.

**Is the device work OK?**

**Yes No**

013

The ac wall socket is defective. Inform the customer to have it repaired.

014

Suspect a power problem in the network node processor. Go to "MAP: Network Node Processor Troubleshooting" on page 3-1.

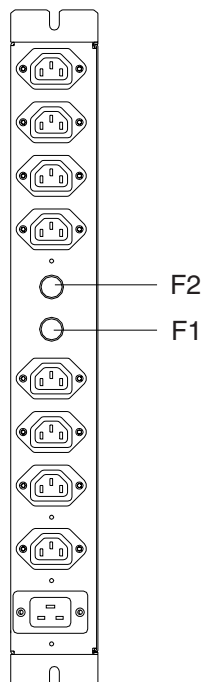
---

015

Problem solved. Go to Chapter 6, "CE Leaving Procedure."

---

016



### Fuse Location on ac outlet distribution box

- On the ac outlet distribution box:
  - Fuse F1 controls the range of connectors J1 to J4
  - Fuse F2 controls the range of connectors J5 to J8
- Check if other units are connected to the same range of connectors than the suspected unit.

**Are there other units connected to the same range than the suspected unit?**

**Yes No**

**017**

Go to Step 026 on page 2-4.

**018**

Check that the other units have their power on/off switch to on.

**Are other units powered ON?**

**Yes No**

**019**

Go to Step 021.

**020**

Go to Step 029 on page 2-4.

**021**

Check the corresponding fuse.

**Is the fuse OK?**

**Yes No**

**022**

(Step 022 continues)

**022 (continued)**

- Switch to off all the units controlled by this fuse.
- Exchange the defective fuse.
- Switch on all the units controlled by this fuse.

**Is the fuse blown again?**

**Yes No**

**023**

Problem solved go to Chapter 6, "CE Leaving Procedure."

**024**

- Suspect a power problem in a unit powered through the ac outlet distribution box.
- Switch to off all the units controlled by this fuse.
- Exchange the fuse.
- Switch one by one the units controlled by this fuse to identify the unit that has a problem.
- Once you have identified the faulty unit, continue with Step 033 on page 2-5.

**025**

Suspect the ac wall socket.

**026**

Check the corresponding fuse.

**Is the fuse OK?**

**Yes No**

**027**

- Switch to off the network node processor controlled by this fuse.
- Exchange the defective fuse.
- Switch on the network node processor.

**Is the fuse blown again?**

**Yes No**

**028**

Problem solved go to Chapter 6, "CE Leaving Procedure."

**029**

Suspect a power problem in the network node processor. Go to "MAP: Network Node Processor Troubleshooting" on page 3-1.

**030**

**Are all other units installed in the controller rack powered ON?**

**Yes    No**

**031**

Suspect the ac wall socket.

**032**

Suspect a power problem in the network node processor. Go to "MAP: Network Node Processor Troubleshooting" on page 3-1.

---

**033**

According to the defective unit type select, the action to be performed.

Unit Type	Action
Service Processor	Refer to the service processor documentation.
Network Node Processor	<ul style="list-style-type: none"> <li>• If your network node processor is based on 6578 or 6563, go to "MAP: Network Node Processor Troubleshooting" on page 3-1.</li> <li>• If your network node processor is based on 6275, refer to the <i>Network Node Processor Installation and Maintenance (Based on 6275)</i>, SY33-2126.</li> <li>• If your network node processor is based on 3172, refer to the <i>3172 Interconnect Controller Maintenance Information Model 3</i>, SY27-0334 manual to identify the problem.</li> <li>• If your network node processor is based on 7585, refer to the <i>7585 P02 Industrial Computer Installation, Operation, Hardware Maintenance</i>, S76H-3792 manual to identify the problem.</li> </ul>
Display	Exchange it. Refer to the corresponding <i>Service Processor Installation and Maintenance</i> manual on which the display is connected.
Optical Disk or CD-ROM	Exchange it. Refer to the corresponding <i>Service Processor Installation and Maintenance</i> manual on which the optical disk or the CD-ROM is connected.
Modem	<p>Refer to the following modem documentation:</p> <ul style="list-style-type: none"> <li>• For the IBM 7855, refer to the <i>7855 Modem Model 10 Guide to Operation</i>, GA33-0160</li> <li>• For the IBM 7857, refer to the <i>7857 Guide to Operation</i>, GA13-1839</li> <li>• For the IBM 7858, refer to the <i>7858 Professional Modem Guide to Operation</i>, GA13-1981</li> <li>• For other modems, refer to the corresponding documentation.</li> </ul>
Other Units	Refer to the corresponding documentation shipped with the unit.



## MAP: Network Node Processor Problem Determination

You are here because you suspected

- A network node processor problem
- A connection problem between the network node processor and a 3746-900 or a 3746-950.

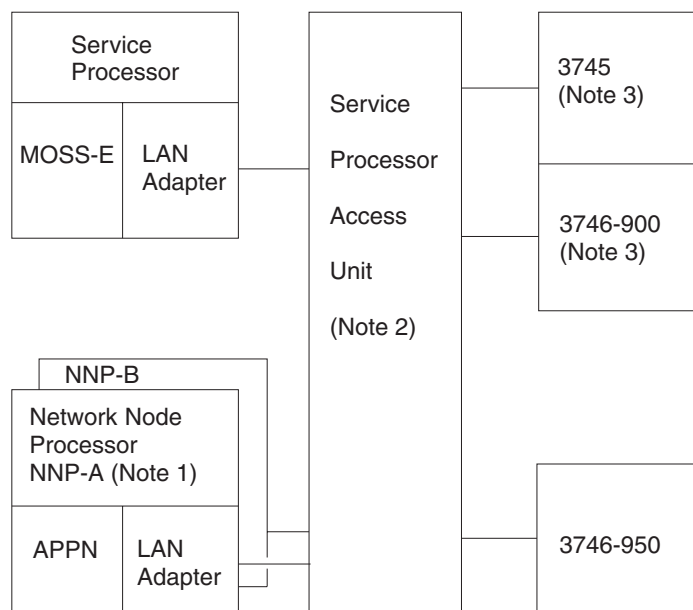


Figure 2-1. LAN Attached to the Service Processor

### Notes:

1. The network node processor is an optional feature that is present only when APPN is installed. A backup network node processor can be also present. Until four network node processors can be installed on the same LAN.
2. Up to two service processor access units (8228) can be used depending on the number of network node processor used.
3. Only 3745, 3746-900, 3746-950, service processor and network node processor can be connected to the LAN when APPN is installed.

**Note:** To continue this procedure you must have a display and keyboard connected to the network node processor. See “How to Install a Display, Keyboard, and Mouse on Your Network Node Processor” on page 2-10.

**001**

Switch off the network node processor, then after few seconds, switch on the network node processor.

**Is there something displayed on the network node processor attached display?**

**Yes No**

**002**

(Step 002 continues)

002 (continued)

Go to "MAP: Network Node Processor Troubleshooting" on page 3-1.

003

**Is the network node processor IML complete with the "Control Point APPN Menu" panel displayed?**

Yes No

004

**Is there a message SYSxx-xxxxx (OS/2 message) displayed on the panel?**

Yes No

005

Go to "MAP: Network Node Processor Troubleshooting" on page 3-1.

006

Call support for assistance.

---

007

**Is the keyboard locked?**

Yes No

008

Go to Step 012.

009

- Check that the keyboard cable is properly plugged into the keyboard and into the rear of the network node processor.

**Do you find the problem?**

Yes No

010

Replace the system board. Go to Chapter 5, "Network Node Processor FRU Exchange" on page 5-1.

011

Go to Step 012.

---

012

(Step 012 continues)

**012** (continued)

- Check that the network node processor LAN cable is correctly connected at the rear of the network node processor and in the service processor access unit.
- Check that all the LAN cables are correctly connected in the service processor access unit.

**Did you find the problem?**

**Yes    No**

**013**

- Run diagnostics on the network node processor, and go to “Starting the IBM PC Enhanced Diagnostics Program” on page 4-4 to identify the problem. Then if you have to exchange a FRU, go to Chapter 5, “Network Node Processor FRU Exchange” on page 5-1.

**014**

Problem solved go to Chapter 6, “CE Leaving Procedure.”

---

## How to Install a Display, Keyboard, and Mouse on Your Network Node Processor

- 1** Have a display, keyboard, and mouse.
- 2** Power off the network node processor.
- 3** Connect the display, keyboard, and mouse at the rear of the network node processor.

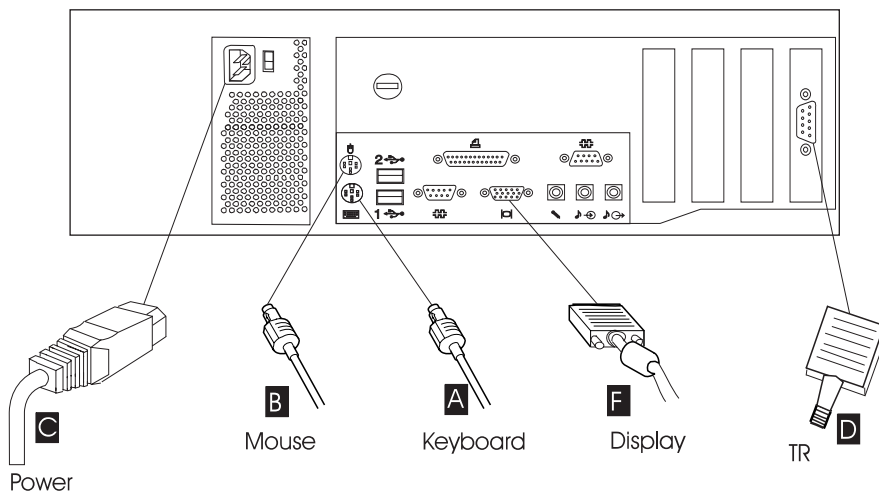


Figure 2-2. How to Connect Display, Keyboard, and Mouse on Network Node Processor

- 4** Connect the display power cable to a know working ac source.
- 5** Power on the network node processor and the display.
- 6** Return to the procedure where you came from.

---

## Chapter 3. Network Node Processor Troubleshooting

### MAP: Network Node Processor Troubleshooting

#### Note about POST error code

The zeros before and after the error code may be not present for some PS/2 models. Messages might appear on your screen as three-, four-, or five-character messages. When this occurs, add two zeros after the last character and one, two, or three zeros before the first character, so that you can look up the error as an eight-character message.

Example:

**101** displayed means 00010100

**1701** displayed means 00170100

**16680** displayed means 01668000

#### Notes:

1. If you have both an error message and an incorrect audio response, diagnose the error message first.
2. If you cannot run the diagnostic tests, or you get a diagnostic error code when running a test, but did receive a POST error message, diagnose the POST error message first.
3. If you did not receive any error message, look for a description of your error symptoms in the first part of this index.
4. Check all power supply voltages before you replace the system board. (See "Power-Supply" on page 3-20.)
5. Check the hard-disk drive jumper settings before you replace a hard-disk drive. (See "Hard-Disk Drive Jumper Settings" on page 3-30.)

#### Important

- Some errors are indicated with a series of beep codes. See "Beep Symptoms" on page 3-15 for an explanation of the beep codes.
- The network node processor based on 6578 computer is default to come up quiet (No beep and no memory count and checkpoint code display) when no errors are detected by POST. To enable beep and memory count and checkpoint code display when a successful POST occurs:
  - Enable **Power on Status** in Setup. See "Network Node Processor Configuration/Setup Utility" on page F-8.
- The processor is a separate FRU from the system board; that is, the processor is not included with the system board FRU. See "Before Replacing a System Board" on page 3-22 before replacing the system board.

001

- Power-off the system.
- Check all cables and power cords.
- Make sure there are no diskettes in the drives.
- Set all display controls to the middle position.
- Power-on the system.

**Note:** If you get a POST error code, press the pause key (while the error code is on the screen). Write down any error codes that are displayed, then press F1 to continue.

#### DID YOU RECEIVE A POST ERROR CODE?

Yes No

002

Go to Step 006 on page 3-13.

003

Check your **FIRST POST ERROR** with the following list.

Symptom / Error	FRU / Action
<b>000</b> SCSI Adapter not enabled.	<b>1 Verify adapter device and bus master fields are enabled in PCI configuration program. Refer to documentation shipped with computer.</b>
<b>02X</b>	<b>SCSI Adapter</b>
<b>08X</b> Check SCSI terminator installation.	<ol style="list-style-type: none"> <li><b>SCSI Cable</b></li> <li>SCSI Terminator</li> <li>SCSI Device</li> <li>SCSI Adapter</li> </ol>
<b>101</b> System board Interrupt failure.	<b>System Board</b>
<b>102</b> System board timer error.	<b>System Board</b>
<b>106</b>	<b>System Board</b>
<b>110</b> System board memory parity error.	<ol style="list-style-type: none"> <li><b>Memory Module</b></li> <li>System Board</li> </ol>
<b>111</b> I/O channel parity error.	<ol style="list-style-type: none"> <li><b>Reseat adapters.</b></li> <li>Any Adapter</li> <li>System Board</li> </ol>
<b>114</b> Adapter ROM error.	<ol style="list-style-type: none"> <li><b>Adapter Module</b></li> <li>System Board</li> </ol>
<b>129</b> Internal cache test error.	<ol style="list-style-type: none"> <li><b>Processor</b></li> <li>L2 Cache Memory</li> <li>System Board</li> </ol>
<b>151</b> Real-time clock failure.	<b>System Board</b>

Symptom / Error	FRU / Action
<b>161</b> Bad CMOS battery.	<ol style="list-style-type: none"> <li>1. <b>Run Configuration/Setup Utility.</b></li> <li>2. CMOS Backup Battery (See Appendix A, "Safety Information" on page A-1.)</li> <li>3. System Board</li> </ol>
<b>162</b> Configuration mismatch.	<ol style="list-style-type: none"> <li>1. <b>Run Setup and verify configuration.</b></li> <li>2. Had a device been added, removed, changed location? If not, suspect that device.</li> <li>3. Power-on external devices first, then power-on computer.</li> <li>4. CMOS Backup Battery (See Appendix A, "Safety Information.")</li> <li>5. System Board</li> </ol>
<b>162</b> And unable to run diagnostics.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. Diskette Drive Cable</li> </ol>
<b>163</b> Clock not updating or invalid time set.	<ol style="list-style-type: none"> <li>1. <b>Time and Date Set?</b></li> <li>2. CMOS Backup Battery (See Appendix A, "Safety Information" on page A-1.)</li> <li>3. System Board</li> </ol>
<b>164</b> POST detected a base memory or extended memory size mismatch error.	<ol style="list-style-type: none"> <li>1. <b>Run Setup. Check System Summary menu for memory size change. (See "Network Node Processor Configuration/Setup Utility" on page F-8.)</b></li> <li>2. Run the Extended Memory Diagnostic tests.</li> </ol>
<b>166</b> Boot Block Check Sum Error.	<ol style="list-style-type: none"> <li>1. <b>Run Flash Recovery using Boot Block. See "Flash Recovery Boot Block" on page 3-33.</b></li> <li>2. System Board</li> </ol>
<b>167</b> Microprocessor installed that is not supported by the current POST/BIOS	<ol style="list-style-type: none"> <li>1. <b>Run Setup. Check stepping level for the BIOS level needed, then perform the flash update.</b></li> <li>2. Processor</li> </ol>
<b>168</b> Alert on LAN error.	<ol style="list-style-type: none"> <li>1. <b>Run Setup. Check to see that Ethernet and Alert on LAN are enabled.</b></li> <li>2. System Board</li> </ol>
<b>17X, 18X</b>	<b>C2 Security</b>
<b>175</b>	<ol style="list-style-type: none"> <li>1. <b>Run Configuration. (See "Network Node Processor Configuration/Setup Utility" on page F-8.)</b></li> <li>2. System Board</li> </ol>
<b>176</b>	<b>Covers were removed from the computer.</b>
<b>177</b> Corrupted Administrator Password.	<b>System Board</b>
<b>178</b>	<b>System Board</b>
<b>183</b>	<b>Enter the administrator password.</b>

Symptom / Error	FRU / Action
<b>184</b> Password removed due to check-sum error.	<b>Enter new password.</b>
<b>185</b> Corrupted boot sequence.	<b>Set configuration and reinstall the boot sequence.</b>
<b>186</b>	<b>System Board</b>
<b>187</b>	1. <b>Clear administration password.</b> 2. System Board
<b>189</b>	<b>More than three password attempts were made to access the computer.</b>
<b>190</b> Chassis intrusion detector was cleared. This is information only, no action required. If this code does not clear:	<b>System Board</b>
<b>1XX</b> Not listed above.	<b>System Board</b>
<b>201, 20X</b> Memory data error.	1. <b>Run Enhanced Diagnostic Memory Test.</b> 2. Memory Module 3. System Board
<b>225</b>	<b>Unsupported Memory</b>
<b>229</b> External cache test error.	1. <b>L2 Cache Memory</b> 2. System Board
<b>262</b> POST detected a base or extended memory type error.	1. <b>Run Setup. Check System Summary menu for memory type change. (See “Network Node Processor Configuration/Setup Utility” on page F-8.)</b> 2. Run the extended Memory Diagnostic tests.
<b>301</b>	1. <b>Keyboard</b> 2. Keyboard Cable 3. System Board
<b>303</b> With an 8603 error.	1. <b>Mouse</b> 2. Keyboard 3. Keyboard Cable 4. System Board
<b>303</b> With no 8603 error.	1. <b>Keyboard</b> 2. Keyboard Cable 3. System Board
<b>3XX</b> Not listed above.	1. <b>Keyboard</b> 2. Keyboard Cable 3. System Board
<b>5XX</b>	1. <b>Video Adapter</b> (if installed) 2. System Board
<b>601</b>	1. <b>Diskette Drive A</b> 2. Diskette Drive Cable 3. System Board



Symptom / Error	FRU / Action
<b>602</b>	<ol style="list-style-type: none"> <li><b>Bad Diskette?</b></li> <li>Verify diskette and retry.</li> </ol>
<b>604</b> Able to run diagnostics.	<ol style="list-style-type: none"> <li><b>Run Setup and verify diskette configuration settings.</b></li> <li>Diskette Drive A/B</li> <li>Diskette Drive Cable</li> <li>System Board</li> </ol>
<b>605</b> POST cannot unlock the diskette drive.	<ol style="list-style-type: none"> <li><b>Diskette Drive</b></li> <li>Diskette Drive Cable</li> <li>System Board</li> </ol>
<b>662</b>	<b>Diskette drive configuration error or wrong diskette drive type; run Setup Configuration.</b>
<b>6XX</b> Not listed above.	<ol style="list-style-type: none"> <li><b>Diskette Drive</b></li> <li>System Board</li> <li>External Drive Adapter</li> <li>Diskette Drive Cable</li> <li>Power Supply</li> </ol>
<b>762</b> Math coprocessor configuration error.	<ol style="list-style-type: none"> <li><b>Run Setup.</b></li> <li>Processor</li> <li>System Board</li> </ol>
<b>7XX</b> Not listed above.	<ol style="list-style-type: none"> <li><b>Processor</b></li> <li>System Board</li> </ol>
<b>962</b> Parallel port configuration error.	<ol style="list-style-type: none"> <li><b>Run Configuration.</b></li> <li>Parallel Adapter (if installed)</li> <li>System Board</li> </ol>
<b>9XX</b>	<ol style="list-style-type: none"> <li><b>Printer</b></li> <li>System Board</li> </ol>
<b>1047</b>	<b>16-Bit AT Fast SCSI Adapter</b>
<b>107X</b> Check SCSI terminator installation.	<ol style="list-style-type: none"> <li><b>Check SCSI terminator installation.</b></li> <li>SCSI Cable</li> <li>SCSI Terminator</li> <li>SCSI Device</li> <li>SCSI Adapter</li> </ol>
<b>1101</b> Serial connector error, possible system board failure.	<b>Run Enhanced Diagnostics.</b>
<b>1101, 1102, 1106, 1108, 1109</b>	<ol style="list-style-type: none"> <li><b>System Board</b></li> <li>Any Serial Device</li> </ol>
<b>1107</b>	<ol style="list-style-type: none"> <li><b>Communications Cable</b></li> <li>System Board</li> </ol>
<b>1102</b> Card selected feedback error.	<b>Run Enhanced Diagnostics.</b>
<b>1103</b> Port fails register check.	<ol style="list-style-type: none"> <li><b>Run Enhanced Diagnostics.</b></li> <li>System Board</li> </ol>
<b>1106</b> Serial option cannot be turned off.	<ol style="list-style-type: none"> <li><b>Run Enhanced Diagnostics.</b></li> <li>System Board</li> </ol>
<b>1107</b>	<ol style="list-style-type: none"> <li><b>Serial Device Cable</b></li> <li>System Board</li> </ol>

Symptom / Error	FRU / Action
<b>1110</b> Register test failed.	1. <b>Run Enhanced Diagnostics.</b> 2. System Board
<b>1116</b> Interrupt error.	<b>Run Enhanced Diagnostics.</b>
<b>1117</b> Failed baud rate test.	<b>Run Enhanced Diagnostics.</b>
<b>1162</b> Serial port configuration error.	1. <b>Run Configuration.</b> 2. Serial Adapter (if installed) 3. System Board
<b>11XX</b> Not listed above.	<b>System Board</b>
<b>1201</b>	1. <b>System Board</b> 2. Any Serial Device
<b>1202, 1206, 1208, 1209, 12XX</b>	1. <b>Dual Async Adapter/A</b> 2. System Board 3. Any Serial Device
<b>1207</b>	1. <b>Communications Cable</b> 2. Dual Async Adapter/A
<b>13XX</b>	<b>Game Adapter</b>
<b>1402</b> Printer not ready.	Information only
<b>1403</b> No-paper error, or interrupt failure.	Information only
<b>1404</b> System board timeout failure.	<b>Run Enhanced Diagnostics.</b>
<b>1405</b> Parallel adapter error.	<b>Run Enhanced Diagnostics.</b>
<b>1406</b> Presence test error.	<b>Run Enhanced Diagnostics.</b>
<b>14XX</b> Not listed above. Check printer before replacing system board.	1. <b>See “Printer” on page 3-19.</b> 2. System Board
<b>15XX</b>	<b>SDLC Adapter</b>
<b>1692</b> Boot sequence error.	<b>Run FDISK to ensure at least one active partition is set active.</b>
<b>16XX</b>	<b>36/38 Workstation Adapter</b>
<b>1762</b> Hard-disk drive configuration error.	<b>Run Configuration/Setup Utility. (See “Network Node Processor Configuration/Setup Utility” on page F-8.)</b>
<b>1780</b> (Disk Drive 0) <b>1781</b> (Disk Drive 1) <b>1782</b> (Disk Drive 2) <b>1783</b> (Disk Drive 3)	1. <b>See “Power-Supply” on page 3-20.</b> 2. Hard-Disk Drive 3. System Board 4. Hard-Disk Cable 5. Power Supply

Symptom / Error	FRU / Action
<b>180X, 185X</b> PCI configuration or resource error.	<ol style="list-style-type: none"> <li>1. <b>Run Setup and verify PCI/ISA configuration settings.</b></li> <li>2. If necessary, set ISA adapters to “not available” to allow PCI adapters to properly configure.</li> <li>3. Remove any suspect ISA adapters.</li> <li>4. Rerun diagnostics.</li> <li>5. PCI Adapter</li> </ol>
<b>1962</b> Boot sequence error.	<b>Possible hard-disk drive problem, see “Hard-Disk Drive Boot Error” on page 3-24.</b>
<b>209X</b>	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. Diskette Cable</li> <li>3. 16-bit AT Fast SCSI Adapter</li> </ol>
<b>20XX</b> Not listed above.	<b>BSC Adapter</b>
<b>21XX</b>	<ol style="list-style-type: none"> <li>1. <b>SCSI Device</b></li> <li>2. 16-bit AT Fast SCSI Adapter</li> <li>3. Alternate BSC Adapter</li> </ol>
<b>2401, 2402</b> If screen colors change.	<b>Display</b>
<b>2401, 2402</b> If screen colors are OK.	<ol style="list-style-type: none"> <li>1. <b>System Board</b></li> <li>2. Display</li> </ol>
<b>2409</b>	<b>Display</b>
<b>2410</b>	<ol style="list-style-type: none"> <li>1. <b>System Board</b></li> <li>2. Display</li> </ol>
<b>2462</b> Video memory configuration error.	<ol style="list-style-type: none"> <li>1. <b>Check cable and connections.</b></li> <li>2. Run Setup and verify video configuration settings.</li> <li>3. Video Memory Modules</li> <li>4. Video Adapter (if installed)</li> <li>5. System Board</li> </ol>
<b>3015, 3040</b> Check for missing wrap or terminator plug on the adapter.	<ol style="list-style-type: none"> <li>1. <b>Network Attached?</b></li> <li>2. LF Translator</li> <li>3. Cable Problem</li> <li>4. PC Network Adapter</li> </ol>
<b>30XX</b>	<ol style="list-style-type: none"> <li>1. <b>PC Network Adapter</b></li> <li>2. LF Translator</li> <li>3. Cable problem?</li> </ol>
<b>3115, 3140</b>	<ol style="list-style-type: none"> <li>1. <b>Network attached?</b></li> <li>2. LF Translator</li> <li>3. Alternate PC Network-Adapter</li> <li>4. Cable Problem</li> </ol>
<b>31XX</b>	<ol style="list-style-type: none"> <li>1. <b>Alternate PC Network Adapter</b></li> <li>2. LF Translator</li> <li>3. Cable problem?</li> </ol>
<b>36XX</b>	<b>GPIB Adapter</b>
<b>38XX</b>	<b>DAC Adapter</b>
<b>4611, 4630</b>	<ol style="list-style-type: none"> <li>1. <b>Multiport/2 Interface Board</b></li> <li>2. Multiport/2 Adapter</li> </ol>

Symptom / Error	FRU / Action
4612, 4613 4640, 4641	1. <b>Memory Module Package</b> 2. Multiport/2 Adapter
4650	<b>Multiport Interface Cable</b>
46XX Not listed above.	1. <b>Multiport/2 Adapter</b> 2. Multiport/2 Interface Board 3. Memory Module
5600	<b>Financial System Controller Adapter</b>
5962 An IDE device (other than hard drive) configuration error.	1. <b>Run Configuration.</b> 2. CD-ROM Drive 3. CD-ROM Adapter 4. ZIP or other ATAPI device 5. System Board
62XX	1. <b>1st Store Loop Adapter</b> 2. Adapter Cable
63XX	1. <b>2nd Store Loop Adapter</b> 2. Adapter Cable
64XX	<b>Network Adapter</b>
71XX	<b>Voice Adapter</b>
74XX	<b>Video Adapter</b> (if installed)
76XX	<b>Page Printer Adapter</b>
78XX	<b>High Speed Adapter</b>
79XX	<b>3117 Adapter</b>
80XX	<b>PCMCIA Adapter</b>
84XX	1. <b>Speech Adapter</b> 2. Speech Control Assembly
8601, 8602	1. <b>Pointing Device</b> (Mouse) 2. System Board
8603, 8604	1. <b>System Board</b> 2. Pointing Device (Mouse)
86XX Not listed above.	1. <b>Mouse</b> 2. System Board
89XX	1. <b>PC Music Adapter</b> 2. MIDI Adapter Unit
91XX	1. <b>Optical Drive</b> 2. Adapter
96XX	1. <b>SCSI Adapter</b> 2. Any SCSI Device 3. System Board
10101, 10102, 10104 10105, 10106, 10107 10108, 10109, 10111 10112, 10113, 10114 10115, 10116	1. <b>Have customer verify that correct operating system device drivers are installed and operational.</b> 2. Modem
10103, 10110, 101171	1. <b>System Board</b> 2. Data/Fax Modem

Symptom / Error	FRU / Action
<b>10117</b> Not listed above.	<ol style="list-style-type: none"> <li>1. <b>Check system speaker.</b></li> <li>2. Check PSTN cable.</li> <li>3. External DAA (if installed)</li> <li>4. Modem</li> </ol>
<b>10118</b>	<ol style="list-style-type: none"> <li>1. <b>Run Diagnostics and verify the correct operation of the modem slot.</b></li> <li>2. Modem</li> </ol>
<b>10119</b>	<ol style="list-style-type: none"> <li>1. <b>Diagnostics detected a non-IBM modem.</b></li> <li>2. Modem</li> </ol>
<b>10120</b>	<ol style="list-style-type: none"> <li>1. <b>Check PSTN Cable.</b></li> <li>2. External DAA (if installed)</li> <li>3. Modem</li> </ol>
<b>10132, 10133, 10134</b> <b>10135, 10136, 10137</b> <b>10138, 10139, 10140</b> <b>10141, 10142, 10143</b> <b>10144, 10145, 10146</b> <b>10147, 10148, 10149</b> <b>10150, 10151, 10152</b>	<b>Modem</b>
<b>10153</b>	<ol style="list-style-type: none"> <li>1. <b>Data/Fax Modem</b></li> <li>2. System Board</li> </ol>
<b>101XX</b> Not listed above.	<ol style="list-style-type: none"> <li>1. <b>Modem Adapter/A</b></li> <li>2. Data/Fax Modem</li> <li>3. System Board</li> </ol>
<b>10450, 10451, 10490</b> <b>10491, 10492, 10499</b> Read/write error.	<ol style="list-style-type: none"> <li>1. <b>Run Enhanced Diagnostics.</b></li> <li>2. Hard-Disk Drive</li> <li>3. System Board</li> </ol>
<b>10452</b> Seek test error.	<b>Run Enhanced Diagnostics.</b>
<b>10453</b> Wrong drive type?	Information only
<b>10454</b> Sector buffer test error.	<b>Run Enhanced Diagnostics.</b>
<b>10455, 10456</b> Controller error.	<b>Run Enhanced Diagnostics.</b>
<b>10459</b> Drive diagnostic command error.	Information only
<b>10461</b> Drive format error.	<b>Run Enhanced Diagnostics.</b>
<b>10462</b> Controller seek error.	<b>Run Enhanced Diagnostics.</b>
<b>10464</b> Hard Drive read error.	<b>Run Enhanced Diagnostics.</b>
<b>10467</b> Drive non-fatal seek error.	<b>Run Enhanced Diagnostics.</b>
<b>10468</b> Drive fatal seek error.	<b>Run Enhanced Diagnostics.</b>

Symptom / Error	FRU / Action
<b>10469</b> Drive soft error count exceeded.	<b>Run Enhanced Diagnostics.</b>
<b>10470, 10471, 10472</b> Controller wrap error.	<b>Run Enhanced Diagnostics.</b>
<b>10473</b> Corrupt data. Low-level format might be required.	Information only
<b>10480</b>	1. <b>Hard-Disk Drive (ESDI)</b> 2. Drive Cable 3. System Board
<b>10481</b> ESDI drive D seek error.	<b>Run Enhanced Diagnostics.</b>
<b>10482</b> Drive select acknowledgement bad.	<b>Run Enhanced Diagnostics.</b>
<b>106X1</b>	1. <b>Check Configuration.</b> 2. Ethernet Adapter
<b>10635</b>	1. <b>Power-off computer, wait ten seconds, then power-on the computer.</b> 2. Ethernet Adapter
<b>10651, 10660</b>	1. <b>Check Cables.</b> 2. Ethernet Adapter
<b>106XX</b> Not listed above.	<b>Ethernet Adapter</b>
<b>107XX</b>	1. <b>5.25-inch External Diskette Drive</b> 2. 5.25-inch Diskette Drive Adapter/A
<b>109XX</b> Check the adapter cables.	1. <b>ActionMedia Adapter/A</b> 2. System Board
<b>112XX</b> This adapter does not have cache.	1. <b>SCSI Adapter</b> 2. Any SCSI Device 3. System Board
<b>119XX</b>	<b>3119 Adapter</b>
<b>121XX</b>	1. <b>Modem Adapter</b> 2. Any Serial Device 3. System Board
<b>136XX</b>	1. <b>ISDN Primary Rate Adapter</b> 2. System Board
<b>137XX</b>	<b>System Board</b>
<b>141XX</b>	<b>Realtime Interface Co-Processor Portmaster Adapter/A</b>
<b>143XX</b>	1. <b>Japanese Display Adapter</b> 2. System Board
<b>14710, 14711</b>	1. <b>System Board Video Adapter</b> 2. Adapter Video Memory
<b>148XX</b>	<b>Video Adapter</b>
<b>14901, 14902</b> <b>1491X, 14922</b>	1. <b>Video Adapter</b> (if installed) 2. System Board 3. Display (any type)

Symptom / Error	FRU / Action
<b>14932</b>	1. <b>External Display</b> 2. Video Adapter
<b>161XX</b>	<b>FaxConcentrator Adapter</b>
<b>164XX</b>	1. <b>120MB Internal Tape Drive</b> 2. Diskette Cable 3. System Board
<b>16500</b>	<b>6157 Tape Attachment Adapter</b>
<b>16520, 16540</b>	1. <b>6157 Streaming Tape Drive</b> 2. 6157 Tape Attachment Adapter
<b>166XX, 167XX</b>	1. <b>Token Ring Adapter</b> 2. System Board
<b>18001 to 18029</b>	1. <b>Wizard Adapter</b> 2. Wizard Adapter Memory
<b>18031 to 18039</b>	<b>Wizard Adapter Cable</b>
<b>185XXXX</b>	1. <b>DBCS Japanese Display Adapter/A</b> 2. System Board
<b>20001 to 20003</b>	1. <b>Image Adapter/A</b> <b>Image-I Adapter/A</b> 2. Memory Module DRAM, VRAM
<b>20004</b>	1. <b>Memory Module DRAM, VRAM</b> 2. Image Adapter/A Image-I Adapter/A
<b>20005 to 20010</b>	1. <b>Image Adapter/A</b> <b>Image-I Adapter/A</b> 2. Memory Module DRAM, VRAM
<b>200XX</b> Not listed above.	1. <b>Image Adapter/A</b> <b>Image-I Adapter/A</b> 2. Memory Module DRAM, VRAM 3. System Board
<b>20101 to 20103</b>	1. <b>Printer/Scanner Option</b> 2. Image Adapter/A 3. Memory Module DRAM, VRAM
<b>20104</b>	1. <b>Memory Module DRAM, VRAM</b> 2. Printer/Scanner Option 3. Image Adapter/A
<b>20105 to 20110</b>	1. <b>Printer/Scanner Option</b> 2. Image Adapter/A 3. Memory Module DRAM, VRAM
<b>Image Adapter/A Memory Test failure indicated by graphic of adapter.</b>	<b>Replace memory module (shown in graphic).</b>
<b>206XX</b>	1. <b>SCSI-2 Adapter</b> 2. Any SCSI Device 3. System Board
<b>208XX</b> Verify there are no duplicate SCSI ID settings on the same bus.	<b>Any SCSI Device</b>

Symptom / Error	FRU / Action
<b>210XXXX</b> Internal bus, size unknown. <b>210XXX1</b> External bus, size unknown.	1. <b>SCSI Hard-Disk Drive</b> 2. SCSI Adapter or System Board 3. SCSI Cable 4. SCSI ID Switch (on some models)
<b>212XX</b>	1. <b>SCSI Printer</b> 2. Printer Cable
<b>213XX</b>	<b>SCSI Processor</b>
<b>214XX</b>	<b>WORM Drive</b>
<b>215XXXC</b> <b>215XXXD</b> <b>215XXXE</b> <b>215XXXU</b> If an external device and power-on LED is off, check external voltages.	1. <b>CD-ROM Drive I</b> <b>CD-ROM Drive II</b> <b>Enhanced CD-ROM Drive II</b> <b>Any CD-ROM Drive</b> 2. SCSI Cable 3. SCSI Adapter or System Board
<b>216XX</b>	<b>Scanner</b>
<b>217XX</b> If an external device and power-on LED is off, check external voltages.	1. <b>Rewritable Optical Drive</b> 2. SCSI Adapter or System Board 3. SCSI Cable
<b>218XX</b> Check for multi-CD tray, or juke box.	<b>Changer</b>
<b>219XX</b>	<b>SCSI Communications Device</b>
<b>24201Y0, 24210Y0</b> Be sure wrap plug is attached.	1. <b>ISDN/2 Adapter</b> 2. ISDN/2 Wrap Plug 3. ISDN/2 Communications Cable
<b>273XX</b>	<b>1M bps Micro Channel® Infrared LAN Adapter</b>
<b>27501, 27503</b> <b>27506, 27507</b>	1. <b>ServerGuard Adapter</b> 2. System Board
<b>27502, 27504, 27510</b> <b>27511, 27533, 27534</b> <b>27536, 27537</b>	<b>ServerGuard Adapter</b>
<b>27509</b>	<b>Remove redundant adapters, run Auto Configuration program, then retest.</b>
<b>27512</b>	1. <b>WMSELF.DGS diagnostics file missing</b> 2. WMSELF.DGS diagnostics file incorrect
<b>27535</b>	1. <b>3V Lithium Backup Battery</b> 2. ServerGuard Adapter
<b>27554</b>	1. <b>Internal Temperature out of range</b> 2. ServerGuard Adapter
<b>27555, 27556</b>	1. <b>ServerGuard Adapter</b> 2. Power Supply
<b>27557</b>	1. <b>7.2V NiCad Main Battery Pack</b> 2. ServerGuard Adapter
<b>27558, 27559</b> <b>27560, 27561</b>	1. <b>PCMCIA Type II Modem</b> 2. ServerGuard Adapter



Symptom / Error	FRU / Action
<b>27562</b>	1. <b>External Power Control not connected</b> 2. External Power Control 3. ServerGuard Adapter
<b>27563, 27564</b>	1. <b>External Power Control</b> 2. ServerGuard Adapter
<b>275XX</b>	<b>Update Diagnostic Software</b>
<b>27801 to 27879</b>	1. <b>Personal Dictation System Adapter</b> 2. System Board
<b>27880 to 27889</b>	<b>External FRU</b> (Speaker, Microphone)
<b>I999030X</b> Hard disk reset failure.	<b>Possible hard-disk drive problem</b> (See "Hard-Disk Drive Boot Error" on page 3-24.)

### DID YOU FIND YOUR POST ERROR CODE IN THE LIST?

Yes No

004

#### **Error Range Is Not Listed**

If the error code *range* presented is not listed in this index, it may be generated by a device that requires an additional service package. Refer to that service package.

005

#### • Action:

- **Change the FRU suspected**, go to Chapter 5, "Network Node Processor FRU Exchange" on page 5-1.
- **or perform the specified action.**

006

Check your network node processor symptom with the following list.

### MISCELLANEOUS ERROR MESSAGES

Message/Symptom	FRU/Action
Changing colors.	<b>Display</b>
CMOS Backup Battery inaccurate.	1. <b>CMOS Backup Battery (see Appendix A, "Safety Information" on page A-1).</b> 2. System Board
Computer will <b>not</b> power-off. See "Power-Supply" on page 3-20.	1. Power Switch 2. System Board

Message/Symptom	FRU/Action
Computer will <b>not</b> RPL from server.	<ol style="list-style-type: none"> <li>1. <b>Ensure Network is in startup sequence as first device or first device after diskette.</b></li> <li>2. Ensure Network adapter is enabled for RPL.</li> <li>3. Network adapter (advise network administrator of a new MAC address)</li> </ol>
Computer will <b>not</b> Wake On LAN.	<ol style="list-style-type: none"> <li>1. <b>Check power supply and signal cable connections to network adapter.</b></li> <li>2. Ensure Wake On LAN® feature is enabled in Setup/Configuration. See “Network Node Processor Configuration/Setup Utility” on page F-8.</li> <li>3. Ensure the network administrator is using correct MAC address.</li> <li>4. Ensure no interrupt or I/O address conflicts.</li> <li>5. Network adapter (advise network administrator of new MAC address).</li> </ol>
Dead computer. See “Power-Supply” on page 3-20.	<ol style="list-style-type: none"> <li>1. <b>Power Switch</b></li> <li>2. Power Supply</li> <li>3. System Board</li> </ol>
Diskette drive in-use light remains on or does not light when drive is active.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. Diskette Drive Cable</li> </ol>
Flashing cursor with an otherwise blank display.	<ol style="list-style-type: none"> <li>1. <b>System Board</b></li> <li>2. Primary Hard-Disk Drive</li> <li>3. Hard-Disk Drive Cable</li> </ol>
Incorrect memory size during POST.	<ol style="list-style-type: none"> <li>1. <b>Run the Memory tests.</b></li> <li>2. Memory Module</li> <li>3. System Board</li> </ol>
“Insert a Diskette” icon appears with a known-good diagnostics diskette in the first 3.5-inch diskette drive.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. Diskette Drive Cable</li> <li>4. Network Adapter</li> </ol>
Intensity or color varies from left to right of characters and color bars.	<ol style="list-style-type: none"> <li>1. <b>Display</b></li> <li>2. System Board</li> </ol>
No power, or fan not running.	<b>See “Power-Supply” on page 3-20.</b>
Nonsystem disk or disk error-type message with a known-good diagnostic diskette.	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive</b></li> <li>2. System Board</li> <li>3. Diskette Drive Cable</li> </ol>
Other display symptoms not listed above (including blank or illegible display).	<ol style="list-style-type: none"> <li>1. <b>See “Display” on page 3-18.</b></li> <li>2. System Board</li> <li>3. Display</li> </ol>
Power-on indicator or hard-disk drive in-use light not on, but computer works correctly.	<ol style="list-style-type: none"> <li>1. <b>Power Supply</b></li> <li>2. System Board</li> <li>3. LED Cables</li> </ol>
Printer problems.	<b>See “Printer” on page 3-19.</b>

Message/Symptom	FRU/Action
Program loads from the hard disk with a known-good diagnostics diskette in the first 3.5-inch diskette drive.	<ol style="list-style-type: none"> <li>1. <b>Check the Configuration/Setup Utility.</b></li> <li>2. Diskette Drive</li> <li>3. Diskette Drive Cable</li> <li>4. System Board</li> <li>5. Power Supply</li> </ol>
RPL computer cannot access programs from its own hard disk.	<ol style="list-style-type: none"> <li>1. <b>If network administrator is using LCCM Hybrid RPL, check startup sequence: First device: network; Second device: hard disk.</b></li> <li>2. Hard-disk drive</li> </ol>
RPL computer does not RPL from server.	<ol style="list-style-type: none"> <li>1. <b>Check startup sequence.</b></li> <li>2. Check the "Token-Ring Adapter Card LED Status" on page 3-25.</li> </ol>
Serial or parallel port device failure (system board port).	<ol style="list-style-type: none"> <li>1. <b>External Device Self-Test OK?</b></li> <li>2. External Device</li> <li>3. Cable</li> <li>4. System Board</li> </ol>
Serial or parallel port device failure (adapter port).	<ol style="list-style-type: none"> <li>1. <b>External Device Self-Test OK?</b></li> <li>2. External Device</li> <li>3. Cable</li> <li>4. Alternate Adapter</li> <li>5. System Board</li> </ol>
Some or all keys on the keyboard do not work.	<ol style="list-style-type: none"> <li>1. <b>Keyboard</b></li> <li>2. Keyboard Cable</li> <li>3. System Board</li> </ol>

## Beep Symptoms

Beep symptoms are short tones or a series of short tones separated by pauses (intervals without sound). See the following example.

Beep Symptom	Description
<b>1-2-X</b>	<ul style="list-style-type: none"> <li>• One beep</li> <li>• A pause (or break)</li> <li>• Two beeps</li> <li>• A pause (or break)</li> <li>• Any number of beeps</li> </ul>
<b>4</b>	Four continuous beeps

Beep Symptom	FRU/Action
<b>1-1-3</b> CMOS read/write error	<ol style="list-style-type: none"> <li>1. <b>Run Setup.</b></li> <li>2. System Board</li> </ol>
<b>1-1-4</b> ROM BIOS check error	<b>System Board</b>
<b>1-2-X</b> DMA error	<b>System Board</b>
<b>1-3-X</b>	<ol style="list-style-type: none"> <li>1. <b>Memory Module</b></li> <li>2. System Board</li> </ol>

Beep Symptom	FRU/Action
<b>1-4-4</b>	1. <b>Keyboard</b> 2. System Board
<b>1-4-X</b> Error detected in first 64 KB of RAM.	1. <b>Memory Module</b> 2. System Board
<b>2-1-1, 2-1-2</b>	1. <b>Run Setup.</b> 2. System Board
<b>2-1-X</b> First 64 KB of RAM failed.	1. <b>Memory Module</b> 2. System Board
<b>2-2-2</b>	1. <b>Video Card</b> (if present) 2. System Board
<b>2-2-X</b> First 64 KB of RAM failed.	1. <b>Memory Module</b> 2. System Board
<b>2-3-X</b>	1. <b>Memory Module</b> 2. System Board
<b>2-4-X</b>	1. <b>Run Setup.</b> 2. Memory Module 3. System Board
<b>3-1-X</b> DMA register failed.	<b>System Board</b>
<b>3-2-4</b> Keyboard controller failed.	1. <b>System Board</b> 2. Keyboard
<b>3-3-4</b> Screen initialization failed.	1. <b>Video Adapter</b> (if installed) 2. System Board 3. Display
<b>3-4-1</b> Screen retrace test detected an error.	1. <b>Video Adapter</b> (if installed) 2. System Board 3. Display
<b>3-4-2</b> POST is searching for video ROM.	1. <b>Video Adapter</b> (if installed) 2. System Board
<b>4</b>	1. <b>Video Adapter</b> (if installed) 2. System Board
All other beep code sequences.	<b>System Board</b>
One long and one short beep during POST. Base 640-KB memory error or shadow RAM error.	1. <b>Memory Module</b> 2. System Board
One long beep and two or three short beeps during POST. (Video error)	1. <b>Display Adapter</b> (if installed) 2. System Board
Three short beeps during POST.	1. <b>See “System Board Memory” on page 3-37.</b> 2. System Board
Continuous beep.	<b>System Board</b>
Repeating short beeps.	1. <b>Keyboard key stuck?</b> 2. Keyboard Cable 3. System Board

## No Beep Symptoms

Symptom/Error	FRU/Action
No beep during POST but computer works correctly.	<b>System Board</b>
No beep during POST.	1. See “Undetermined Problems” on page 3-22. 2. System Board 3. Memory Module 4. Any Adapter or Device 5. Power Cord 6. Power Supply

### DID YOU FIND YOUR SYMPTOM IN THE LIST?

Yes No

007

Run the IBM PC Enhanced Diagnostics. See “Starting the IBM PC Enhanced Diagnostics Program” on page 4-4 to start the diagnostics and to “IBM PC Enhanced Diagnostic Error Codes” on page 4-9 for error code and action.

#### Did the Enhanced Diagnostics error free?

Yes No

008

Go to Step 010.

009

Go to “Undetermined Problems” on page 3-22.

010

- **Action:**

- **Change the suspected FRU**, go to Chapter 5, “Network Node Processor FRU Exchange” on page 5-1.
- **or perform the specified action.**

---

## Display

If the screen is rolling, replace the display assembly. If that not correct the problem, replace the video adapter (if installed) or replace the system board.

If the screen is not rolling, perform the following steps to run the display self-test:

1. Power off the computer and display.
2. Disconnect the display signal cable.
3. Power on the display.
4. Turn the brightness and contrast controls to their maximum setting.
5. Check for the following conditions:
  - The screen should be white or light gray, with a black margin (test margin) on the screen.
  - You should be able to vary the screen intensity by adjusting the contrast and brightness controls.

**Note:** The location of the test margin varies with the type of display. The test margin might be on the top, bottom, or one or both sides.

If you do not see any test margin on the screen replace the display. If there is a test margin on the screen, replace the video adapter (if installed) or replace the system board.

**Note:** During the first two or three seconds after the display is powered on, the following might occur while the display synchronizes with the computer.

- Unusual patterns or characters
- Static, crackling, or clicking sounds
- A “power-on hum” on larger displays

A noticeable odor might occur on new displays or displays recently removed from storage.

These sounds, display patterns, and odors are normal; do not replace any parts.

If you are unable to correct the problem, go to “Undetermined Problems” on page 3-22.

---

## Keyboard

**Note:** If the keyboardless operation mode BIOS parameter is set to disabled, removing the keyboard or mouse as recommended can generate POST errors 301 and 8603 on the 6578.

**001**

- Power-off the computer.
- Disconnect the keyboard cable from the system unit.
- Power-on the computer and check the keyboard cable connector on the system unit for the voltages shown.  
All voltages are  $\pm 5\%$ .

Pin	Voltage (Vdc)
1	+5.0
2	Not Used
3	Ground
4	+5.0
5	+5.0
6	Not Used

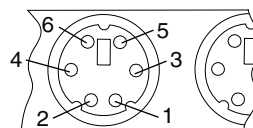


Figure 3-1. Keyboard Connector Voltages

### ARE THE VOLTAGES CORRECT?

Yes No

**002**

Replace the system board.

**003**

On keyboards with a detachable cable, replace the cable. If the problem remains or if the cable is permanently attached to the keyboard, replace the keyboard. If the problem remains, replace the system board.

---

---

## Printer

1. Make sure the printer is properly connected and powered on.
2. Run the printer self-test.

If the printer self-test does not run correctly, the problem is in the printer. Refer to the printer service manual.

If the printer self-test runs correctly, install a wrap plug in the parallel port and run the diagnostic tests to determine which FRU failed.

If the diagnostic test (with the wrap plug installed) do not detect a failure, replace the printer cable. If that does not correct the problem, replace the system board or adapter connected to the printer cable.

## Power-Supply

If the power-on indicator is not on, if the power-supply fan is not running, or the computer will not power on, perform the following steps:

Check/Verify	FRU/Action
1. Verify that the voltage-selector switch is set for the correct voltage.	<b>Correct the voltage-selector switch setting.</b>
2. Check the following for proper installation. <ul style="list-style-type: none"><li>• Power Cord</li><li>• On/Off switch connector</li><li>• On/Off switch power supply connector</li><li>• System board power supply connectors</li><li>• Microprocessors connection</li></ul>	<b>Reseat.</b>
Check the power cord for proper continuity.	<b>Power Cord</b>
Check the power-on switch for continuity.	<b>Power-on switch</b>

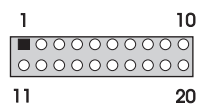
If the above are correct, check the following voltages (see “20-Pin Main Power Supply Connection”).

## 20-Pin Main Power Supply Connection

See “System Board Layout” on page F-5 for connector location.

### Attention

These voltages must be checked with the power supply cables connected to the system board.



Pin	Signal	Function
1	3.3 V	+3.3 V dc
2	3.3 V	+3.3 V dc
3	COM	Ground
4	5 V	+5 V dc
5	COM	Ground
6	5 V	+5 V dc
7	COM	Ground
8	POK	Power Good
9	5VSB	Standby Voltage
10	12 V	+12 V dc



Pin	Signal	Function
11	3.3 V	+3.3 V dc
12	-12 V	-12 V dc
13	COM	Ground
14	PS-ON	DC Remote Enable
15	COM	Ground
16	COM	Ground
17	COM	Ground
18	not used	not used
19	5 V	+5 V dc
20	5 V	+5 V dc

If the voltages are not correct, and the power cord is good, replace the power supply.

---

## Undetermined Problems

If an undetermined problem exists, check the power supply voltages (see “Power-Supply” on page 3-20). If the voltages are correct, return here and continue with the following steps.

1. Power-off the computer.
2. Remove or disconnect the following, if installed, one at a time:
  - a. Non-IBM devices
  - b. External devices (modem, printer, or mouse)
  - c. Any adapters
  - d. Memory modules  
  
Before removing or replacing memory modules, see “System Board Memory” on page 3-37.
  - e. Extended video memory
  - f. External Cache
  - g. External Cache RAM
  - h. Hard drive
  - i. Diskette drive
3. Power-on the computer to retest the system.
4. Repeat steps 1 through 3 until you find the failing device or adapter.

If all devices and adapters have been removed, and the problem continues, replace the system board (see “Before Replacing a System Board”).

## Before Replacing a System Board

The BIOS and Vital Product Data (VPD) for the network node processor must be installed on the new system board after it is installed in the network node processor. To do this, ***you must run the Flash Update Diskette***. See “Flash (BIOS/VPD) Update Procedure” on page 3-33.

Always ensure the latest level of BIOS is installed on the computer. A down-level BIOS may cause false errors and unnecessary replacement of the system board.

The processor is a separate FRU from the system board and is not included with the system board FRU. If you are instructed to replace the system board, perform the following steps:

1. Remove the processor from the old system board and install it on the new system board.
2. Remove any of the following installed options on the old system board, and install them on the new system board.
  - External cache memory and cache tag RAM
  - Memory modules
  - Extended video memory
3. Ensure that the new system board jumper settings match the old system board jumper settings.
4. If the new system board does not correct the problem, reinstall the options on the old system board, reinstall the old system board, then replace the processor.

---

## Devices List

Follow the instructions on the screen for the installed devices list.

### Attention

A customized setup configuration (other than default settings) might exist on the computer you are servicing. Running the Configuration/Setup Utility program (see “Network Node Processor Configuration/Setup Utility” on page F-8) might alter those settings. Note the current configuration settings and verify that the settings are in place when service is complete.

**If the number of diskette drives shown in the installed devices list is not correct**, perform the following steps:

1. Restart the computer.
2. Run the Configuration/Setup Utility program to correct the drive information.
3. Run the diagnostic tests.
4. If you cannot correct the drive information, replace FRUs in the following order until the problem goes away:
  - Diskette drive
  - Diskette-drive cable
  - System board

**If the number of hard-disk drives shown in the installed devices list is not correct**, perform the following steps:

1. Check the hard-disk drive jumper settings. All supported hard-disk drives use jumpers or tabs to set drives as either primary or secondary. Refer to the jumper instructions that came with your hard-disk drives.
2. Check the voltages to the hard-disk drives (see “Power-Supply” on page 3-20).
3. Restart the computer and check the configuration.
  - If the first drive is missing, replace the primary drive.
  - If any other drive is missing, replace that drive.
  - If all drives are missing, replace the primary drive.
  - If the problem remains, replace the drive cable.
  - If the problem still remains, replace the system board.

**If any other adapter or device is missing from the installed devices list, run the Configuration/Setup Utility program.** Check to see if any adapter or device is set to a conflicting address with any other adapter or device. Also be sure that any adapter or device missing from the list is not set to “disabled.”

**Note:** If the device is still missing from the list, run the diagnostics provided with that device.

---

## Hard-Disk Drive Boot Error

A hard-disk drive boot error (error codes 1962 and I999030X) can be caused by the following problems:

Cause	Actions
The start-up drive is not in the boot sequence in configuration.	Check the configuration and ensure the start-up drive is in boot sequence.
No operating system installed on the boot drive.	Install an operating system on the boot drive.
The boot sector on the start-up drive is corrupted.	The drive must be formatted; perform the following steps: <ol style="list-style-type: none"><li>1. Attempt to access and recover (back-up) the failing hard-disk drive.</li><li>2. Using the operating systems programs, format the hard-disk drive.</li><li>3. Go to "Preparing the Hard-Disk Drive for Use."</li></ol>
The drive is defective.	Replace the hard-disk drive.

## When to Use the Low-Level Format Program

### Notes:

1. The low-level format is not available on all diagnostic diskettes.
2. Before formatting the hard-disk drive, make a back-up copy of the files on the drive to be formatted.

Use the Low-Level Format program:

- When you are installing software that requires a low-level format
- When you get recurring messages from the test programs directing you to run the Low-Level Format program on the hard disk
- As a last resort before replacing a hard-disk drive

## Preparing the Hard-Disk Drive for Use

When the Low-Level Format program is finished, restore to the hard disk all the files that you previously backed up.

1. Partition the remainder of the hard disk for your operating system. (The commands vary with the operating system. Refer to your operating-system manual for instructions.)
2. Format the hard disk using your operating system. (The commands vary with the operating system. Refer to your operating-system manual for instructions.)
3. Install the operating system.

You are now ready to restore the files.

## Token-Ring Adapter Card LED Status

Use the table below to determine the status of the token-ring adapter card for diagnosing network problems.

Amber	Green	Explanation
Blinking	Blinking	The adapter is waiting for initialization (during POST).
Off	Off	The adapter initialization is in progress (during POST), or the computer is powered off.
Off	Blinking	The adapter did not detected any problems during its self-diagnostic tests and is waiting to open. If this LED state occurs after the adapter has been opened, this state indicates that the adapter has been closed under software control.
Off	On	The adapter is open and operating correctly.
On	Off	The adapter self-diagnostic tests failed or there is a problem with the adapter. Replace: <ul style="list-style-type: none"><li>• Adapter</li><li>• System board</li></ul>
Blinking	Off	The adapter is closed due to an undetected error. One of the following exists: <ul style="list-style-type: none"><li>• The adapter open failed.</li><li>• The adapter detect a wire fault.</li><li>• The adapter failed the auto-removal test.</li></ul>
Blinking	On	The adapter has detected beaconing or hard error. If network is known good, check cable between computer and network receptacle. Replace: <ul style="list-style-type: none"><li>• Adapter</li><li>• System board</li></ul>
On	On	The adapter has failed before running the self-diagnostic tests. Replace: <ul style="list-style-type: none"><li>• Adapter</li><li>• System board</li></ul>

**Note:** See “Token-Ring Table Terms and Definitions” on page 3-26 for the definitions of terms in this table.

## Token-Ring Table Terms and Definitions

<b>Auto-removal</b>	The state in which a token-ring adapter port removes itself from the network to perform self-tests to verify that is not the cause of hard error. If the tests are successful, the port will reattach itself to the network.
<b>Beaconing</b>	The state that a token-ring adapter port enters after it has detected a hard error. The error condition is reported to the other devices on the network. Beaconing can result in the port removing itself from the network (auto-removal) to determine whether it is the cause of the hard error.
<b>Hard error</b>	An error condition on a network that requires removing the source of the error or reconfiguring the network before the network can resume reliable operation.
<b>Initialization</b>	The first step taken to prepare the port for use after the computer has been booted. During initialization, the port runs a series of internal self-diagnostic tests.
<b>Open</b>	The state in which the port has established connection with other devices on the ring.
<b>Wire fault</b>	An error condition caused by a break or short circuit in the cable segment that connects the port to its access unit, such as an IBM 8230 Token-Ring Network Controller Access Unit.

---

## Additional Service Information

I The following additional service information supports the PC 300 type 6578.

- “Security Features”
- “Passwords”
- “Vital Product Data” on page 3-28
- “Management Information Format (MIF)” on page 3-29
- “Alert on LAN” on page 3-29
- “Hard-Disk Drive Jumper Settings” on page 3-30
- “CD-ROM, PD/CD-ROM Drive Jumper Settings” on page 3-31
- “BIOS Levels” on page 3-32
- “Flash (BIOS/VPD) Update Procedure” on page 3-33
- “Flash Recovery Boot Block” on page 3-33
- “Power Management” on page 3-34
- “Network Settings” on page 3-35
- “Flash over LAN (Update POST/BIOS over Network)” on page 3-36
- “Wake on LAN” on page 3-36
- “System Board Memory” on page 3-37

## Security Features

Security features in this section include:

- Passwords
- Vital Product Data
- Management Information Format (MIF)
- Alert on LAN

## Passwords

The following list provides information about computer hardware and software-related passwords:

- Power-On Password
- Administrator Password
- Operating System Password

Power-on and administrator passwords are set in the Setup Utility program. See “Network Node Processor Configuration/Setup Utility” on page F-8 for information about running the Setup Utility.

### Power-On Password

A power-on password denies access to the computer by an unauthorized user when the computer is powered on. When a power-on password is active, the password prompt appears on the screen each time the computer is powered on. The computer starts after the proper password is entered.

### Removing a Power-On Password

To service a computer with an active and unknown power-on password, power-off the computer and perform the following steps:

### Attention

This procedure will remove the administrator password. Also, this procedure will clear all setup parameters, privilege access, and boot sequence settings. Make sure these settings are recorded before performing this procedure.

1. Unplug the power cord and remove the top cover.
2. Refer to "System Board Layout" on page F-5 to find the password jumper.
3. Move the password jumper to connect the center pin and the pin on the opposite end of the connector.
4. Power-on the computer. The system senses the change in the position and erases the password.

**Note:** It is necessary to move the jumper back to the previous position.

5. Remind the user to enter a new password when service is complete.

### Administrator Password

The administrator password is used to restrict access to the Configuration/Setup Utility program. If the administrator password is activated, and you do not enter the administrator password, the configuration can be viewed but not changed.

**Note:** Type 6578 has Enhanced Security Mode. If Enhanced Security mode is enabled and there is no password given, the computer will act as if Enhanced Security is disabled.

If Enhanced Security is enabled and an administrator password is given, the administrator password must be entered to use the computer. If the administrator password is lost or forgotten, the system board in the computer must be replaced in order to regain access to the Configuration/Setup Utility program.

### Administrator Password Control

The administrator password is set in the Setup Configuration. See "Network Node Processor Configuration/Setup Utility" on page F-8.

### Operating System Password

An operating system password is very similar to a power-on password and denies access to the computer by an unauthorized user when the password is activated. The computer is unusable until the password is entered and recognized by the computer.

## Vital Product Data

Each computer has a unique vital product data (VPD) code stored in the nonvolatile memory on the system board. After you replace the system board, the VPD must be updated. To update the VPD, see "Flash (BIOS/VPD) Update Procedure" on page 3-33.



## Management Information Format (MIF)

Management Information Format (MIF) is a file used to maintain a list of the system unit serial number along with all serialized components; for example: system board, memory, and processor.

At the time of computer manufacture, the EPROM will be loaded with the serial numbers of the system and all major components. The customer will have access to the MIF file via the DMI MIF Browser that is installed with the preload and is also available on the SSCD provided with the system.

A company called Retain-a-Group is a central data warehouse offering serial number data management. Retain-a-Group acts as a focal point to law enforcement. The customer has the option to purchase serial number information and services from Retain-a-Group. It is the customer's responsibility to maintain the MIF file and to inform Retain-a-Group of any changes to the file.

Some customers may request their servicers to assist them in maintaining the MIF file when serialized components are replaced during hardware service. This assistance is between the customer and the servicer. The servicer can use the DMI MIF Browser to update the MIF information in the EPROM. It is anticipated that some servicers might charge for this service.

To update the EPROM using the DMI MIF Browser:

1. Click **Start** from the desktop, then **Programs**.
2. Select **IBM SystemView Agent**.
3. Select **Serial Number Information** icon.
4. Click the plus sign to expand.
5. Select the component you want to view or edit.
6. Double-click the component you want to change.
7. Enter new data in the **Value** field, then click **Apply**.

## Alert on LAN

Alert on LAN provides notification of changes in the computer, even when the computer power is turned off. Working with DMI and Wake on LAN technologies, Alert on LAN helps to manage and monitor the hardware and software features of the computer. Alert on LAN generates notifications to the server of these occurrences:

- Computer disconnected from the network
- Computer unplugged from the power outlet
- All POST errors
- Operating system or POST hang condition

Alert on LAN events are configured to be Enabled or Disabled from the LAN server only, and not from the computer. See the LAN administrator for configuration status information.

## Hard-Disk Drive Jumper Settings

IDE hard-disk drives for the 6578 use jumpers to set the drives as primary (master) or secondary (slave).

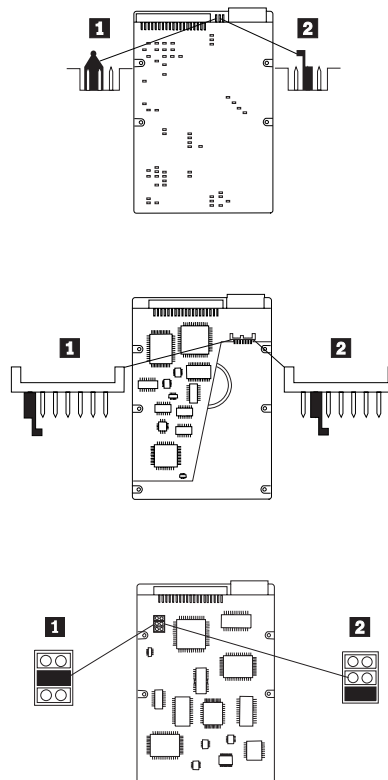
### Attention

For drives not listed below, refer to the label on the hard-disk drive for the hard-disk drive settings.

### IDE Hard-Disk Drive Settings

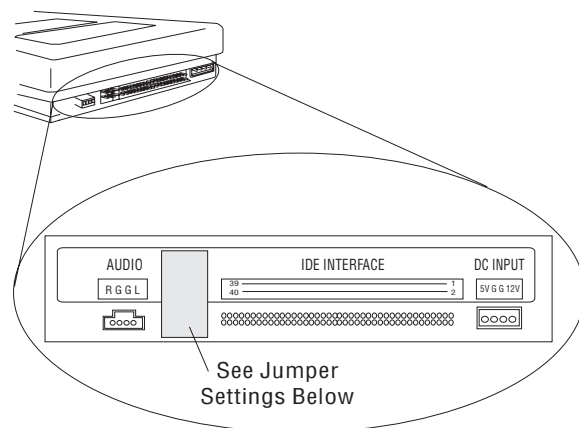
- 1** Primary (Master) Hard-Disk Drive
- 2** Secondary (Slave) Hard-Disk Drive

### IDE Drives



## CD-ROM, PD/CD-ROM Drive Jumper Settings

CD-ROM and PD/CD-ROM drives use jumpers or tabs to set the drives as primary (master) or secondary (slave). Refer to the drive connector labels or the figures below for the drive settings.



CD-ROM, PD/CD-ROM Type	Primary (Master)	Secondary (Slave)
2X CD-ROM FRU 06H5906	: : ■ : :	: ■ : : :
4X CD-ROM FRU 06H7654	: : ■ : :	: ■ : : :
6X CD-ROM	: : ■	: ■ :
8X CD-ROM	: : ■	: ■ :
6X PD/CD-ROM	: : ■	: ■ :
16X Max CD-ROM	: : ■	: ■ :
24X Max CD-ROM	: : ■	: ■ :
32X Max CD-ROM	: : ■	: ■ :
40X Max CD-ROM	: : ■	: ■ :
48X Max CD-ROM	: : ■	: ■ :

## BIOS Levels

An incorrect level of BIOS can cause false error and unnecessary FRU replacement. Use the following information to determine the current level of BIOS installed in the computer, the latest BIOS available for the computer, and where to obtain the latest level of BIOS.

- Current Level BIOS information.
  - Run the Configuration Utility to determine the level of BIOS installed.
- Sources for determining the latest level of BIOS available.
  1. IBM PC Company Home Page  
<http://www.ibm.com/pc/us/>
  2. PC PartnerInfo-Technical Database (CTSTIPS.NSF)
  3. HelpCenter®
  4. Levels 1 and 2 Support
  5. RETAIN
- Sources for obtaining the latest level of BIOS available.
  1. IBM PC Company Home Page  
<http://www.ibm.com/pc/us/>
  2. PC PartnerInfo-Technical Database (CTSTIPS.NSF)
  3. HelpCenter
  4. Levels 1 and 2 Support

To update (flash) the BIOS, see “Flash (BIOS/VPD) Update Procedure” on page 3-33.

## Flash (BIOS/VPD) Update Procedure

**Note:** Refer to the information label located inside the system unit cover for any model-specific information.

1. Power-off the computer.
2. Insert the flash update diskette into drive A.
3. Power-on the computer.
4. When the Update Utility appears; select your country/keyboard, then press **Enter**.
5. If the computer serial number was previously recorded, the number is displayed with an option to update it. Press **Y** to update the serial number.
6. Type the 7-digit serial number of the computer you are servicing; then, press **Enter**.
7. Follow the instructions on the screen to complete the flash (BIOS/VPD) update procedure.

## Flash Recovery Boot Block

### Attention

If an interruption occurs during a Flash/BIOS upgrade, the BIOS might be left in an unusable state. The CMOS switch enables you to restart the system and recover the BIOS.

To perform a Flash/BIOS recovery using the CMOS switch:

1. Power-off the computer and remove the cover.
2. Move the system board CMOS switch to the **on** position. Refer to “System Board Layout” on page F-5 or the information label inside the computer for more information.
3. Insert the upgrade diskette into the diskette drive.
4. Power-on the computer. The IBM Logo will appear.
5. When the Flash Update Utility appears; select your country/keyboard, then press **Enter**.
6. If the computer serial number was previously recorded, the number is displayed with an option to update it. Press **Y** to update the serial number.
7. Type the 7-digit serial number of the computer you are servicing; then, press **Enter**.
8. Follow the instructions on the screen to complete the flash (BIOS/VPD) update procedure.
9. When you are instructed to reboot the computer, power-off the computer and move the CMOS switch to the **off** position. Then, replace the cover and power-on the computer.

## Power Management

Power management reduces the power consumption of certain components of the computer such as the system power supply, processor, hard-disk drives, and some monitors. Advanced Power Management and Rapid Resume Manager are features of some personal computers.

### Automatic Configuration and Power Interface (ACPI) BIOS

Being an ACPI BIOS system, the operating system is allowed to control the power management features of the computer and the setting for Advanced Power Management (APM) BIOS mode are ignored. Not all operating systems support ACPI BIOS mode.

### Advanced Power Management

Energy-saving settings can be viewed and changed by using the Advanced Power Management menu in the Configuration/Setup Utility program.

#### Attention

If a device, such as a monitor, does not have power-management capabilities, it can be damaged when exposed to a reduced-power state. Before making energy-saving selections for the monitor, check the documentation supplied with the monitor to see if it supports Display Power Management Signaling (DPMS).

### Automatic Hardware Power Management Features

Automatic Hardware Power Management can reduce the power states of the computer, processor, and monitor (if monitor supports DPMS) if they are inactive for a predetermined length of time.

There are three levels of specified time that the computer must be inactive before the power management options that are selected take effect. Select the amount of time that is offered within each level.

**Level 1** Set time from 5 minutes to 4 hours.

**Level 2** Set time from 10 minutes to 5 hours.

**Level 3** Set time from 15 minutes to 6 hours.

At each level, you can define the amount of energy savings by specifying values for the following options:

- **System Power:**

- Select **On** for the computer to remain on.
- Select **Off** for the computer to shut down.

- **Processor Speed:**

Set the microprocessor to be disabled, or to run at **1, 10, 25, or 50** percent of its internal clock speed.

- **Display:**

Set display to be disabled or to be reduced at these power states:

- **Standby:** Screen is blank, but can be restored immediately when any activity is detected.
- **Suspend:** Monitor uses less power than in Standby mode. Screen image is restored after a few seconds when any activity is detected.

- **Off:** Monitor power is off. Press Monitor power button to restore power. On some monitors, you might have to press the power button twice.

## Setting Automatic Hardware Power Management Features

1. Start the Configuration/Setup Utility program (see “Network Node Processor Configuration/Setup Utility” on page F-8).
2. Select **Advanced Power Management** from the Configuration/Setup Utility program menu.
3. Be sure **APM BIOS Mode** is set to **Enabled**. If it is not, press Left Arrow (←) or Right Arrow (→) to change the setting.
4. Select **Automatic Hardware Power Management**.
5. Set **Automatic Hardware Power Management** to **Enabled**.
6. Select values for the three levels of power management (system power, processor speed, and display), as necessary.
7. Set **Hard Disk** to **Enabled** or **Disabled**.  
**Note:** This does not apply to SCSI drives.
8. Press **Esc** twice to return to the Configuration/Setup Utility program menu.
9. Before you exit from the program, select **Save Settings** from the Configuration/Setup Utility program menu.
10. To exit from the Configuration/Setup Utility program, press **Esc** and follow the instructions on the screen.

## Automatic Power-On Features

The Automatic Power-On features within the Advanced Power Management menu allow you to enable and disable features that turn the computer on automatically.

- **Serial Port Ring Detect:** With this feature set to **Enabled** and an *external* modem connected to serial port (COM1), the computer will turn on automatically when a ring is detected on the modem.
- **Modem Ring Detect:** With this feature set to **Enabled**, the computer will turn on automatically when a ring is detected on the internal modem.
- **Wake Up on Alarm:** You can specify a date and time at which the computer will be turned on automatically. This can be either a single event or a daily event.
- **Wake on LAN:** If the computer has a properly configured token-ring or Ethernet LAN adapter card that is Wake on LAN-enabled and there is remote network management software, you can use the IBM-developed Wake on LAN feature. When you set Wake on LAN to **Enabled**, the computer will turn on when it receives a specific signal from another computer on the local area network (LAN). For further information, see “Wake on LAN” on page 3-36.

## Network Settings

This section applies only to computers linked to a network.

The Configuration/Setup Utility program includes settings that can be enabled and disabled to configure the network interface in the computer. These settings are:

- Flash over LAN (Update POST/BIOS over Network)

- Wake on LAN

## Flash over LAN (Update POST/BIOS over Network)

**Note:** For local Flash (BIOS/VPD) update, see “Flash (BIOS/VPD) Update Procedure” on page 3-33.

This setting is used to enable or disable the Flash over LAN feature. When the feature is enabled, the system programs, in the computer, can be updated remotely from a network server. If the administrator password is set in the computer, it does not have to be entered by the server.

To access the Flash over LAN setting:

1. Start the Configuration/Setup Utility program. See “Network Node Processor Configuration/Setup Utility” on page F-8.
2. Select **System Security**.
3. Select **POST/BIOS Update** from the Configuration/Setup Utility program menu.
4. To enable Flash over LAN, select **Enabled**. To disable Flash over LAN, select **Disabled**.
5. Press **Esc** twice to return to the Configuration/Setup Utility program menu.
6. Before you exit from the program, select **Save Settings** from the Configuration/Setup Utility program menu.
7. To exit from the Configuration/Setup Utility program, press **Esc** and follow the instructions on the screen.

## Wake on LAN

This setting is used to enable or disable the IBM-developed Wake on LAN feature. This feature makes it possible for the computer to be turned on remotely by a network server. Remote network management software must be used in conjunction with this feature.

To access the Wake on LAN setting:

1. Start the Configuration/Setup Utility program. See “Network Node Processor Configuration/Setup Utility” on page F-8.
2. Select **Advanced Power Management**.
3. Select **Automatic Power On** from the program menu.
4. Select **Wake on LAN** from the **Automatic Power On** menu.
5. To enable Wake on LAN, select **Enabled**. To disable Wake on LAN, select **Disabled**.
6. Press **Esc** until you return to the Configuration/Setup Utility program menu.
7. Before you exit from the program, select **Save Settings** from the Configuration/Setup Utility program menu.
8. To exit from the Configuration/Setup Utility program, press **Esc** and follow the instructions on the screen.



## System Board Memory

I

The service processor based on 6578 supports the following memory modules.

DIMM sizes of 64 MB, 128 MB, and 256 MB are acceptable. Starting filling DIMM socket 0, then 1. Uses 3.3 V unbuffered 133 MHz. SDRAM Non-Registered DIMMs only.

Computer Name	Module		
	Size	Speed	Type
PC 300 Type 6578	64 MB 128 MB 256 MB  512 MB Maximum	133 MHz	SDRAM ECC/Non-ECC  Industry Standard

If a problem with memory modules is suspected, perform the memory test procedure. See "IBM PC Enhanced Memory Diagnostics" on page 4-5.



---

## Chapter 4. Network Node Processor Diagnostics and Test Information

The following tools are available to help identify and resolve hardware-related problems:

- Power-on self-test (POST)
- POST Beep Codes
- Error Code Format
- Diagnostic Test Programs (IBM PC Enhanced Diagnostics)

---

### Power-On Self-Test (POST)

Each time you power-on the system, it performs a series of tests that check the operation of the system and some options. This series of tests is called the *power-on self-test*, or *POST*. POST does the following:

- Checks some basic system-board operations
- Checks the memory operation
- Starts the video operation
- Verifies that the diskette drive is working
- Verifies that the hard-disk drive is working

If the POST finishes without detecting any problems, a single beep sounds and the first screen of your operating system or application program appears.

**Note:** The network node processor based on 6578 computer is default to come up quiet (no beep and no memory count and checkpoint code display) when no errors are detected by POST.

To enable beep and memory count and checkpoint code display when a successful POST occurs, enable **Power on Status** in setup. See “Network Node Processor Configuration/Setup Utility” on page F-8.

If the POST detects a problem, an error message appears on your screen. A single problem can cause several error messages to appear. When you correct the cause of the first error message, the other error messages probably will not appear on the screen the next time you turn on the system.

---

### POST Beep Codes

The Power On Self-Test generates a beeping sound to indicate successful completion of POST or to indicate that the tests detect an error.

One beep and the appearance of text on the display indicates successful completion of the POST. More than one beep indicates that the POST detects an error.

**Note:**

The network node processor based on 6578 computer is default to come up quietly (no beep and no memory count and checkpoint code display) when no errors are detected by POST.

To enable beep and memory count and checkpoint code display when a successful POST occurs, enable **Power on Status** in setup. See “Network Node Processor Configuration/Setup Utility” on page F-8.

---

## Error Code Format

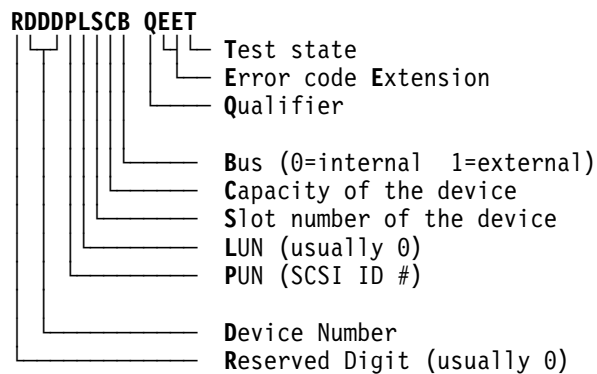
This section provides an explanation of the encoded non-SCSI and SCSI POST error codes.

Error messages are displayed on the screen as three, four, five, eight, twelve, or thirteen digits. An “X” in an error message can be any number or letter. The shorter POST errors are highlighted in the Symptom-to-FRU Index. Some digits will represent different information for SCSI errors versus non-SCSI errors.

The following figure shows which digits display the shorter POST errors. The figure also defines additional SCSI information.

### Notes:

1. Non-IBM device error codes and documentation supersede this list.
2. Duplicate SCSI ID settings will cause misleading error symptoms or messages.



---

## Diagnostics Test Programs

### IBM PC Enhanced Diagnostics

The IBM PC Enhanced Diagnostics programs use a full range of diagnostic utilities to determine the operating condition of the computer's hardware components. The user interface is WaterGate's PC-Doctor, which serves as the control program for running the IBM PC Enhanced Memory Diagnostics and the suite of diagnostic tests provided by PC-Doctor (diagnostic diskette PN 10K8791).

Updates for the IBM PC Enhanced Diagnostics are available online at:

<http://www.pc.ibm.com/us/>

1. Select **Support**
2. Select **IBM IntelliStation Support**
3. Select **Downloadable Files**
4. Select **Diagnostics**

This diagnostic diskette includes:

- A new user interface (WaterGate Software's PC-Doctor)
  - This interface serves as the control program for running both the IBM PC Enhanced Memory Diagnostics and the suite of diagnostic tests provided by PC-Doctor.
- IBM PC Enhanced Memory Diagnostics
  - The memory diagnostic tests determine which memory module (SIMM or DIMM) is defective and report the socket where the failing module is located. The Memory diagnostics can run a quick and full test of the system. Diagnostics can also be run on a single SIMM or DIMM.

**Note:** See "IBM PC Enhanced Diagnostic Error Codes" on page 4-9 for the IBM PC Enhanced Diagnostics error codes.

---

## Starting the IBM PC Enhanced Diagnostics Program

To start the program:

1. Shut down and power-off the system.
2. Wait 10 seconds.
3. Insert the IBM Enhanced Diagnostics Diskette into diskette drive A.
4. Power-on the system.

The initial diagnostics menu will be displayed.

---

## Navigating through the Diagnostic Programs

Use either the mouse or the keyboard to navigate through the Enhanced Diagnostics program.

- Use the cursor movement keys to navigate within the menus.
- Use **Enter** to select a menu item.
- Use **Esc** to back up to the previous menu.
- For online help press F1.

---

## Running Diagnostic Tests

There are four ways to run the diagnostic tests:

1. Using the cursor movement keys, highlight **Run Normal Test** or **Run Quick Test** from the Diagnostics Menu and then press **Enter**.

This will automatically run a pre-defined group of tests from each test category. **Run Normal Test** runs a more extensive set of tests than does **Run Quick Test** and takes longer to execute.

2. Press **F5** to automatically run all selected tests in all categories. See “Test Selection.”
3. From within a test category, press **Ctrl-Enter** to automatically run only the selected tests in that category. See “Test Selection.”
4. Using the cursor movement keys, highlight a single test within a test category and then press **Enter**. This will run only that test.

Press **Esc** at any time to stop the testing process.

Test results, (N/A, PASSED, FAILED, ABORTED), are displayed in the field beside the test description and in the test log. See “Viewing the Test Log” on page 4-8.

---

## Test Selection

To select one or more tests:

1. Open the corresponding test category.
2. Using the cursor movement keys, highlight the desired test.
3. Press **Space bar**.

A selected test is marked with a chevron, >>. Pressing the space bar again de-selects a test and removes the chevron.

4. Repeat steps 2 and 3 above to select all desired tests.

---

## IBM PC Enhanced Memory Diagnostics

The IBM PC Enhanced Memory Diagnostics provide the capability to identify a particular memory module (SIMM/DIMM) that fails during testing. See “System Board Layout” on page F-5 to locate the memory sockets.

Follow the steps below to locate the IBM PC Enhanced Memory Diagnostics test options.

1. Select the DIAGNOSTICS option on the toolbar and press **Enter**.
2. Highlight either the Memory Test-Full or Memory Test-Quick option and press **Enter**.

- Memory Test-Full

The full memory test will take about 80 seconds per MB of memory and will detect marginal, intermittent, and solid (stuck) memory failures.

- Memory Test-Quick

The quick memory test will take about 20 seconds per MB of memory and will detect solid (stuck) memory failures only.

**Notes:**

1. Either level of memory testing can be performed on all memory or a single SIMM/DIMM socket.
2. Only sockets containing a SIMM or DIMM can be selected for testing. Unpopulated sockets are noted by ..... besides the test description.

---

## Alert On LAN Test

The Alert On LAN test does the following:

- Determines if Alert On LAN is supported on the system.
- Checks the revision ID register.
- Verifies the EEPROM checksum.
- Validates that a software alert can be sent.

---

## Asset ID Test

The Asset ID test does the following:

- Determines if Asset ID is supported on the system.
- Verifies the EEPROM areas.
- Performs an antenna detection test.

---

## Test Results

IBM PC Enhanced Diagnostic test results will produce this error code format:

Function Code	Failure Type	DeviceID	Date	ChkDigits	Text
---------------	--------------	----------	------	-----------	------

**Function Code:** Represents the feature or function within the PC.  
**Failure Type:** Represents the type of error encountered.  
**DeviceID:** Contains the component's unit-id that corresponds to either a fixed disk drive, removable media drive, serial or parallel port, processor, specific DIMM, or a device on the PCI bus.  
**Date:** Contains the date on which the diagnostic test was run. Date is retrieved from CMOS and displayed using the YYYYMMDD format.  
**ChkDigits:** Contains a 2-digit check-digit value to ensure that:

- Diagnostics were run on the specified date
- Diagnostics were run on the specified IBM computer
- The diagnostic error code is recorded correctly

**Text:** Description of the error.

**Note:** See "IBM PC Enhanced Diagnostic Error Codes" on page 4-9 for the IBM PC Enhanced Diagnostics error codes.

---

## Hard File Smart Test

Use the Hard File Smart Test when the system management tool has detected a hard file SMART alert.

The Smart test does the following:

- Interrogates IDE devices for support of the SMART instruction set.
- Issues a ENABLE SMART command to make sure SMART functionality is active.
- Checks the SMART RETURN STATUS command to determine if any thresholds have been exceeded.

If thresholds have been exceeded, an error message is shown, and the test fails. If no SMART is supported by the drive, the test returns with N/A.

---

## IBM Fixed Disk Optimized Test

The IBM Fixed Disk Optimized Test provide the capability to identify particular areas of a hard file that fails during testing. This test also provide a method of correcting certain types of errors.

To select the Fixed Disk Optimized Test:

1. Select the diagnostic option on the toolbar and press Enter.
2. Select the Fixed Disk Optimized Test
3. Select Hard Drives - NORMAL TEST to run a complete hard file test.
4. Select Hard Drives - PRESENCE TEST to run a test to check the drive controller and report any SMART information that the drive has detected.



---

## Quick and Full Erase - Hard Drive

The IBM PC Enhanced Diagnostics Program offers two hard drive format utilities:

- Quick Erase Hard Drive
- Full Erase Hard Drive

The Quick Erase Hard Drive provides a DOS utility that performs the following:

- Destroys the Master Boot Record (MBR) on the hard drive.
- Destroys all copy of the FAT Table on all partitions (both the master and backup).
- Destroys the partition table.
- Provides messages that warn the user that this is a non-recoverable process.

The Full Erase Hard Drive provides a DOS utility that performs the following:

- Performs all the steps in Quick Erase.
- Provides a DOS utility that writes random data to all sectors of the hard drive.
- Provide an estimate of time to completion along with a visual representation of completion status.
- Provides messages that warn the user that this is a non-recoverable process.

**Note:** Make sure customer backs up all data before using the Quick or Full Erase function.

To select the Quick Erase or Full Erase Hard Drive utility:

1. Select the UTILITY option on the toolbar and press enter.
2. Select either the QUICK ERASE or FULL ERASE HARD DISK option and then, follow the instructions.

---

## Asset EEPROM Backup

When replacing a system board, this utility allows the backup of all Asset information from the EEPROM to diskette. This utility also restores data to the EEPROM from diskette after replacement of the system board.

To run this utility:

- Select **Utility**.
- Select **Asset EEPROM Backup**.
- Follow instructions on screen.

---

## Viewing the Test Log

Errors reported by the diagnostic test will be displayed by the program as a failed test.

To view details of a failure or to view a list of test results, do the following from any test category screen:

- Press **F3** to activate the log file.
- Press **F3** again to save the file to diskette or F2 to print the file.

## SIMM/DIMM Memory Errors

SIMM/DIMM error messages issued by the IBM PC Enhanced Diagnostics:

Message	Failure Found	Recommended Actions
2xx-1y	A memory error was detected in SIMM socket Y.	Replace the SIMM in the socket identified by the last digit of the error code.  Rerun the test.  If the same error code occurs again, replace the system board.
2xx-2y	A memory error was detected in DIMM socket Y.	Replace the DIMM in the socket identified by the last digit of the error code.  Rerun the test.  If the same error code occurs again, replace the system board or where memory is on the processor card, replace the processor card.
Corrupt BIOS	Information in BIOS is not as expected.  Not able to find expected DMI information from BIOS.  Memory controller chipset vendor ID does not match expected value.	Reflash the BIOS.  Replace the system board.
Test aborted by user	User stopped test.	Restart test.
<b>Note:</b>  "Y" is the SIMM/DIMM socket number. See "System Board Layout" on page F-5 to locate memory socket.		

## IBM PC Enhanced Diagnostic Error Codes

See the following Diagnostic Error Codes when using the IBM PC Enhanced Diagnostics test. See “Diagnostics Test Programs” on page 4-3 for information about the IBM PC Enhanced Diagnostics program.

In the following index, “X” can represent any number.

Diagnostic Error Code	FRU/Action
<b>000-000-XXX</b> BIOS Test Passed	<b>No action</b>
<b>000-002-XXX</b> BIOS Timeout	1. <b>Flash the system.</b> 2. System board
<b>000-024-XXX</b> BIOS Addressing test failure	1. <b>Flash the system.</b> 2. System board
<b>000-025-XXX</b> BIOS Checksum Value error	1. <b>Flash the system.</b> 2. Boot block 3. System board
<b>000-026-XXX</b> FLASH data error	1. <b>Flash the system.</b> 2. Boot block 3. System board
<b>000-027-XXX</b> BIOS Configuration/Setup error	1. <b>Run Setup.</b> 2. Flash the system. 3. Boot block 4. System board
<b>000-034-XXX</b> BIOS Buffer Allocation failure	1. <b>Reboot the system.</b> 2. Flash the system. 3. Run memory test. 4. System board
<b>000-035-XXX</b> BIOS Reset Condition detected	1. <b>Flash the system.</b> 2. System board
<b>000-036-XXX</b> BIOS Register error	1. <b>Flash the system.</b> 2. Boot block 3. System board
<b>000-038-XXX</b> BIOS Extension failure	1. <b>Flash the system.</b> 2. Adapter card 3. System board
<b>000-039-XXX</b> BIOS DMI data error	1. <b>Flash the system.</b> 2. System board
<b>000-195-XXX</b> BIOS Test aborted by user	1. <b>Information</b> 2. Restart the test, if necessary.
<b>000-196-XXX</b> BIOS test halt, error threshold exceeded	1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b> 2. Restart the test to reset the log file.

Diagnostic Error Code	FRU/Action
<b>000-197-XXX</b> BIOS test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure the component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>000-198-XXX</b> BIOS test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>000-199-XXX</b> BIOS test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>000-250-XXX</b> BIOS APM failure	<ol style="list-style-type: none"> <li>1. <b>Flash the system.</b></li> <li>2. System board</li> </ol>
<b>000-270-XXX</b> BIOS ACPI failure	<ol style="list-style-type: none"> <li>1. <b>Flash the system.</b></li> <li>2. System board</li> </ol>
<b>001-000-XXX</b> System Test Passed	<b>No action</b>
<b>001-00X-XXX</b> System Error	<b>System board</b>
<b>001-01X-XXX</b> System Error	<b>System board</b>
<b>001-024-XXX</b> System Addressing test failure	<b>System board</b>
<b>001-025-XXX</b> System Checksum Value error	<ol style="list-style-type: none"> <li>1. <b>Flash the system.</b></li> <li>2. System board</li> </ol>
<b>001-026-XXX</b> System FLASH data error	<ol style="list-style-type: none"> <li>1. <b>Flash the system.</b></li> <li>2. System board</li> </ol>
<b>001-027-XXX</b> System Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Run Setup.</b></li> <li>2. Flash the system.</li> <li>3. System board</li> </ol>
<b>001-032-XXX</b> System Device Controller failure	<b>System board</b>
<b>001-034-XXX</b> System Device Buffer Allocation failure	<ol style="list-style-type: none"> <li>1. <b>Reboot the system.</b></li> <li>2. Flash the system.</li> <li>3. Run memory test.</li> <li>4. System board</li> </ol>
<b>001-035-XXX</b> System Device Reset condition detected	<b>System board</b>
<b>001-036-XXX</b> System Register error	<b>System board</b>
<b>001-038-XXX</b> System Extension failure	<ol style="list-style-type: none"> <li>1. <b>Adapter card</b></li> <li>2. System board</li> </ol>

Diagnostic Error Code	FRU/Action
<b>001-039-XXX</b> System DMI data structure error	1. <b>Flash the system.</b> 2. System board
<b>001-040-XXX</b> System IRQ failure	1. <b>Power-off/on system and retest.</b> 2. System board
<b>001-041-XXX</b> System DMA failure	1. <b>Power-off/on system and retest.</b> 2. System board
<b>001-195-XXX</b> System Test aborted by user	1. <b>Information</b> 2. Restart the test, if necessary.
<b>001-196-XXX</b> System test halt, error threshold exceeded	1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b> 2. Restart the test to reset the log file.
<b>001-197-XXX</b> System test warning	1. <b>Make sure the component that is called out is enabled and connected.</b> 2. Rerun test. 3. Component that is called out in warning statement 4. Component under test
<b>001-198-XXX</b> System test aborted	1. <b>If a component is called out, make sure that it is enabled and connected.</b> 2. Flash the system and retest. 3. Go to “Undetermined Problems” on page 3-22.
<b>001-199-XXX</b> System test failed, cause unknown	1. <b>Go to “Undetermined Problems” on page 3-22.</b> 2. Flash the system and retest. 3. Replace component under function test.
<b>001-250-XXX</b> System ECC error	<b>System board</b>
<b>001-254-XXX</b> <b>001-255-XXX</b> <b>001-256-XXX</b> <b>001-257-XXX</b> System DMA error	<b>System board</b>
<b>001-260-XXX</b> <b>001-264-XXX</b> System IRQ error	<b>System board</b>
<b>001-268-XXX</b> System IRQ1 failure	1. <b>Device on IRQ1</b> 2. System board
<b>001-269-XXX</b> System IRQ2 failure	1. <b>Device on IRQ2</b> 2. System board
<b>001-270-XXX</b> System IRQ3 failure	1. <b>Device on IRQ3</b> 2. System board
<b>001-271-XXX</b> System IRQ4 failure	1. <b>Device on IRQ4</b> 2. System board
<b>001-272-XXX</b> System IRQ5 failure	1. <b>Device on IRQ5</b> 2. System board

<b>Diagnostic Error Code</b>	<b>FRU/Action</b>
<b>001-273-XXX</b> System IRQ6 (diskette drive) failure	1. <b>Diskette Cable</b> 2. Diskette drive 3. System board
<b>001-274-XXX</b> System IRQ7 failure	1. <b>Device on IRQ7</b> 2. System board
<b>001-275-XXX</b> System IRQ8 failure	1. <b>Device on IRQ8</b> 2. System board
<b>001-276-XXX</b> System IRQ9 failure	1. <b>Device on IRQ9</b> 2. System board
<b>001-277-XXX</b> System IRQ10 failure	1. <b>Device on IRQ10</b> 2. System board
<b>001-278-XXX</b> System IRQ11 failure	1. <b>Device on IRQ11</b> 2. System board
<b>001-279-XXX</b> System IRQ12 failure	1. <b>Device on IRQ12</b> 2. System board
<b>001-280-XXX</b> System IRQ13 failure	1. <b>Device on IRQ13</b> 2. System board
<b>001-281-XXX</b> System IRQ14 (hard-disk drive) failure	1. <b>Hard-disk drive Cable</b> 2. Hard-disk drive 3. System board
<b>001-282-XXX</b> System IRQ15 failure	1. <b>Device on IRQ15</b> 2. System board
<b>001-286-XXX</b> <b>001-287-XXX</b> <b>001-288-XXX</b> System Timer failure	<b>System board</b>
<b>001-292-XXX</b> System CMOS RAM error	1. <b>Run Setup and retest.</b> 2. System board
<b>001-293-XXX</b> System CMOS Battery	1. <b>Battery</b> 2. System board
<b>001-298-XXX</b> System RTC date/time update failure	1. <b>Flash the system.</b> 2. System board
<b>001-299-XXX</b> System RTC periodic interrupt failure	<b>System board</b>
<b>001-300-XXX</b> System RTC Alarm failure	<b>System board</b>
<b>001-301-XXX</b> System RTC Century byte error	1. <b>Flash the system.</b> 2. System board
<b>005-000-XXX</b> Video Test Passed	<b>No action</b>
<b>005-00X-XXX</b> Video error	1. <b>Video card, if installed</b> 2. System board
<b>005-010-XXX</b> <b>005-011-XXX</b> <b>005-012-XXX</b> <b>005-013-XXX</b> Video Signal failure	1. <b>Video card, if installed</b> 2. System board

Diagnostic Error Code	FRU/Action
<b>005-016-XXX</b> Video Simple Pattern test failure	<ol style="list-style-type: none"> <li>1. <b>Video Ram</b></li> <li>2. Video card, if installed</li> <li>3. System board</li> </ol>
<b>005-024-XXX</b> Video Addressing test failure	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-025-XXX</b> Video Checksum Value error	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-027-XXX</b> Video Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Run Setup.</b></li> <li>2. Video drivers update</li> <li>3. Video card, if installed</li> <li>4. System board</li> </ol>
<b>005-031-XXX</b> Video Device Cable failure	<ol style="list-style-type: none"> <li>1. <b>Video cable</b></li> <li>2. Monitor</li> <li>3. Video card, if installed</li> <li>4. System board</li> </ol>
<b>005-032-XXX</b> Video Device Controller failure	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-036-XXX</b> Video Register error	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-038-XXX</b> System BIOS extension failure	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-040-XXX</b> Video IRQ failure	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>
<b>005-195-XXX</b> Video Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>005-196-XXX</b> Video test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>005-197-XXX</b> Video test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>005-198-XXX</b> Video test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>005-199-XXX</b> Video test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>005-2XX-XXX</b> <b>005-3XX-XXX</b> Video subsystem error	<ol style="list-style-type: none"> <li>1. <b>Video card, if installed</b></li> <li>2. System board</li> </ol>

<b>Diagnostic Error Code</b>	<b>FRU/Action</b>
<b>006-000-XXX</b> Diskette interface Test Passed	<b>No action</b>
<b>006-0XX-XXX</b> Diskette interface error	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive Cable</b></li> <li>2. Diskette drive</li> <li>3. System board</li> </ol>
<b>006-195-XXX</b> Diskette interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>006-196-XXX</b> Diskette interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>006-197-XXX</b> Diskette interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>006-198-XXX</b> Diskette interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>006-199-XXX</b> Diskette interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>006-25X-XXX</b> Diskette interface Error	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive Cable</b></li> <li>2. Diskette drive</li> <li>3. System board</li> </ol>
<b>011-000-XXX</b> Serial port Interface Test Passed	<b>No action</b>
<b>011-001-XXX</b> Serial port Presence	<ol style="list-style-type: none"> <li>1. <b>Remove external serial device, if present.</b></li> <li>2. Run setup, enable port.</li> <li>3. System board</li> </ol>
<b>011-002-XXX</b> <b>011-003-XXX</b> Serial port Timeout/Parity error	<b>System board</b>
<b>011-013-XXX</b> <b>011-014-XXX</b> Serial port Control Signal/Loopback test failure	<b>System board</b>
<b>011-015-XXX</b> Serial port External Loopback failure	<ol style="list-style-type: none"> <li>1. <b>Wrap plug</b></li> <li>2. System board</li> </ol>
<b>011-027-XXX</b> Serial port Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Run Setup, enable port.</b></li> <li>2. Flash the system.</li> <li>3. System board</li> </ol>



Diagnostic Error Code	FRU/Action
<b>011-03X-XXX</b> <b>011-04X-XXX</b> Serial port failure	<b>System board</b>
<b>011-195-XXX</b> Serial port Test aborted by user	1. <b>Information</b> 2. Restart the test, if necessary.
<b>011-196-XXX</b> Serial port test halt, error threshold exceeded	1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b> 2. Restart the test to reset the log file.
<b>011-197-XXX</b> Serial port test warning	1. <b>Make sure component that is called out is enabled and connected.</b> 2. Rerun test. 3. Component that is called out in warning statement 4. Component under test
<b>011-198-XXX</b> Serial port test aborted	1. <b>If a component is called out, make sure that it is enabled and connected.</b> 2. Flash the system and retest. 3. Go to “Undetermined Problems” on page 3-22.
<b>011-199-XXX</b> Serial port test failed, cause unknown	1. <b>Go to “Undetermined Problems” on page 3-22.</b> 2. Flash the system and retest. 3. Replace component under function test.
<b>011-2XX-XXX</b> Serial port signal failure	1. <b>External serial device</b> 2. System board
<b>014-000-XXX</b> Parallel port Interface Test Passed	<b>No action</b>
<b>014-001-XXX</b> Parallel port Presence	1. <b>Remove external parallel device, if present.</b> 2. Run setup, enable port. 3. System board
<b>014-002-XXX</b> <b>014-003-XXX</b> Parallel port Timeout/Parity error	<b>System board</b>
<b>014-013-XXX</b> <b>014-014-XXX</b> Parallel port Control Signal/Loopback test failure	<b>System board</b>
<b>014-015-XXX</b> Parallel port External Loopback failure	1. <b>Wrap plug</b> 2. System board
<b>014-027-XXX</b> Parallel port Configuration/Setup error	1. <b>Run Setup, enable port.</b> 2. Flash the system. 3. System board
<b>014-03X-XXX</b> <b>014-04X-XXX</b> Parallel port failure	<b>System board</b>
<b>014-195-XXX</b> Parallel port Test aborted by user	1. <b>Information</b> 2. Restart the test, if necessary.

Diagnostic Error Code	FRU/Action
<b>014-196-XXX</b> Parallel port test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>014-197-XXX</b> Parallel port test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>014-198-XXX</b> Parallel port test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>014-199-XXX</b> Parallel port test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>014-2XX-XXX</b> <b>014-3XX-XXX</b> Parallel port failure	<ol style="list-style-type: none"> <li>1. <b>External parallel device</b></li> <li>2. System board</li> </ol>
<b>015-000-XXX</b> USB port Interface Test Passed	<b>No action</b>
<b>015-001-XXX</b> USB port Presence	<ol style="list-style-type: none"> <li>1. <b>Remove USB Devices and retest.</b></li> <li>2. System board</li> </ol>
<b>015-002-XXX</b> USB port Timeout	<ol style="list-style-type: none"> <li>1. <b>Remove USB Devices and retest.</b></li> <li>2. System board</li> </ol>
<b>015-015-XXX</b> USB port External Loopback failure	<ol style="list-style-type: none"> <li>1. <b>Remove USB Devices and retest.</b></li> <li>2. System board</li> </ol>
<b>015-027-XXX</b> USB port Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>Flash the system.</b></li> <li>2. System board</li> </ol>
<b>015-032-XXX</b> USB port Device Controller failure	<b>System board</b>
<b>015-034-XXX</b> USB port buffer allocation failure	<ol style="list-style-type: none"> <li>1. <b>Reboot the system.</b></li> <li>2. Flash the system</li> <li>3. Run memory test.</li> <li>4. System board</li> </ol>
<b>015-035-XXX</b> USB port Reset condition detected	<ol style="list-style-type: none"> <li>1. <b>Remove USB Devices and retest.</b></li> <li>2. System board</li> </ol>
<b>015-036-XXX</b> USB port Register error	<b>System board</b>
<b>015-040-XXX</b> USB port IRQ failure	<ol style="list-style-type: none"> <li>1. <b>Run setup and check for conflicts.</b></li> <li>2. Flash the system</li> <li>3. System board</li> </ol>
<b>015-195-XXX</b> USB port Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>015-196-XXX</b> USB port test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>015-197-XXX</b> USB port test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>015-198-XXX</b> USB port test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>015-199-XXX</b> USB port test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>018-000-XXX</b> PCI Card Test Passed	<b>No action</b>
<b>018-0XX-XXX</b> PCI Card Failure	<ol style="list-style-type: none"> <li>1. <b>PCI card</b></li> <li>2. Riser card, if installed</li> <li>3. System board</li> </ol>
<b>018-195-XXX</b> PCI Card Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>018-196-XXX</b> PCI Card test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>018-197-XXX</b> PCI Card test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>018-198-XXX</b> PCI Card test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>018-199-XXX</b> PCI Card test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>018-250-XXX</b> PCI Card Services error	<ol style="list-style-type: none"> <li>1. <b>PCI card</b></li> <li>2. Riser card, if installed</li> <li>3. System board</li> </ol>

<b>Diagnostic Error Code</b>	<b>FRU/Action</b>
<b>020-000-XXX</b> PCI Interface Test Passed	<b>No action</b>
<b>020-0XX-XXX</b> PCI Interface error	<ol style="list-style-type: none"> <li>1. <b>PCI card</b></li> <li>2. Riser card, if installed</li> <li>3. System board</li> </ol>
<b>020-195-XXX</b> PCI Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>020-196-XXX</b> PCI test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>020-197-XXX</b> PCI test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>020-198-XXX</b> PCI test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>020-199-XXX</b> PCI test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>020-262-XXX</b> PCI system error	<ol style="list-style-type: none"> <li>1. <b>PCI card</b></li> <li>2. Riser card, if installed</li> <li>3. System board</li> </ol>
<b>025-000-XXX</b> IDE interface Test Passed	<b>No action</b>
<b>025-00X-XXX</b> <b>025-01X-XXX</b> IDE interface failure	<ol style="list-style-type: none"> <li>1. <b>IDE signal cable</b></li> <li>2. Check power supply</li> <li>3. IDE device</li> <li>4. System board</li> </ol>
<b>025-027-XXX</b> IDE interface Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>IDE signal cable</b></li> <li>2. Flash the system.</li> <li>3. IDE device</li> <li>4. System board</li> </ol>
<b>025-02X-XXX</b> <b>025-03X-XXX</b> <b>025-04X-XXX</b> IDE Interface failure	<ol style="list-style-type: none"> <li>1. <b>IDE signal cable</b></li> <li>2. Check power supply</li> <li>3. IDE device</li> <li>4. System board</li> </ol>
<b>025-195-XXX</b> IDE interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>025-196-XXX</b> IDE interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>025-197-XXX</b> IDE interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>025-198-XXX</b> IDE interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to "Undetermined Problems" on page 3-22.</li> </ol>
<b>025-199-XXX</b> IDE interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to "Undetermined Problems" on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>030-000-XXX</b> SCSI interface Test Passed	<b>No action</b>
<b>030-00X-XXX</b> <b>030-01X-XXX</b> SCSI interface failure	<ol style="list-style-type: none"> <li>1. <b>SCSI signal cable</b></li> <li>2. Check power supply</li> <li>3. SCSI device</li> <li>4. SCSI adapter card, if installed</li> <li>5. System board</li> </ol>
<b>030-027-XXX</b> SCSI interface Configuration/Setup error	<ol style="list-style-type: none"> <li>1. <b>SCSI signal cable</b></li> <li>2. Flash the system.</li> <li>3. SCSI device</li> <li>4. SCSI adapter card, if installed</li> <li>5. System board</li> </ol>
<b>030-03X-XXX</b> <b>030-04X-XXX</b> SCSI interface error	<ol style="list-style-type: none"> <li>1. <b>SCSI signal cable</b></li> <li>2. Check power supply</li> <li>3. SCSI device</li> <li>4. SCSI adapter card, if installed</li> <li>5. System board</li> </ol>
<b>030-195-XXX</b> SCSI interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>030-196-XXX</b> SCSI interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See "Viewing the Test Log" on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>030-197-XXX</b> SCSI interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>030-198-XXX</b> SCSI interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to "Undetermined Problems" on page 3-22.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>030-199-XXX</b> SCSI interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>035-000-XXX</b> RAID interface Test Passed	<b>No action</b>
<b>035-0XX-XXX</b> RAID interface Failure	<ol style="list-style-type: none"> <li>1. <b>RAID signal cable</b></li> <li>2. RAID device</li> <li>3. RAID adapter card, if installed</li> <li>4. System board</li> </ol>
<b>035-195-XXX</b> RAID interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>035-196-XXX</b> RAID interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>035-197-XXX</b> RAID interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>035-198-XXX</b> RAID interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>035-199-XXX</b> RAID interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>071-000-XXX</b> Audio port Interface Test Passed	<b>No action</b>
<b>071-00X-XXX</b> <b>071-01X-XXX</b> <b>071-02X-XXX</b> <b>Audio port error</b>	<ol style="list-style-type: none"> <li>1. <b>Run Setup.</b></li> <li>2. Flash the system.</li> <li>3. System board</li> </ol>
<b>071-03X-XXX</b> Audio port failure	<ol style="list-style-type: none"> <li>1. <b>Speakers</b></li> <li>2. Microphone</li> <li>3. Audio card, if installed</li> <li>4. System board</li> </ol>
<b>071-04X-XXX</b> Audio port failure	<ol style="list-style-type: none"> <li>1. <b>Run Setup.</b></li> <li>2. Audio card, if installed</li> <li>3. System board</li> </ol>
<b>071-195-XXX</b> Audio port Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>071-196-XXX</b> Audio port test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>071-197-XXX</b> Audio port test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>071-198-XXX</b> Audio port test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>071-199-XXX</b> Audio port test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>071-25X-XXX</b> Audio port failure	<ol style="list-style-type: none"> <li>1. <b>Speakers</b></li> <li>2. Audio card, if installed</li> <li>3. System board</li> </ol>
<b>080-000-XXX</b> Game Port interface Test Passed	<b>No action</b>
<b>080-XXX-XXX</b> Game Port interface Error	<ol style="list-style-type: none"> <li>1. <b>Remove the game port device and retest the system.</b></li> </ol>
<b>080-195-XXX</b> Game Port interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>080-196-XXX</b> Game Port interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>080-197-XXX</b> Game Port interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>080-198-XXX</b> Game Port interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>080-199-XXX</b> Game Port interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>086-000-XXX</b> Mouse Port interface Test Passed	<b>No action</b>
<b>086-001-XXX</b> Mouse Port interface Presence	<ol style="list-style-type: none"> <li>1. <b>Mouse</b></li> <li>2. System board</li> </ol>
<b>086-032-XXX</b> Mouse Port interface Device controller failure	<ol style="list-style-type: none"> <li>1. <b>Mouse</b></li> <li>2. System board</li> </ol>
<b>086-035-XXX</b> Mouse Port interface Reset	<ol style="list-style-type: none"> <li>1. <b>Mouse</b></li> <li>2. System board</li> </ol>
<b>086-040-XXX</b> Mouse Port interface IRQ failure	<ol style="list-style-type: none"> <li>1. <b>Run Setup.</b></li> <li>2. Mouse</li> <li>3. System board</li> </ol>
<b>086-195-XXX</b> Mouse Port interface Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>086-196-XXX</b> Mouse Port interface test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>086-197-XXX</b> Mouse Port interface test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>086-198-XXX</b> Mouse Port interface test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>086-199-XXX</b> Mouse Port interface test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>089-000-XXX</b> Microprocessor Test Passed	<b>No action</b>
<b>089-XXX-XXX</b> Microprocessor failure	<ol style="list-style-type: none"> <li>1. <b>Microprocessors</b></li> <li>2. System board</li> </ol>
<b>089-195-XXX</b> Microprocessor Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>089-196-XXX</b> Microprocessor test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>089-197-XXX</b> Microprocessor test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>



Diagnostic Error Code	FRU/Action
<b>089-198-XXX</b> Microprocessor test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>089-199-XXX</b> Microprocessor test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>170-000-XXX</b> Voltage Sensors Test Passed	<b>No action</b>
<b>170-0XX-XXX</b> Voltage Sensors failure	<ol style="list-style-type: none"> <li>1. <b>Flash system</b></li> <li>2. System board</li> </ol>
<b>170-195-XXX</b> Voltage Sensors Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>
<b>170-196-XXX</b> Voltage Sensors test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>170-197-XXX</b> Voltage Sensors test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>170-198-XXX</b> Voltage Sensors test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>170-199-XXX</b> Voltage Sensors test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>170-250-XXX</b> <b>170-251-XXX</b> Voltage Sensors Voltage limit error	<ol style="list-style-type: none"> <li>1. <b>Power supply</b></li> <li>2. System board</li> </ol>
<b>170-254-XXX</b> Voltage Sensors Voltage Regulator Module error	<ol style="list-style-type: none"> <li>1. <b>Voltage Regulator Module (VRM)</b></li> <li>2. Microprocessor</li> <li>3. System board</li> </ol>
<b>175-000-XXX</b> Thermal Sensors Test Passed	<b>No action</b>
<b>175-0XX-XXX</b> Thermal Sensors failure	<ol style="list-style-type: none"> <li>1. <b>Flash system</b></li> <li>2. System board</li> </ol>
<b>175-195-XXX</b> Thermal Sensors Test aborted by user	<ol style="list-style-type: none"> <li>1. <b>Information</b></li> <li>2. Restart the test, if necessary.</li> </ol>

Diagnostic Error Code	FRU/Action
<b>175-196-XXX</b> Thermal Sensors test halt, error threshold exceeded	<ol style="list-style-type: none"> <li>1. <b>Press F3 to review the log file. See “Viewing the Test Log” on page 4-8.</b></li> <li>2. Restart the test to reset the log file.</li> </ol>
<b>175-197-XXX</b> Thermal Sensors test warning	<ol style="list-style-type: none"> <li>1. <b>Make sure component that is called out is enabled and connected.</b></li> <li>2. Rerun test.</li> <li>3. Component that is called out in warning statement</li> <li>4. Component under test</li> </ol>
<b>175-198-XXX</b> Thermal Sensors test aborted	<ol style="list-style-type: none"> <li>1. <b>If a component is called out, make sure that it is enabled and connected.</b></li> <li>2. Flash the system and retest.</li> <li>3. Go to “Undetermined Problems” on page 3-22.</li> </ol>
<b>175-199-XXX</b> Thermal Sensors test failed, cause unknown	<ol style="list-style-type: none"> <li>1. <b>Go to “Undetermined Problems” on page 3-22.</b></li> <li>2. Flash the system and retest.</li> <li>3. Replace component under function test.</li> </ol>
<b>175-250-XXX</b> <b>175-251-XXX</b> Thermal Sensors limit error	<ol style="list-style-type: none"> <li>1. <b>Check fans</b></li> <li>2. Check Power supply</li> <li>3. Microprocessor</li> <li>4. System board</li> </ol>
<b>185-000-XXX</b> Asset Security Test Passed	<b>No action</b>
<b>185-XXX-XXX</b> Asset Security failure	<ol style="list-style-type: none"> <li>1. <b>Assure Asset Security Enabled</b></li> <li>2. Flash system</li> <li>3. System board</li> </ol>
<b>185-278-XXX</b> Asset Security Chassis Intrusion	<ol style="list-style-type: none"> <li>1. <b>C2 Cover Switch</b></li> <li>2. System board</li> </ol>
<b>201-000-XXX</b> System Memory Test Passed	<b>No action</b>
<b>201-XXX-XXX</b> System Memory error	<ol style="list-style-type: none"> <li>1. <b>Replace the memory module called out by the test</b></li> <li>2. System board</li> </ol>
<b>202-000-XXX</b> System Cache Test Passed	<b>No action</b>
<b>202-XXX-XXX</b> System Cache error	<ol style="list-style-type: none"> <li>1. <b>Cache, if removable</b></li> <li>2. System board</li> <li>3. Microprocessor</li> </ol>
<b>206-000-XXX</b> Diskette Drive Test Passed	<b>No action</b>
<b>206-XXX-XXX</b> Diskette Drive error	<ol style="list-style-type: none"> <li>1. <b>Diskette Drive Cable</b></li> <li>2. Check power supply voltages</li> <li>3. Diskette drive</li> <li>4. System board</li> </ol>
<b>215-000-XXX</b> CD-ROM Drive Test Passed	<b>No action</b>

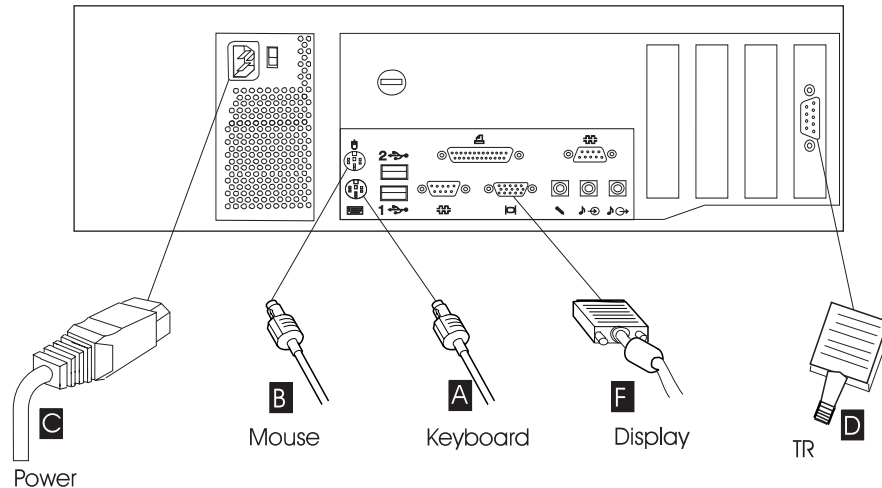
<b>Diagnostic Error Code</b>	<b>FRU/Action</b>
<b>215-XXX-XXX</b> CD-ROM Drive error	<ol style="list-style-type: none"> <li>1. <b>CD-ROM Drive Cable</b></li> <li>2. Check power supply voltages</li> <li>3. CD-ROM drive</li> <li>4. System board</li> </ol>
<b>217-000-XXX</b> Hard-Disk Drive Test Passed	<b>No action</b>
<b>217-25X-XXX</b> <b>217-26X-XXX</b> Hard-Disk Drive (IDE) error	<ol style="list-style-type: none"> <li>1. <b>Hard-Disk Drive Cable</b></li> <li>2. Check power supply voltages</li> <li>3. Hard-Disk drive (IDE)</li> <li>4. System board</li> </ol>
<b>217-28X-XXX</b> <b>217-29X-XXX</b> Hard-Disk Drive (SCSI) error	<ol style="list-style-type: none"> <li>1. <b>Hard-Disk Drive Cable</b></li> <li>2. Check power supply voltages</li> <li>3. Hard-Disk drive (SCSI)</li> <li>4. SCSI adapter card</li> <li>5. System board</li> </ol>
<b>220-000-XXX</b> Hi-Capacity Cartridge Drive Test Passed	<b>No action</b>
<b>220-XXX-XXX</b> Hi-Capacity Cartridge Drive error	<b>Remove the Hi-Capacity Cartridge Drive and retest the system.</b>
<b>301-000-XXX</b> Keyboard Test Passed	<b>No action</b>
<b>301-XXX-XXX</b> Keyboard error	<ol style="list-style-type: none"> <li>1. <b>Keyboard</b></li> <li>2. Check and test Mouse</li> <li>3. System board</li> </ol>
<b>302-000-XXX</b> Mouse Test Passed	<b>No action</b>
<b>302-XXX-XXX</b> Mouse error	<ol style="list-style-type: none"> <li>1. <b>Mouse</b></li> <li>2. Check and test Keyboard</li> <li>3. System board</li> </ol>
<b>303-000-XXX</b> Joystick Test Passed	<b>No action</b>
<b>303-XXX-XXX</b> Joystick error	<b>Remove the joystick and retest the system.</b>
<b>305-000-XXX</b> Monitor DDC Test Passed	<b>No action</b>
<b>305-250-XXX</b> Monitor DDC self test failure	<ol style="list-style-type: none"> <li>1. <b>Run Setup to enable DDC.</b></li> <li>2. Cable</li> <li>3. Monitor</li> <li>4. Video card</li> <li>5. System board</li> </ol>
<b>415-000-XXX</b> Modem Test Passed	<b>No action</b>
<b>415-XXX-XXX</b> Modem error	<b>Remove the modem and retest the system.</b>



## Chapter 5. Network Node Processor FRU Exchange

### Removing and Installing Network Node Processor FRU

1. Switch off the display and the network node processor using their respective power on/off switch located on the front panel.
2. On the rear of the network node processor disconnect all the cables present.

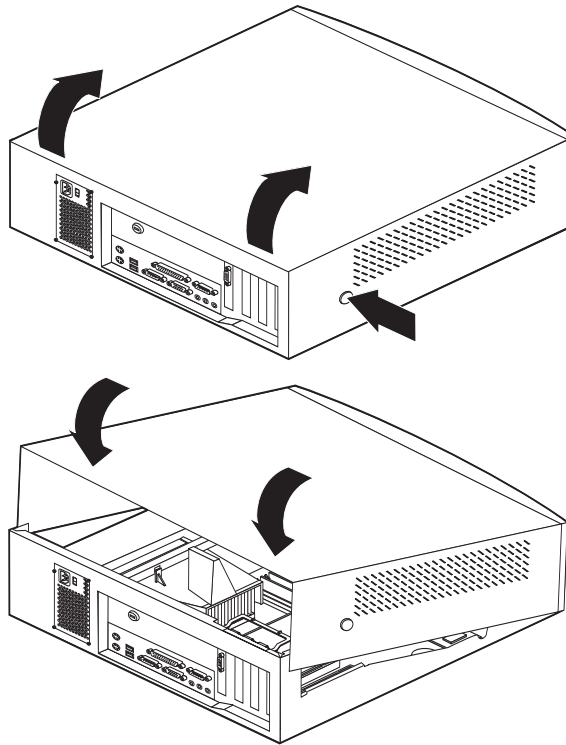


3. If your network node processor is installed in the controller expansion go to step 4. Otherwise, go to step 5.
4. Slide out the network node processor from the rack and install it on a table to continue the FRU removal.

#### Attention

Be careful, the weight of the processor is about 8.4 kg (18 lb).

5. Open the network node processor using the following steps:
  - a. Remove the three cover thumb screws.



- b. Slide cover toward the rear of the chassis about 1 inch (2 cm) to clear the front panel.
- c. Lift the cover up.
6. Some FRUs need a special procedure or attention. Use the following table to select the appropriate procedure.

**Note:** Each time you change a FRU, check the presence of jumpers. Install the jumpers on the new FRU as they were on the defective FRU.

Network Node Processor FRU to Exchange	Action
Battery	Go to "Battery Exchange" on page 5-3.
Board	Go to "Board Exchange" on page 5-3.
Processor	Go to "Processor Exchange" on page 5-5.
Hard-Disk Drive	Go to "Hard-Disk Drive Exchange" on page 5-6.
CD-ROM	Go to "CD-ROM Drive Exchange" on page 5-7.
Diskette Drive	Go to "Diskette Drive Exchange" on page 5-8.
Display or Token-Ring Adapter Card	Go to "Token-Ring Adapter Card Exchange" on page 5-9.
Other FRUs	Go to "Other FRUs Exchange" on page 5-9.

## Battery Exchange

### Safety

See Appendix A, "Safety Information" on page A-1.

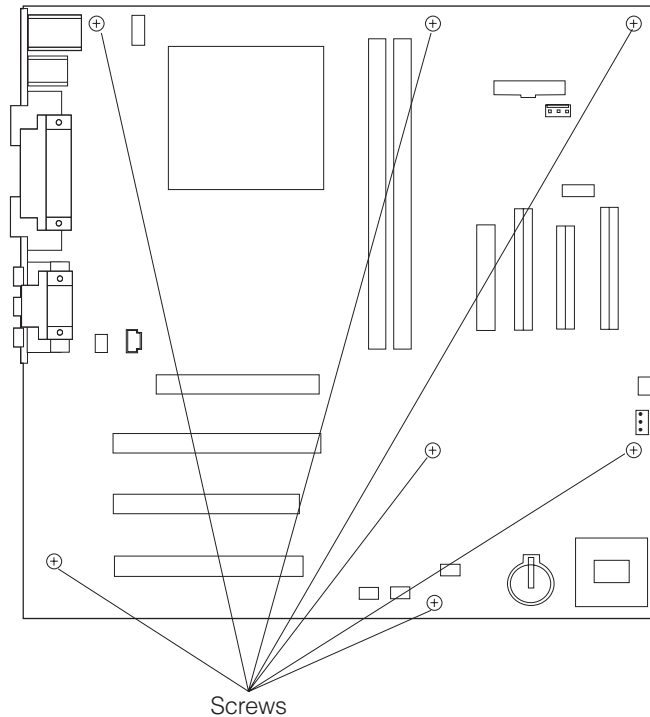
1. Locate the battery on the board (see "System Board Layout" on page F-5 for details).
2. Note the orientation of the battery on the system board and remove it.
3. Install the new battery.
4. Reinstall network node processor cover.
5. Go to "After FRU Exchange" on page 5-10.

## Board Exchange

A new system board comes without microprocessor, no memory options on it. You must transfer all such components from the system board being removed.

**Note:** Be sure to have read "Before Replacing a System Board" on page 3-22.

1. Remove the system board using the following steps:
  - a. Remove the network node processor top cover (see "Cover Removal" on page F-2 for details).
  - b. Remove the token-ring adapter card (Slot 4).
  - c. Remove the display adapter card (Slot 1).
  - d. Remove the plastic cover of the processor.
  - e. Remove the diskette and hard-disk drive (see "Diskette / Hard Drive Removal" on page F-3, for details).
  - f. Remove the seven cables connector coming from diskette, disk, CD-ROM, fan, and panel.
  - g. Remove the seven screws that secure the board.



- h. Remove the board from the network node processor box.
2. Unpack the new system board.
3. Remove the processor from the old system board and install it on the new system board.
4. Remove the memory from the old system board, install them on the new system board.
5. Ensure that the new system board jumper/switch settings match the old system board jumper/switch settings.
6. Reinstall the system board using the steps 1a on page 5-3 to 1h in reverse order.
7. Reinstall the network node processor top cover.
8. Go to "After FRU Exchange" on page 5-10.

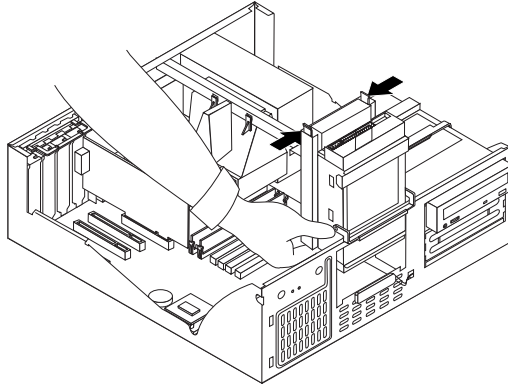


## Processor Exchange

1. Locate the processor on the board (for details see “System Board Layout” on page F-5).
2. Remove the plastic air baffle from the top of the processor.
3. Note the orientation of the processor on the system board and remove it.
4. Unpack and install the new processor on the system board.  
**Note:** If the processor is not installed correctly, the system board and the processor can be damaged.
5. Install the plastic air baffle on the top of the processor to prevent processor overheating.
6. Reinstall the network node processor top cover.
7. Go to “After FRU Exchange” on page 5-10.

## Hard-Disk Drive Exchange

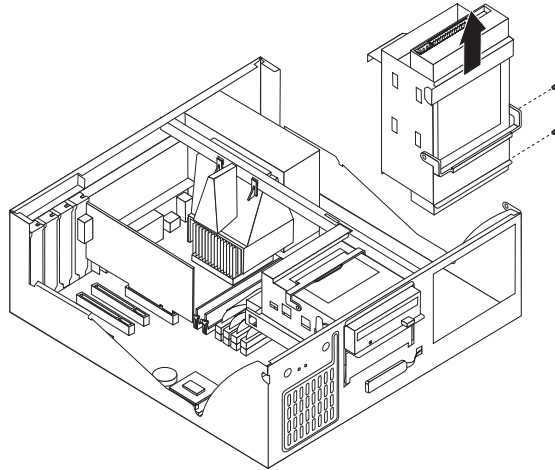
1. Swing the 3 1/2-in. drive cage up, and latch it to the vertical position.
2. Press the two side rail tabs and push the hard drive from the bottom. Pull the hard disk drive out.



3. Unpack the new hard-disk drive.
4. Check the jumper settings on the new hard-disk drive and set them to correspond to the old hard-disk drive settings. Otherwise, see "Hard-Disk Drive Jumper Settings" on page 3-30.
5. Replace the drive cage into its horizontal position, being careful to place the cage latch back to its regular horizontal position. This is necessary so that the machine cover will fit correctly.
6. Reinstall the network node processor top cover.
7. Go to "After FRU Exchange" on page 5-10.

## CD-ROM Drive Exchange

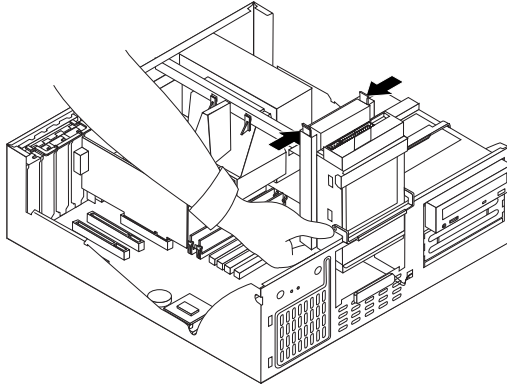
1. Swing the 5 1/4-in. drive cage up and out.



2. Remove the two screws that hold the CD-ROM drive in place. Lift the CD-ROM drive out of the cage.
3. Unpack the new CD-ROM drive.
4. Check the jumper settings on the new CD-ROM drive and set them to correspond to the old CD-ROM drive settings. Otherwise see "CD-ROM, PD/CD-ROM Drive Jumper Settings" on page 3-31.
5. Install and secure the new CD-ROM drive using the two screws previously removed.
6. Replace the drive cage into its horizontal position, being careful to place the cage latch back to its regular horizontal position. This is necessary so that the machine cover will fit correctly.
7. Replug the cables previously removed.
8. Reinstall the network node processor top cover.
9. Go to "After FRU Exchange" on page 5-10.

## Diskette Drive Exchange

1. Swing the 3 1/2-in. drive cage up, and latch it to the vertical position.
2. Press the two side rail tabs and push the diskette drive from the bottom. Pull the diskette drive out.

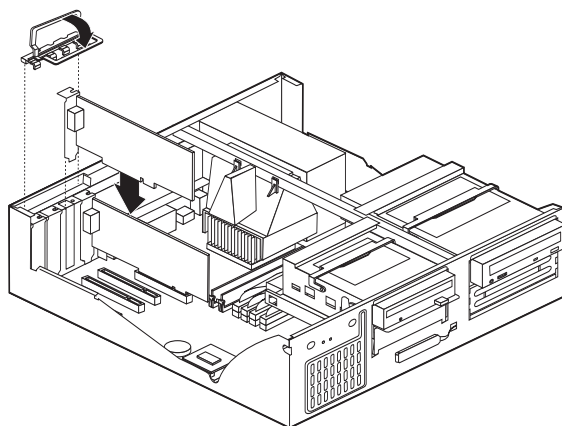


3. Unpack the new diskette drive.
4. Replace the drive cage into its horizontal position, being careful to place the cage latch back to its regular horizontal position. This is necessary so that the machine cover will fit correctly.
5. Reinstall the network node processor top cover.
6. Go to "After FRU Exchange" on page 5-10.

## Token-Ring Adapter Card Exchange

The service processor has four expansion slots used to connect adapters to the peripheral component interconnect (PCI) bus.

1. Locate the token-ring adapter card that must be exchanged.
2. Unplug the cable from the rear of the adapter card.
3. Remove the screw that maintains the retainer on the rear of the computer.
4. Unplug the adapter card from the system board.
5. Remove the new adapter card from its static-protective package.
6. Remove the metal I/O bracket from the adapter slot.
7. Install the adapter in the appropriate slot on the system board.



8. Install the adapter slot cover latch. Pivot the latch back to a horizontal position.

**Note:** If you are installing a Wake on LAN-supported network adapter, attach the Wake on LAN cable that came with the adapter to the Wake on LAN connector on the system board. If you also want to take advantage of the Alert on LAN feature of the computer, you must install the network adapter in PCI slot 1.

9. Install the retainer and secure it with the screw previously removed.
10. Plug the cable previously removed to the rear of the adapter card.
11. Reinstall the network node processor top cover.
12. Go to "After FRU Exchange" on page 5-10.

## Other FRUs Exchange

1. Locate the FRU to exchange.
2. With the help of figures given in "Computer Exploded View" on page F-1, remove the FRU.
3. Unpack and install the new FRU.
4. Reinstall the network node processor cover.
5. Go to "After FRU Exchange" on page 5-10.

---

## After FRU Exchange

### Important

To continue this procedure you must have:

- A display, keyboard, and mouse connected to the network node processor  
See “How to Install a Display, Keyboard, and Mouse on Your Network Node Processor” on page 2-10.
- The token-ring cable connected at the rear of the network node processor and into the service processor access unit (8228).

Use the following table to find the procedure that you need to follow after exchanging an FRU.

Network Node Processor FRU to Exchange	Action
Battery Board	Go to “After Battery or Board Exchange” on page 5-11.
Token-Ring Adapter	Go to “After Token-Ring Adapter Card Exchange” on page 5-12.
Hard-Disk Drive	Go to “After Hard-Disk Drive Exchange” on page 5-14.
Other FRUs	Go to “After Other FRUs Exchange” on page 5-16.

## After Battery or Board Exchange

Perform the following steps after a battery or board exchange.

1. Power ON the network node processor and its attached display.
2. Press the **F1** key to invoke the **Configuration/Setup Utility** after the POST completion.
3. Use "Network Node Processor Configuration Reference Based on 6578-RAU" on page F-8 to check this configuration and to correct it, if necessary.
4. If you performed some modifications, a message at the end of configuration asks you if you want to save your changes. Select **Yes** and press **Enter**.
5. If you have changed the board, continue with step 6. If you have changed the battery, go to Chapter 6, "CE Leaving Procedure."
6. Run the diagnostics on the network node processor (see "Starting the IBM PC Enhanced Diagnostics Program" on page 4-4).
7. Is the diagnostic error free?
  - No** Restart the problem determination.
  - Yes** Return the network node processor to the customer, then go to Chapter 6, "CE Leaving Procedure."

## After Token-Ring Adapter Card Exchange

Perform the following steps after a token-ring adapter card exchange.

1. Insert the Token-Ring Adapter Card Configuration diskette (PN 10K8634) in the network node processor.
2. Power ON the network node processor and the attached display.
3. Wait until the following panel appears:

```
PC DOS 7.0 Startup Menu
```

- 1- IBM Token-Ring PCI Adapter Configuration using LANAI DC
- 2- IBM Token-Ring Adapter Extended Diagnostics for 4/16 Mbps
- 3- IBM Token-Ring Adapter Extended Diagnostics for 100 Mbps

```
Enter a choice: 1 Time remaining: xx
```

```
Hit any key to continue with LANIDC from diskette or remove diskette  
and reboot system normally
```

4. Press any key on the keyboard. The following lines are added at the previous panel.

```
Enter LANAI DC parameters - reboot your machine when done
```

```
Examples: /View  
          /Help
```

```
LANAI DC >
```

5. Enter **/VIEW**.

6. A panel indicating the current settings appears:

```
Current Adapter Setting
```

```
Adapter Number:      1  
Adapter MAC Address: xx x xx xx x xx  
Microcode Level      yyyyyy zzzzzz  
I/O Address:         7400  
Interrupt:           10  
Latency Timer:       48  
Remote IPL:          Disabled* (Note)  
Expansion ROM:       Enabled* (Note)
```

```
* Changes to RIPL and EXPROM will not be reflected until reboot
```

```
LANAI DC>
```

**Note:** If the **Remote IPL** parameter and the **Expansion ROM** parameter are not set as described above, use the following commands to correct them:

**/RIPL=N** to disable the **Remote IPL** feature.

**/EXPROM=Y** to enable the **Expansion ROM** feature.

7. Remove the diskette.
8. Power OFF the network node processor.
9. Power ON the network node processor.
10. Press **F1** to invoke the **Configuration/Setup** utility after POST completion.



- | 11. Use "Network Node Processor Configuration Reference Based on 6578-RAU"
- | on page F-8 to check this configuration and to correct it if necessary.
- | 12. If you performed some modifications, a message at the end of the configuration
- | asks you if you want to save your changes. Select **Yes** and press **Enter**.
- 13. Go to Chapter 6, "CE Leaving Procedure."

## After Hard-Disk Drive Exchange

Perform the following steps after a hard-disk drive exchange.

1. Insert the Diagnostic Diskette.
2. Power on the network node processor and its attached display.
3. Do **not** press **F1** when the icon appears.
4. Several messages appear. Wait until the following panel appears.

```
Diagnostics - Interactive Tests - Hardware Infos - Utility - quit - F1=Help
```

```
PC-DOCTOR 2.0 Copyright 1999 Watergate Software. All rights Reserved
```

```
Diagnostic tests that check the functionality of your P compact.  
Use the Cursor keys and ESC to move in menus. Press ENTER to select.
```

5. Select **Diagnostics** in the title bar and press **Enter**.
6. The following panel appears:

```
Diagnostics - Interactive Tests - Hardware Infos - Utility - quit - F1=Help
```

```
Run Normal Test  
Run Quick Test  
CPU/Coprocessor  
System Board  
Video Adapter  
Serial Ports  
Parallels Ports  
Fixed Disks  
Diskette Drives  
Other Devices  
Interactive tests  
ZIP Drive  
CD-ROM/DVD Drive  
Memory Tests - Full  
Memory Tests - Quick  
Fixed Disk Optimized Test
```

```
PC-DOCTOR 2.0 Copyright 1999 Watergate Software. All rights Reserved
```

```
Use the Cursor keys and ESC to move in menus. Press ENTER to select.
```

7. Select the **Fixed Disks** option, then press **Enter**.
8. The following panel appears:

```

FIXED DISK TEST CATEGORY (6/15)

Disk 0      Disk1      Disk2      Disk3
13579 MB

Controller      >>
Hi-Low           >>
Funnel Seek      >>
Track to Track Seek >>
Random Seek      >>
Linear Verify     >>
Random Verify     >>
SMART            >>

Start Track      0
End Track9999

Default  ProPf  PC: 1      lagleft:6936
Clear All - Run Screen - Run All - Options - Next Cat - Prev Cat

```

9. Select the **Clear All** option to remove all the chevrons >>.
10. With the arrow keys and the space bar select the test that you want to run on the disk. At each selection, a chevron >> appears.
11. Select the **Run Screen** option at the bottom of the panel. All the tests previously selected are started.  
  
When the hard disk has been successfully tested, the Fixed Disk Test Category panel appears again. The test result appears in front of each selected test.
12. Is the diagnostic error free?
  - No** Restart the problem determination.
  - Yes** You must restore the network node processor hard disk after its replacement. Continue with step 13.
13. Press **Esc** for exit from the test panel.
14. Select **Quit** in the title bar, then press **Enter**.
15. Select **Exit Diags**, then press **Enter**.
16. Turn on the service processor console to load the licensed internal code on the NNP, using the following procedure:
  - a. Return to the MOSS-E View panel.
  - b. Double-click the **3746-900** or **3746-950** icon.
  - c. On the 3746-9x0 Menu, select the **Network Node Processor (NNP) Management** option.
  - d. On the Network Node Processor (NNP) management panel double-click the **Install/Change/Restore LIC/NNP** option.
  - e. The 3746-900/NNP Licensed Internal Code (LIC) Management panel appears.
  - f. Select **NNP (A or B)**, then click **Restore LIC on NNP**.
  - g. On the next panel click **OK**.
  - h. Follow the prompts to insert the Network Node Processor Installation Diskette in the **service processor**, then click **OK**.

- i. Follow the prompts to insert the Network Node Processor Installation Diskette in the **network node processor**, then click **OK**.
  - j. The 3746-900/NNP Licensed Internal Code (LIC) Management panel appears with a message for waiting (installation duration is about 30 minutes).
  - k. When installation is complete, a message warns you to remove the Network Node Processor Installation Diskette from the **network node processor**. Click **OK**.
  - l. A new message indicates that the NNP LIC restoration operation is successfully completed. Click **OK**.
  - m. When the 3746-900/NNP Licensed Internal Code (LIC) panel appears, click **Close** to return to the MOSS-E View panel.
17. Go to Chapter 6, "CE Leaving Procedure."

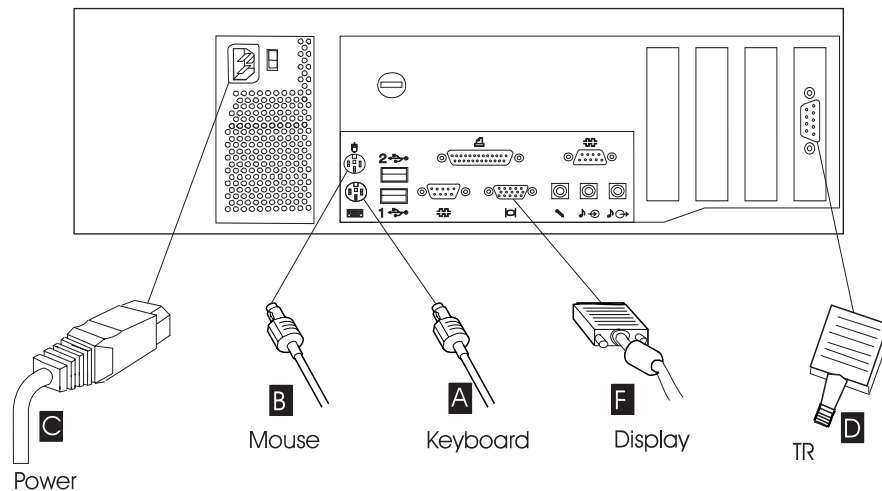
## After Other FRUs Exchange

- 1. Run the diagnostics on the network node processor (see "Starting the IBM PC Enhanced Diagnostics Program" on page 4-4).
- 2. Is the diagnostic error-free?
  - No** Restart the problem determination.
  - Yes** Return the network node processor to the customer, then go to Chapter 6, "CE Leaving Procedure."

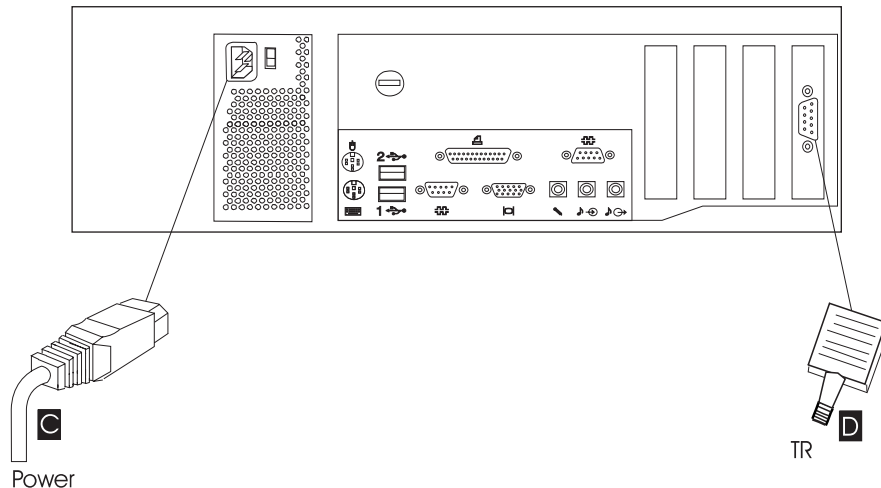
## Chapter 6. CE Leaving Procedure

### Check List

- 1** If you have installed a display and keyboard on the network node processor continue with step **2** , otherwise go to step **8**
- 2** See “Network Node Processor Configuration/Setup Utility” on page F-8 and check that:
  - a. In panel **3** the following option:  
Mouse (Not Installed)
  - b. In panel **4** the following option:  
Keyboardless Operation Mode (Enabled)
- 3** Leave the Configuration/Setup utility using the prompts.
- 4** Power off the network node processor and the display.
- 5** Disconnect all the cables from the rear of the network node processor.



- 6** If the network node processor was installed in a controller expansion continue with step **7**. Otherwise go to step **8**.
- 7** Slide the network node processor into the controller expansion.
- 8** At the rear of the network node processor reconnect the token-ring and the power cables previously removed.



- 9 Power ON the network node processor and check that the IML is complete and linked with the service processor.
- 10 At the beginning of the problem determination, did you modify the Remote Support Facility parameters, using the procedure described in the *Maintenance Information Procedure* for 3745 and 3746-900, or in the *Service Guide* for 3746-950?
 

<b>Yes</b>	Continue with step 11.
<b>No</b>	Go to step 12 on page 6-3.
- 11 Modify the Remote Support Facility parameters by performing the following steps:
  - a On the MOSS-E VIEW panel, double-click the service processor icon.
  - b The Service Processor Menu panel appears.
  - c Click **Configuration Management**.
  - d Double-click **Manage Remote Operations**.
  - e On the Remote Operation Management panel, select **Remote Operations Authorization** and click **OK**.
  - f On the Remote Support Facility panel, select the two following options:
    - **Enable Remote Support Facility**
    - **Generate Alerts**
 and click **OK**.
  - g Click **Cancel** to return to Service Processor Menu, then click **Function** and **Exit** to return to the MOSS-E View panel.
  - h On the MOSS-E VIEW panel, click **Program** in the action bar.
  - i Click **Log off MOSS-E**.

**j** Continue with step 12 on page 6-3.

**12** You should use the following list to ensure that the machine is in a suitable condition for customer operation and that call information is recorded.

- a** If you have worked on the 3745 or 3746 previously, make sure that you have restored it to the correct status for customer application (MOSS online, 3746 online, FRU active in CDF-E).
- b** Ask the customer to restart his application.
- c** If you have a problem, call support for assistance.





---

## Appendix A. Safety Information

The following appendix contains the safety information that you need to be familiar with before servicing an IBM mobile computer.

---

### General Safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  1. Ensure you can stand safely without slipping.
  2. Distribute the weight of the object equally between your feet.
  3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. ***Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.***
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.

**Remember:** Metal objects are good electrical conductors.

- Wear safety glasses when you are: hammering, drilling soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

## Electrical Safety

Observe the following rules when working on electrical equipment.

### Caution

Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.

Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has **exposed** electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you.

**Remember:** Another person must be there to switch off the power, if necessary.

- Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

**Remember:** There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.

- When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
- Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- **Never assume** that power has been disconnected from a circuit. First, **check** that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.

- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts **with the power on** when they are removed from their normal operating places in a machine:
  - Power supply units
  - Pumps
  - Blowers and fans
  - Motor generators
 and similar units. (This practice ensures correct grounding of the units.)
- If an electrical accident occurs:
  - **Use caution; do not become a victim yourself.**
  - **Switch off power.**
  - **Send another person to get medical aid.**
- Asset ID allows the computer to be scanned by various radio frequency emitting devices supplied by independent companies. Asset ID is intended for use only with radio frequency equipment that meets ANSI/IEEE C95.1 1992 RF Radiation Limits.

## Safety Inspection Guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of non-IBM features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- Explosive hazards, such as a damaged CRT face or bulging capacitor
- Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

Checklist:

1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power-off the computer. Disconnect the power cord.
3. Check the power cord for:
  - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
  - b. The power cord should be the appropriate type as specified in the parts listings.
  - c. Insulation must not be frayed or worn.
4. Remove the cover.
5. Check for any obvious non-IBM alterations. Use good judgment as to the safety of any non-IBM alterations.

6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
7. Check for worn, frayed, or pinched cables.
8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

## Handling Electrostatic Discharge-Sensitive Devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

### Notes:

1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulating and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Use the ESD ground cord, FRU 25F9727, to protect the computer against ESD.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

**Note:** The use of a grounding system is desirable but not required to protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
- Use the round ground-prong of the AC plug on AC-operated computers.

## Grounding Requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

---

## Safety Notices (Multilingual Translations)

The caution and danger safety notices in this section are provided in the following languages:

- English
- Brazilian/Portuguese
- Chinese
- French
- German
- Italian
- Korean
- Spanish



## DANGER

**To avoid a shock hazard, do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**

### **To avoid shock hazard:**

- **The power cord must be connected to a properly wired and earthed receptacle.**
- **Any equipment to which this product will be attached must also be connected to properly wired receptacles.**

**When possible, use one hand to connect or disconnect signal cables to prevent a possible shock from touching two surfaces with different electrical potentials.**

**Electrical current from power, telephone, and communications cables is hazardous. To avoid shock hazard, connect and disconnect cables as described following when installing, moving, or opening covers of this product or attached devices.**

### **To Connect**

1. Turn Everything OFF.
2. First, attach all cables to devices.
3. Attach signal cables to receptacles.
4. Attach power cord(s) to outlet.
5. Turn device ON.

### **To Disconnect**

1. Turn Everything OFF.
2. First, remove power cord(s) from outlet.
3. Remove signal cables from receptacles.
4. Remove all cables from devices.

NOTE: In the UK, by law, the telephone cable must be connected after the power cord.

NOTE: In the UK, the power cord must be disconnected after the telephone cable.



**Caution:**

When replacing the battery, use only IBM Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

**Do not:**

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.



**Caution:**

When a CD-ROM drive is installed, note the following.

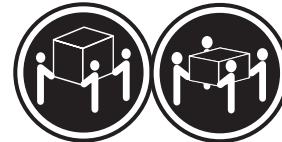
Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

Removing the covers of the CD-ROM drive could result in exposure to hazardous laser radiation. There are no serviceable parts inside the CD-ROM drive. Do not remove the CD-ROM drive covers.

**DANGER**

Some CD-ROM drives contain an embedded Class 3A or Class 3B laser diode. Note the following.

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.



≥32 kg  
(70.5  
lbs)

≥55 kg  
(121.2  
lbs)

**Caution:**

Use safe lifting practices when lifting your machine.



**Caution:**

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunications systems, networks, and modems before you open the server covers, unless instructed otherwise in the installation and configuration procedures.



## PERIGO

**Para evitar choques elétricos, não conecte ou desconecte nenhum cabo, nem efetue instalação, manutenção ou reconfiguração deste produto durante uma tempestade com raios.**

### **Para evitar choques elétricos:**

- **O cabo de alimentação deve ser conectado a um receptáculo corretamente instalado e aterrado.**
- **Todos os equipamentos aos quais este produto será conectado devem também ser conectados a receptáculos corretamente instalados.**

**Quando possível, utilize uma das mãos para conectar ou desconectar cabos de sinal, para evitar um possível choque ao tocar duas superfícies com potenciais elétricos diferentes.**

**A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicação é perigosa. Para evitar choques elétricos, conecte e desconecte os cabos conforme descrito a seguir, ao instalar, movimentar ou abrir tampas deste produto ou de dispositivos conectados.**

### **Para Conectar**

1. **DESLIGUE** tudo.
2. Conecte primeiro todos os cabos nos dispositivos.
3. Conecte os cabos de sinal nos receptáculos.
4. Conecte o(s) cabo(s) de alimentação nas tomadas.
5. **LIGUE** o dispositivo.

### **Para Desconectar**

1. **DESLIGUE** tudo.
2. Remova primeiro o(s) cabo(s) de alimentação das tomadas.
3. Remova os cabos de sinal dos receptáculos.
4. Remova todos os cabos dos dispositivos.





**cuidado:**

Ao substituir a bateria, utilize apenas o Número de Peça IBM 33F8354 ou um tipo de bateria equivalente recomendado pelo fabricante. Se seu sistema possuir um módulo com uma bateria de lítio, substitua-o apenas pelo mesmo tipo de módulo, produzido pelo mesmo fabricante. A bateria contém lítio e pode explodir se não for utilizada, manuseada e descartada de forma adequada.

**Não:**

- Jogue ou coloque na água
- Aqueça a mais de 100°C (212°F)
- Conserte nem desmonte.

Descarte a bateria conforme requerido pelas disposições e regulamentações locais.



**cuidado:**

Quando uma unidade de CD-ROM estiver instalada, observe o seguinte.

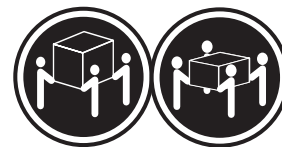
A utilização de controles ou ajustes ou a execução de procedimentos diferentes daqueles especificados nesta publicação pode resultar em exposição perigosa à radiação.

A remoção das tampas da unidade de CD-ROM pode resultar em exposição a radiação perigosa de laser. Não existem peças que possam ser consertadas no interior da unidade de CD-ROM. Não remova as tampas da unidade de CD-ROM.

**PERIGO**

Algumas unidades de CD-ROM contêm um diodo de laser da Classe 3A ou da Classe 3B. Observe o seguinte.

Radiação de laser quando aberto. Não olhe diretamente para o feixe de laser, não olhe diretamente com instrumentos óticos, e evite exposição direta ao raio.



≥32 kg  
(70,5  
lbs)

≥55 kg  
(121,2  
lbs)

**cuidado:**

Utilize práticas seguras para levantamento de peso ao levantar sua máquina.



**cuidado:**

A corrente elétrica proveniente de cabos de alimentação, de telefone e de comunicação é perigosa. Para evitar ferimentos pessoais ou danos aos equipamentos, desconecte os cabos de alimentação, sistemas de telecomunicação, redes e modems antes de abrir as tampas do servidor, a menos que receba outras instruções nos procedimentos de instalação e configuração.

声明 1



危险！

为避免电击危险，请不要在暴风雨期间连接或断开任何电缆，或是进行此产品的安装、维护或重新配置操作。

为避免电击危险：

- 电源线必须连接到适当的电线及接地插座。
- 此产品将要连接的所有设备也必须连接到正确接线的插座上。

如果可能，请使用一只手连接或断开连接信号电缆，以避免在接触两个具有不同电势的表面时遭到电击。

电源线、电话线以及通信电缆中的电流非常危险。为避免电击，请在安装、移动或打开本产品或连接设备的外盖时，按照下述步骤连接或断开电缆。

**要连接电缆**

1. 关闭所有设备。
2. 首先将所有电缆与设备连接。
3. 将信号线连接到插座。
4. 将电源线连接到电源插座。
5. 打开设备。

**要断开电缆**

1. 关闭所有设备。
2. 首先从电源插座拔下电源线。
3. 从插座拔下信号电缆。
4. 从设备上拔下所有电缆。

声明 2



注意！

当更换电池时，仅可使用 IBM 部件号为 33F8354 的产品或由制造商推荐的同等电池。如果系统中有包含锂电池的模块，则只能使用由相同制造商制造的相同类型模块更换。该电池含有锂，如果使用、操作或处理不当会发生爆炸。

**不要：**

- 将其投入或浸于水中
- 加热超过100°C (212°F)
- 修理或拆卸

应按照当地法规和条例对此电池进行处理。

声明 3



注意！

在已安装 CD-ROM 驱动器的情况下，请注意下面的内容。

不遵循此处指定的控制、调整、或操作过程的操作将可能导致危险的辐射泄漏。

取下 CD-ROM 驱动器的外盖会导致危险的激光辐射泄漏。CD-ROM 驱动器内没有可以使用的部件。请不要取下 CD-ROM 驱动器的外盖。

声明 4

危险！

一些 CD-ROM 驱动器中包含内置的 3A 类或 3B 类激光二极管。请注意下述内容。

打开驱动器会产生激光辐射。请不要凝视激光束，请不要使用光学仪器直接观看激光束，同时也要避免人体直接暴露于激光束下。

声明 5



32 kg (70.5 磅)



55 kg (121.2 磅)

注意！

搬运机器时，请进行安全搬运操作。

声明 10



注意！

电源线、电话线以及通信电缆中的电流非常危险。为避免人身伤害或设备损坏，除非在安装和配置过程中特别指明，请在打开服务器外盖前断开已连接的全部电源线、电信系统、网络及调制解调器。

• 聲明 1



危險

為了避免雷擊，在閃電期間，請勿連接或拔掉本裝置上的任何電纜線，或請勿安裝、維修或重新架構本產品。

為了避免雷擊：

- 電源線必須連接到接線及接地正確的插座。
- 本產品所連接的設備也必須連接到接線正確的插座。

儘可能使用單手來連接或拔掉信號電纜，以避免因接觸兩不同電位的平面，而受到電擊。

電源、電話及通信電纜上均有電流通過。為了避免電擊，在安裝、移動本產品，或開啓本產品的蓋子或與本產品連接之裝置的蓋子時，請依照下列「連接」及「拔掉」電纜線的步驟操作。

連接

1. 關掉所有開關。
2. 首先，將所有電纜線連接到裝置。
3. 將信號電纜連接到信號插座。
4. 將電源線連接到電源插座。
5. 開啓裝置電源。

拔掉

1. 關掉所有開關。
2. 首先，自電源插座拔掉電源線。
3. 拔掉信號插座上的所有信號電纜。
4. 拔掉裝置上的所有電纜線。

• 聲明 2



注意：

更換電池時，只可使用 IBM 零件編號 33F8354 的電池，或廠商建議的相當類型的電池。如您系統中的模組含有鋰電池，更換時，請使用相同廠商製造的相同模組類型。如未正常使用、處理或捨棄含有鋰的電池時，可能會造成爆炸。

嚴禁：

- 丟入或浸入水中
- 加熱超過攝氏 100 度（華氏 212 度）
- 修補或拆解

處理廢棄電池時，請遵照當地法令規章處理。

• 聲明 3



注意：

安裝光碟機時，請注意下列事項：

不依此處所指示的控制、調整或處理步驟，恐有導致輻射之虞。

移開光碟機蓋子，恐有導致雷射輻射之虞。光碟機中沒有需要維修的部分。請勿移開光碟機的蓋子。

• 聲明 4



危險

光碟機含有內嵌式 Class 3A 或 Class 3B 雷射二極體時，請注意下列事項：

開啓時會產生雷射輻射。請勿凝視光束，不要使用光學儀器直接觀察，且應避免直接暴露在光束下。

• 聲明 5



>= 32 公斤 (70.5 磅)



>= 55 公斤 (121.2 磅)

注意：

提昇機器時，請使用安全提昇措施。

• 聲明 10



注意：

電源、電話及通信電纜上均有電流通過。在安裝及架構之時，若非專家指導，為了避免人員受傷、設備受損，在開啓伺服器蓋子之前，請切斷電源線、電信系統、網路及數據機。



## **DANGER**

**Pour éviter tout risque de choc électrique, ne manipulez aucun câble et n'effectuez aucune opération d'installation, d'entretien ou de reconfiguration de ce produit au cours d'un orage.**

**Pour éviter tout risque de choc électrique :**

- **Les cordons d'alimentation du présent produit et de tous les appareils qui lui sont connectés doivent être branchés sur des socles de prise de courant correctement câblés et mis à la terre.**

**Afin d'éviter tout risque de choc électrique provenant d'une différence de potentiel de terre, n'utilisez qu'une main, lorsque cela est possible, pour connecter ou déconnecter les cordons d'interface.**

**Le courant électrique passant dans les câbles de communication, ou les cordons téléphoniques et d'alimentation peut être dangereux. Pour éviter tout risque de choc électrique, lorsque vous installez ou que vous déplacez le présent produit ou des périphériques qui lui sont raccordés, reportez-vous aux instructions ci-dessous pour connecter et déconnecter les différents cordons.**

### **Connexion**

1. Mettez les unités hors tension.
2. Commencez par brancher tous les cordons sur les unités.
3. Branchez les câbles d'interface sur les prises.
4. Branchez les cordons d'alimentation sur un socle de prise de courant.
5. Mettez les unités sous tension.

### **Déconnexion**

1. Mettez les unités hors tension.
2. Commencez par débrancher les cordons alimentation des socles de prise de courant.
3. Débranchez les câbles d'interface des prises.
4. Débranchez tous les câbles des unités.



**attention:**

Remplacez la pile usagée par une pile de référence identique exclusivement - voir la référence IBM - ou par une pile équivalente recommandée par le fabricant. Si votre système est doté d'un module contenant une pile au lithium, vous devez le remplacer uniquement par un module identique, produit par le même fabricant. La pile contient du lithium et présente donc un risque d'explosion en cas de mauvaise manipulation ou utilisation.

- Ne la jetez pas à l'eau.
- Ne l'exposez pas à une température supérieure à 100 °C.
- Ne cherchez pas à la réparer ou à la démonter.

Pour la mise au rebut, reportez-vous à la réglementation en vigueur.



**attention:**

Si une unité de CD-ROM est installée, prenez connaissance des informations suivantes :

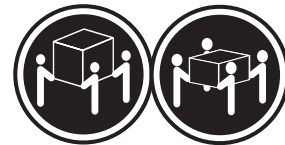
Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites dans le présent document.

Pour éviter une exposition directe au rayon laser, n'ouvrez pas l'unité de CD-ROM. Vous ne pouvez effectuer aucune opération de maintenance à l'intérieur.

**DANGER**

Certaines unités de CD-ROM contiennent une diode laser de classe 3A ou 3B. Prenez connaissance des informations suivantes :

Rayonnement laser lorsque le carter est ouvert. Évitez de regarder fixement le faisceau ou de l'observer à l'aide d'instruments optiques. Évitez une exposition directe au rayon.



≥32 kg

≥55 kg

**attention:**

Ce produit pèse un poids considérable. Faites-vous aider pour le soulever.



**attention:**

Le courant électrique circulant dans les câbles de communication et les cordons téléphoniques et d'alimentation peut être dangereux. Pour votre sécurité et celle de l'équipement, avant de retirer les carters du serveur, mettez celui-ci hors tension et déconnectez ses cordons d'alimentation, ainsi que les câbles qui le relient aux réseaux, aux systèmes de télécommunication et aux modems (sauf instruction contraire mentionnée dans les procédures d'installation et de configuration).



## **VORSICHT**

**Aus Sicherheitsgründen bei Gewitter an diesem Gerät keine Kabel anschließen oder lösen. Ferner keine Installations-, Wartungs- oder Rekonfigurationsarbeiten durchführen.**

### **Aus Sicherheitsgründen:**

- **Gerät nur an eine Schutzkontaktsteckdose mit ordnungsgemäß geerdetem Schutzkontakt anschließen.**
- **Alle angeschlossenen Geräte ebenfalls an Schutzkontaktsteckdosen mit ordnungsgemäß geerdetem Schutzkontakt anschließen.**

**Signalkabel möglichst einhändig anschließen oder lösen, um einen Stromschlag durch Berühren von Oberflächen mit unterschiedlichem elektrischem Potential zu vermeiden.**

**Elektrische Spannungen von Netz-, Telefon- und Datenübertragungsleitungen sind gefährlich. Um einen Stromschlag zu vermeiden, nur nach den Anweisungen arbeiten, die für Installation, Transport oder Öffnen von Gehäusen dieses Produkts oder angeschlossenen Einheiten gelten.**

### **Kabel anschließen**

1. Alle Geräte ausschalten und Netzstecker ziehen.
2. Zuerst alle Kabel an Einheiten anschließen.
3. Signalkabel an Anschlußbuchsen anschließen.
4. Netzstecker an Steckdose anschließen.
5. Gerät einschalten.

### **Kabel lösen**

1. Alle Geräte ausschalten.
2. Zuerst Netzstecker von Steckdose lösen.
3. Signalkabel von Anschlußbuchsen lösen.
4. Alle Kabel von Einheiten lösen.



**Achtung:**

Eine verbrauchte Batterie nur durch eine Batterie mit der IBM Teilenummer 33F8354 oder durch eine vom Hersteller empfohlene Batterie ersetzen. Wenn Ihr System ein Modul mit einer Lithium-Batterie enthält, ersetzen Sie es immer mit dem selben Modultyp vom selben Hersteller. Die Batterie enthält Lithium und kann bei unsachgemäßer Verwendung, Handhabung oder Entsorgung explodieren.

**Die Batterie nicht**

- mit Wasser in Berührung bringen.
- über 100 °C erhitzen.
- reparieren oder zerlegen.

Die örtlichen Bestimmungen für die Entsorgung von Sondermüll beachten.



**Achtung:**

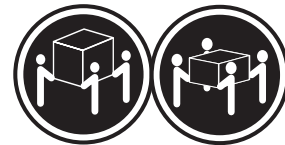
Wenn ein CD-ROM-Laufwerk installiert ist, beachten Sie folgendes. Steuer- und Einstellelemente sowie Verfahren nur entsprechend den Anweisungen im vorliegenden Handbuch einsetzen. Andernfalls kann gefährliche Laserstrahlung auftreten.

Das Entfernen der Abdeckungen des CD-ROM-Laufwerks kann zu gefährlicher Laserstrahlung führen. Es befinden sich keine Teile innerhalb des CD-ROM-Laufwerks, die vom Benutzer gewartet werden müssen. Die Verkleidung des CD-ROM-Laufwerks nicht öffnen.

**VORSICHT**

Manche CD-ROM-Laufwerke enthalten eine eingebaute Laserdiode der Klasse 3A oder 3B. Die nachfolgend aufgeführten Punkte beachten.

Laserstrahlung bei geöffneter Tür. Niemals direkt in den Laserstrahl sehen, nicht direkt mit optischen Instrumenten betrachten und den Strahlungsbereich meiden.



≥32 kg

≥55 kg

**Achtung:**

Beim Anheben der Maschine die vorgeschriebenen Sicherheitsbestimmungen beachten.



**Achtung:**

An Netz-, Telefon- und Datenleitungen können gefährliche elektrische Spannungen anliegen. Um eine Gefährdung des Benutzers oder Beschädigung des Geräts zu vermeiden, ist der Server auszuschalten. Die Verbindung zu den angeschlossenen Netzkabeln, Telekommunikationssystemen, Netzwerken und Modems ist vor dem Öffnen des Servergehäuses zu unterbrechen (sofern in Installations- und Konfigurationsanweisungen nicht anders angegeben).



## PERICOLO

**Per evitare il pericolo di scosse elettriche durante i temporali, non collegare o scollegare cavi, non effettuare l'installazione, la manutenzione o la riconfigurazione di questo prodotto.**

**Per evitare il pericolo di scosse elettriche:**

- **collegare il cavo di alimentazione ad una presa elettrica correttamente cablata e munita di terra di sicurezza;**
- **collegare qualsiasi apparecchiatura collegata a questo prodotto ad una presa elettrica correttamente cablata e munita di terra di sicurezza.**

**Quando possibile, collegare o scollegare i cavi di segnale con una sola mano per evitare il rischio di scosse derivanti dal contatto con due superfici a diverso potenziale elettrico.**

**La corrente elettrica circolante nei cavi di alimentazione, del telefono e di segnale è pericolosa. Per evitare scosse elettriche, collegare e scollegare i cavi come descritto quando si effettuano l'installazione, la rimozione o l'apertura dei coperchi di questo prodotto o durante il collegamento delle unità.**

### Per collegare

1. **SPEGNERE** tutti i dispositivi.
2. Collegare prima tutti i cavi alle unità.
3. Collegare i cavi di segnale alle prese.
4. Collegare il(i) cavo(i) di alimentazione alla presa elettrica.
5. **ACCENDERE** le unità.

### Per scollegare

1. **SPEGNERE** tutti i dispositivi.
2. Rimuovere prima il(i) cavo(i) di alimentazione dalla presa elettrica.
3. Rimuovere i cavi di segnale dalle prese.
4. Rimuovere tutti i cavi dalle unità.



**ATTENZIONE:**

Quando si sostituisce la batteria, utilizzare solo una batteria IBM o batterie dello stesso tipo o di tipo equivalente consigliate dal produttore. Se il sistema di cui si dispone è provvisto di un modulo contenente una batteria al litio, sostituire tale batteria solo con un tipo di modulo uguale a quello fornito dal produttore. La batteria contiene litio e può esplodere se utilizzata, maneggiata o smaltita impropriamente.

**Evitare di:**

- Gettarla o immergerla in acqua
- Riscaldarla ad una temperatura superiore ai 100° C
- Cercare di ripararla o smaltirla

Smaltire secondo la normativa in vigore (D.Lgs 22 del 5/2/97) e successive disposizioni nazionali e locali.

**ATTENZIONE:**

Quando è installata un'unità CD-ROM, notare quanto segue:

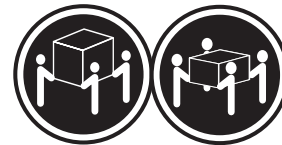
L'utilizzo di controlli, regolazioni o l'esecuzione di procedure non descritti nel presente manuale possono provocare l'esposizione a radiazioni pericolose.

L'apertura di un'unità CD-ROM può determinare l'esposizione a radiazioni laser pericolose. All'interno dell'unità CD-ROM non vi sono parti su cui effettuare l'assistenza tecnica. Non rimuovere i coperchi dell'unità CD-ROM.

**PERICOLO**

Alcune unità CD-ROM contengono all'interno un diodo laser di Classe 3A o Classe 3B. Prestare attenzione a quanto segue:

Aperto l'unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici ed evitare l'esposizione diretta al fascio.



≥32 kg

≥55 kg

**ATTENZIONE:**

Durante il sollevamento della macchina seguire delle norme di sicurezza.

**ATTENZIONE:**

La corrente circolante nei cavi di alimentazione, del telefono e di segnale è pericolosa. Per evitare situazioni pericolose per le persone o danneggiamenti all'apparecchiatura, scollegare i cavi di alimentazione, i sistemi di telecomunicazioni, le reti e ed i modem prima di aprire i coperchi del server se non diversamente indicato nelle procedure di installazione e configurazione.



#### 위험

전기 충격을 피하려면 날씨가 나쁠 때(예: 눈 또는 비가 오거나 천둥 번개가 칠 때)는 케이블을 연결하거나 끊지 않도록 하고 이 제품의 설치, 유지보수 또는 재구성 등의 작업을 수행하지 않도록 하십시오.

전기 충격을 피하려면 다음과 같아야 합니다.

- 고압선은 적절한 배선 및 접지 상태의 콘센트로 연결되어야 합니다.
- 이 제품이 접속될 모든 장비도 적절한 배서 상태의 콘센트로 연결되어야 합니다.

다른 전원을 가진 두 표면을 만졌을 때 발생할 수 있는 전기 충격을 피하려면 한 손으로 신호선을 연결하거나 끊으십시오.

전원, 전화 및 통신 케이블로부터 흘러 나오는 전류는 위험합니다. 전기 충격을 피하려면 이 제품이나 접속 장치를 설치, 이동 및 덮개를 열 때 다음 설명에 따라 케이블을 연결하고 끊도록 하십시오.

#### 연결하려면

1. 모든 스위치를 켜다.
2. 먼저 모든 케이블을 장치에 연결한다.
3. 신호선을 콘센트에 연결한다.
4. 전원을 콘센트에 연결한다.
5. 장치 스위치를 켜다.

#### 연결해제하려면

1. 모든 스위치를 끈다.
2. 먼저 모든 케이블을 장치에 제거한다.
3. 신호선을 콘센트에서 제거한다.
4. 장치에서 모든 케이블을 제거한다.



#### 주의:

배터리를 교체할 때는 IBM 부품 번호 &PN. 또는 제조업체에서 추천하는 동등한 유형의 배터리를 사용하십시오. 시스템에 리튬 배터리를 포함하는 모듈이 있으면 이것은 동일한 제조업체에서 생산된 동일한 모듈 유형으로만 교체하십시오. 배터리에는 리튬이 포함되어 있으므로 제대로 사용, 처리 또는 처분하지 않으면 폭발할 수 있습니다.

다음은 주의하십시오.

- 먼지거나 물에 담그지 않도록 하십시오.
- 100°C(212°F) 이상으로 가열하지 않도록 하십시오.
- 수리하거나 분해하지 않도록 하십시오.

지역 법령이나 규정의 요구에 따라 배터리를 처분하십시오.



#### 주의:

CD-ROM 드라이브가 설치되어 있으면 다음 사항을 명심하십시오.

여기에서 지정하지 않은 방식으로 CD-ROM 드라이브를 제거 또는 조절하거나 다른 절차로 사용하면 위험한 방사능 노출이 발생할 수 있습니다.

CD-ROM 드라이브의 덮개를 제거하면 위험한 레이저 방사능이 노출될 수 있습니다. CD-ROM 드라이브 내에는 정비할 수 있는 부품이 없습니다. CD-ROM 드라이브 덮개를 제거하지 않도록 하십시오.

#### 위험

일부 CD-ROM 드라이브에는 클래스 3A 또는 3B 레이저 2급 진공관(다이오드)이 들어 있습니다. 다음 사항을 명심하십시오.

열면 레이저 방사능이 노출됩니다. 광선을 주시하거나 광학 기계를 직접 쳐다보지 않도록 하고 광선에 노출되지 않도록 하십시오.



32kg(70.5 파운드)



55kg(121.2 파운드)

#### 주의:

기계를 들 때는 안전하게 들어 올리십시오.



#### 주의:

전원, 전화 및 통신 케이블로부터 흘러 나오는 전류는 위험합니다. 설치 및 구성 절차에 다른 지시가 없으면, 다치거나 장비 손상이 생기지 않게 하기 위해 서버 덮개를 열기 전에 접속된 전선, 원격 통신 시스템, 네트워크 및 모뎀의 연결을 끊으십시오.



## PELIGRO

**Para evitar una posible descarga eléctrica, no conecte ni desconecte los cables ni lleve a cabo ninguna operación de instalación, de mantenimiento o de reconfiguración de este producto durante una tormenta eléctrica.**

**Para evitar una posible descarga:**

- **El cable de alimentación debe conectarse a un receptáculo con una instalación eléctrica correcta y con toma de tierra.**
- **Los aparatos a los que se conecte este producto también deben estar conectados a receptáculos con la debida instalación eléctrica.**

**Cuando sea posible, utilice una sola mano para conectar o desconectar los cables de señal a fin de evitar una posible descarga al tocar dos superficies con distinto potencial eléctrico.**

**La corriente eléctrica de los cables de comunicaciones, teléfono y alimentación puede resultar peligrosa. Para evitar una posible descarga, siga las indicaciones de conexión y desconexión de los cables siempre que tenga que instalar, mover o abrir las cubiertas de este producto o de los dispositivos acoplados.**

### Instrucciones de conexión

1. Apague todos los componentes (OFF).
2. En primer lugar, conecte todos los cables a los dispositivos.
3. Conecte los cables de señal a los receptáculos.
4. Conecte los cables de alimentación a las tomas.
5. Encienda el dispositivo (ON).

### Instrucciones de desconexión

1. Encienda todos los componentes (ON).
2. En primer lugar, retire los cables de alimentación de las tomas.
3. Retire los cables de señal de los receptáculos.
4. Retire todos los cables de los dispositivos.



### percaución:

**Al cambiar la batería, utilice únicamente la batería IBM Número de pieza 33F8354 o un tipo de batería equivalente recomendado por el fabricante. Si el sistema tiene un módulo que contiene una batería de litio, sustitúyalo únicamente por el mismo tipo de módulo del mismo fabricante. La batería contiene litio y puede explotar si no se utiliza, manipula o desecha correctamente.**

### *Lo que no debe hacer*

- **Tirar o sumergir el producto en agua.**
- **Exponer el producto a una temperatura superior a 100°C.**
- **Reparar o desmontar el producto.**

**Cuando quiera desechar la batería, siga las disposiciones y reglamentaciones locales.**



**percaución:**

Cuando instale una unidad de CD-ROM, tenga en cuenta la siguiente información.

Si se llevan a cabo controles o ajustes o se utilizan métodos que no se atengan a lo aquí especificado, se puede producir una exposición peligrosa a las radiaciones.

Si se retiran las cubiertas de la unidad de CD-ROM, se puede producir una peligrosa exposición a radiaciones de láser. Dentro de la unidad de CD-ROM no existen piezas reparables. No retire las cubiertas de la unidad de CD-ROM.

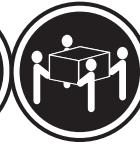
## PELIGRO

Algunas unidades de CD-ROM tienen incorporado un diodo de láser de Clase 3A o de Clase 3B. Tenga en cuenta la siguiente información.

Cuando la unidad está abierta se generan emisiones de rayos láser. No dirija la mirada al haz, no lo observe directamente con instrumentos ópticos y evite la exposición directa.



≥32 kg



≥55 kg

**percaución:**

Alce la máquina con cuidado; el sobrepeso podría causar alguna lesión.



**percaución:**

La corriente eléctrica de los cables de comunicaciones, de teléfono y de alimentación puede resultar peligrosa. Para evitar posibles lesiones o daños del aparato, desconecte los cables de alimentación, los sistemas de telecomunicaciones, las redes y los módems antes de abrir las cubiertas del servidor, salvo que se indique lo contrario en las instrucciones de las operaciones de instalación y configuración.

## Appendix B. Specifications 6578

The model specifications was determined in controlled acoustical environments according to procedures specified by the American National Standards Institute (ANSI) S12.10 and ISO 7779, and are reported in accordance with ISO 9296. Actual sound pressure levels in you location might differ from the average values stated because of room reflections and other nearby noise sources. The declared sound power levels indicate an upper limit, below which a large proportion of machines will operate.

Feature	Description
Size	Depth: 425 mm (16.7 in.) Height: 140 mm (5.5 in.) Width: 425 mm (16.7 in.)
Weight	Minimum configuration as shipped: 9.45 kg (20 lb) Maximum configuration as shipped: 11.3 kg (25 lb)
Environment	Air temperature: <ul style="list-style-type: none"><li>• System on: 10° to 35°C (50° to 95°F)</li><li>• System off: 10° to 43°C (50° to 110°F)</li></ul> Humidity: <ul style="list-style-type: none"><li>• System on: 8% to 80%</li><li>• System off: 8% to 80%</li></ul> Maximum altitude: 2134 m (7,000 ft)
Heat Output	Approximate heat output in BTUs per hour: <ul style="list-style-type: none"><li>• Minimum: 240 BTU (75 watts)</li><li>• Maximum: 705 BTU (207 watts)</li></ul>
Electrical Input	Sine-wave input (47 to 63 Hz) required. Input voltage range: <ul style="list-style-type: none"><li>• Minimum: 90 V ac</li><li>• Maximum: 265 V ac</li></ul> Input kVA (approximately): <ul style="list-style-type: none"><li>• Minimum: 0.08 kVA</li><li>• Maximum (as shipped): 0.30 kVA</li></ul>
Airflow	Approximately 0.5 cubic meters/minute (18 CFM)
Acoustical Noise Emission Values	Average sound pressure levels: At operator position: <ul style="list-style-type: none"><li>• 43 dB operating</li><li>• 38 dB idle</li></ul> At bystander position (1 meter): <ul style="list-style-type: none"><li>• 37 dB operating</li><li>• 33 dB idle</li></ul> Declared (upper limit) sound power levels: <ul style="list-style-type: none"><li>• 5.1 bels operating</li><li>• 4.8 bels idle</li></ul>



---

## Appendix C. Parameter Worksheet

The worksheet in this appendix lists the MOSS-E parameters needed during the NNP installation.

When applicable, default parameter values are included (in parentheses) in the tables.

### Definition of Service LAN IP Addresses

For details, refer to chapter 'Service LAN IP Addresses (MOSS-E)' in *3745 Communication Controller Models A and 3746 Models 900 and 950: Planning Guide*, GA33-0457.

*Table C-1. For the Service Processor*

IP address	(192.9.200.1)
Subnet mask	(255.255.255.240)

*Table C-2. For the Network Node Processor-A*

IP address	(192.9.200.2)
Subnet mask	(255.255.255.240)

*Table C-3. For the Network Node Processor-B*

IP address	(192.9.200.3)
Subnet mask	(255.255.255.240)

*Table C-4. For the 3746 NN*

IP address	(192.9.200.4)
Subnet mask	(255.255.255.240)





## Appendix D. Controller Expansion Component Locations

If you want more information about:	Refer to
<ul style="list-style-type: none"> <li>Positioning the units in the front side of the controller expansion</li> <li>Positioning the units in the rear side of the controller expansion</li> <li>Installing captive nuts and brackets for 6578</li> <li>Installing captive nuts for LCBs</li> <li>Installing captive nuts for 8229s</li> <li>Installing captive nuts and brackets for MAE</li> <li>Installing brackets for processor type 6578</li> <li>Example of units installation (SP &amp; NNP type 6578)</li> <li>Example of units installation (SP &amp; NNP type 6578 + MAE)</li> <li>Example of units installation (SP type 6275 NNP type 6578)</li> <li>Example of units installation (SP type 6275 NNP type 6578 + MAE)</li> <li>Example of units installation (SP type 7585 NNP type 6578)</li> <li>Example of units installation (SP type 7585 NNP type 6578 + MAE)</li> <li>Example of units installation (SP Type 3172 NNP type 6578)</li> <li>Connecting the units to the ac Outlet Distribution Box.</li> </ul>	<ul style="list-style-type: none"> <li>Figure D-1 on page D-2</li> <li>Figure D-2 on page D-3</li> <li>Figure D-3 on page D-4</li> <li>Figure D-4 on page D-5</li> <li>Figure D-5 on page D-6</li> <li>Figure D-6 on page D-7</li> <li>Figure D-7 on page D-8</li> <li>Figure D-8 on page D-9</li> <li>Figure D-9 on page D-9</li> <li>Figure D-10 on page D-10</li> <li>Figure D-11 on page D-10</li> <li>Figure D-12 on page D-11</li> <li>Figure D-13 on page D-11</li> <li>Figure D-14 on page D-12</li> <li>Figure D-15 on page D-12</li> </ul>

Use this drawing to setup the **units** on the **front side** of the controller expansion, for the units that can be installed on the rear, refer to Figure D-2 on page D-3.

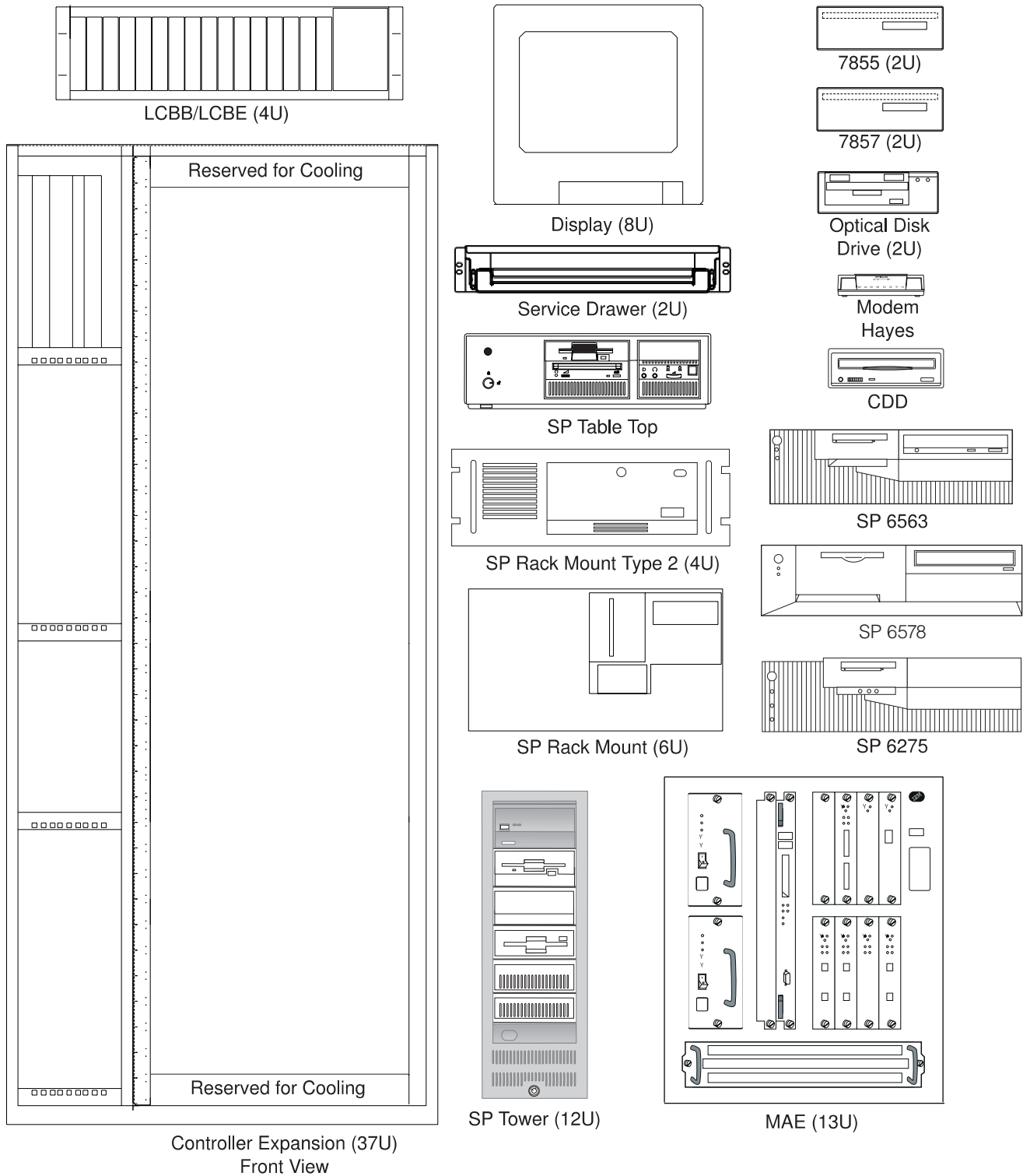


Figure D-1. Controller Expansion Inventory Chart (Front View)

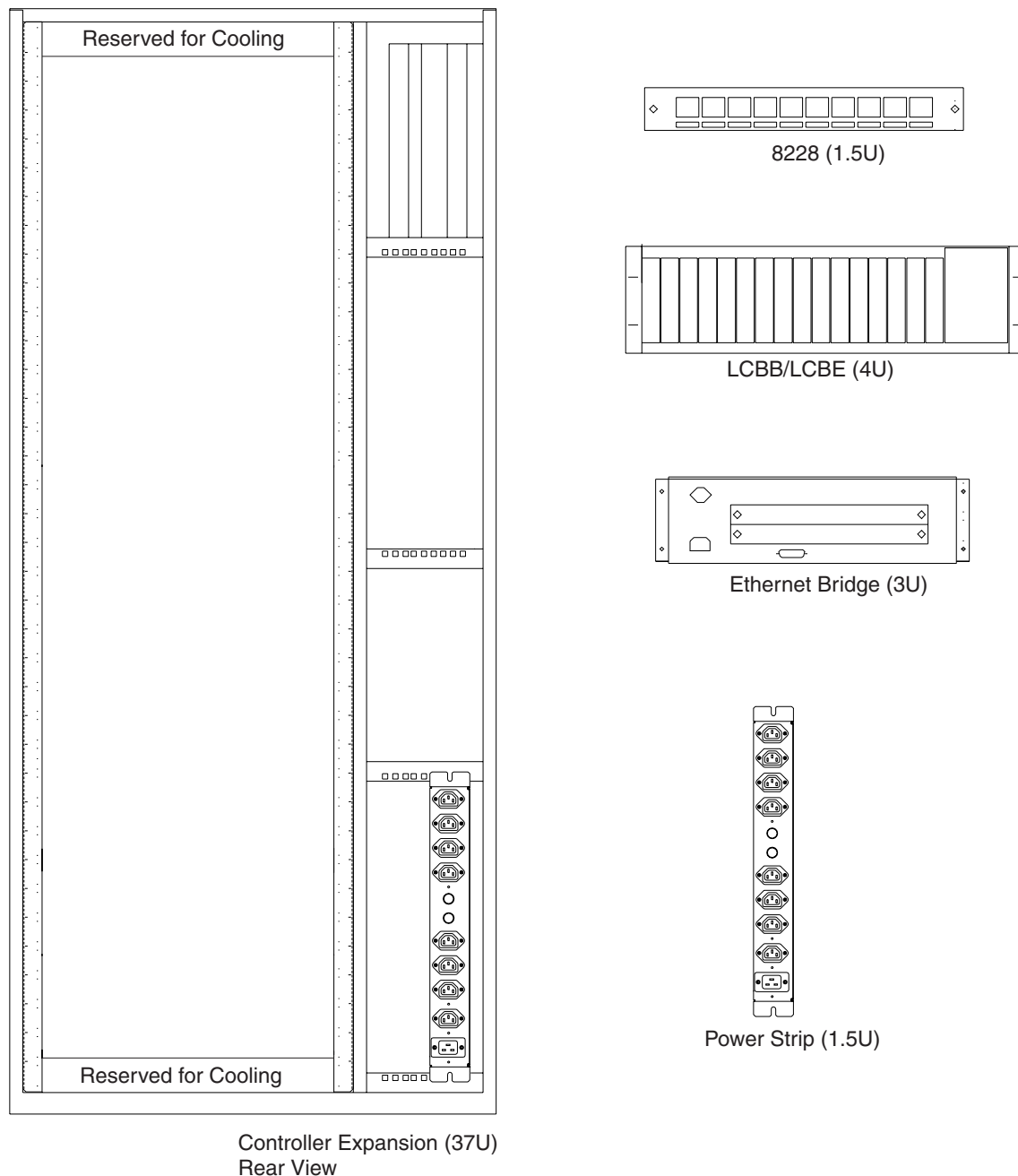
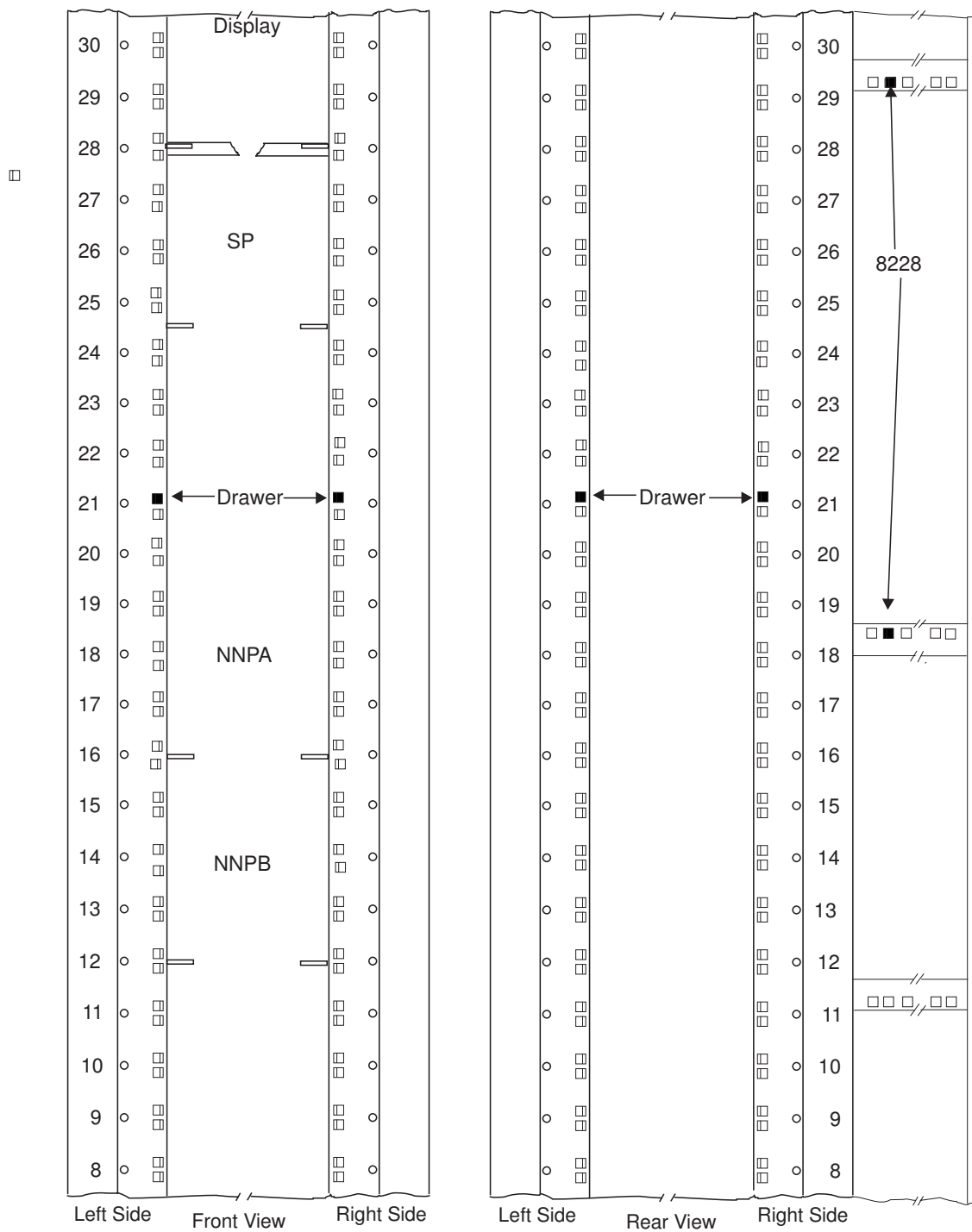


Figure D-2. Controller Expansion Inventory Chart (Rear View)

**Notes:**

1. The units dimensions are scaled to the size of the controller expansion diagram. The values represent the size used to setup the units in the controller expansion, it is not the size of the units themselves.
2. The attachment holes along each side of the controller expansion are divided into units of measure called EIA units. Each EIA unit (U) equals 44.5 millimeters (1.75 inches).
3. The controller expansion is 37 U high but only 35 are usable, one U must be reserved at the top and at the bottom for proper cooling.



I Figure D-3. Installing Captive Nuts and Brackets for the Display, Drawer, SP and NNP Type 7585, 6578, or 6563

**Note:** This symbol '■' identifies the locations to install the captive nuts.

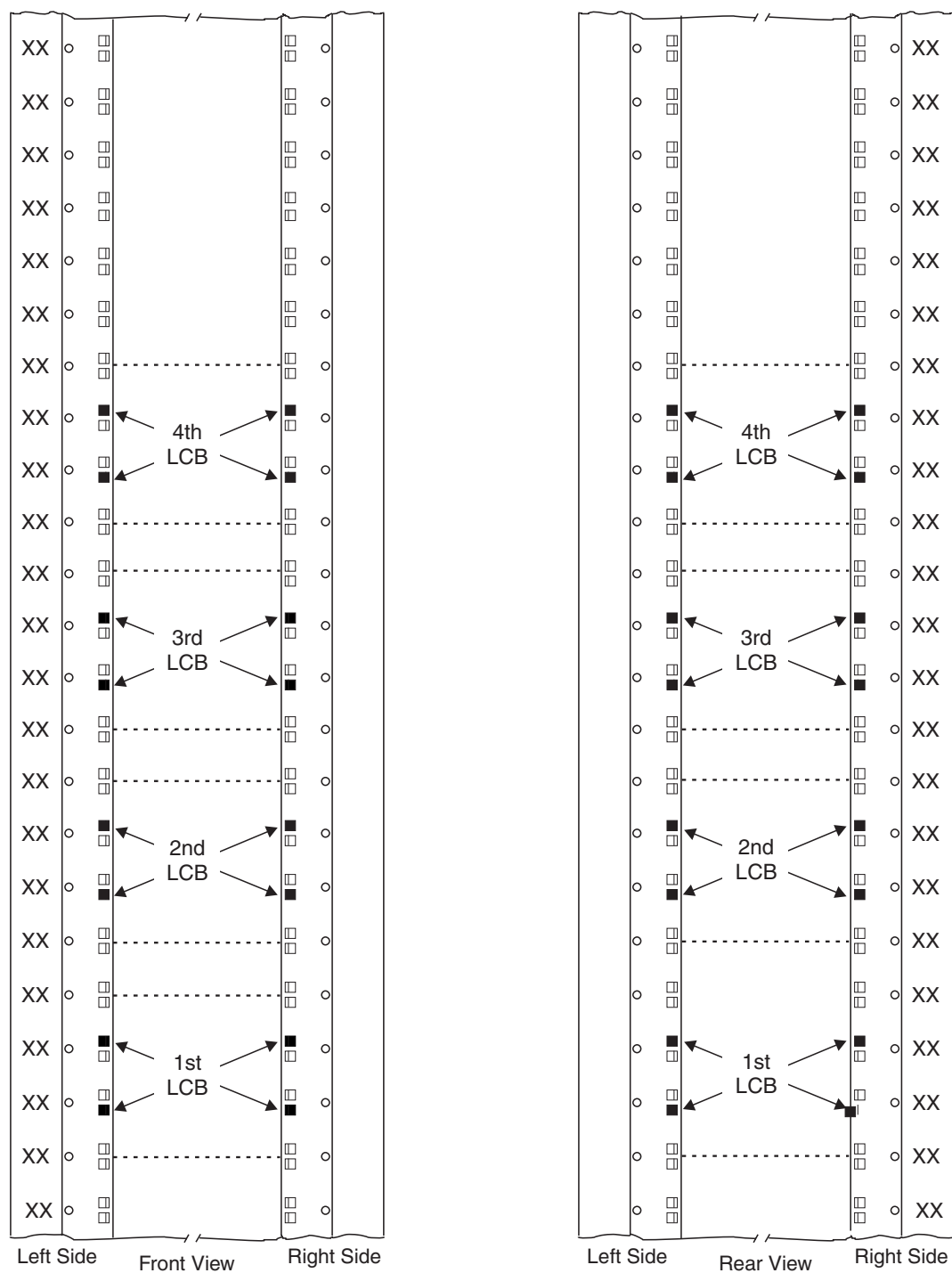


Figure D-4. Installing Captive Nuts for LCBs

**Note:** This symbol '■' identifies the locations to install the captive nuts.

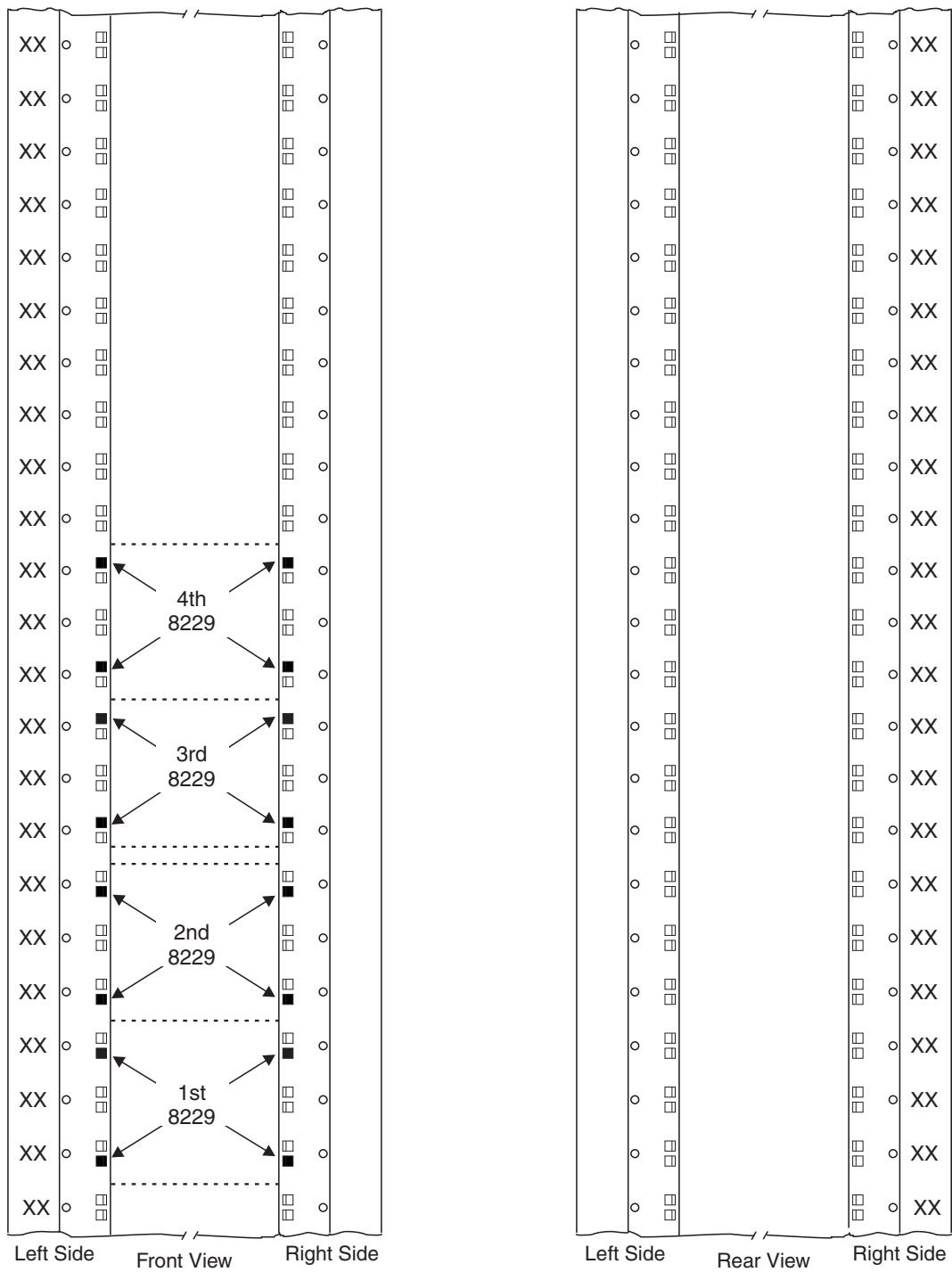


Figure D-5. Installing Captive Nuts for 8229s

**Note:** This symbol '■' identifies the locations to install the captive nuts.

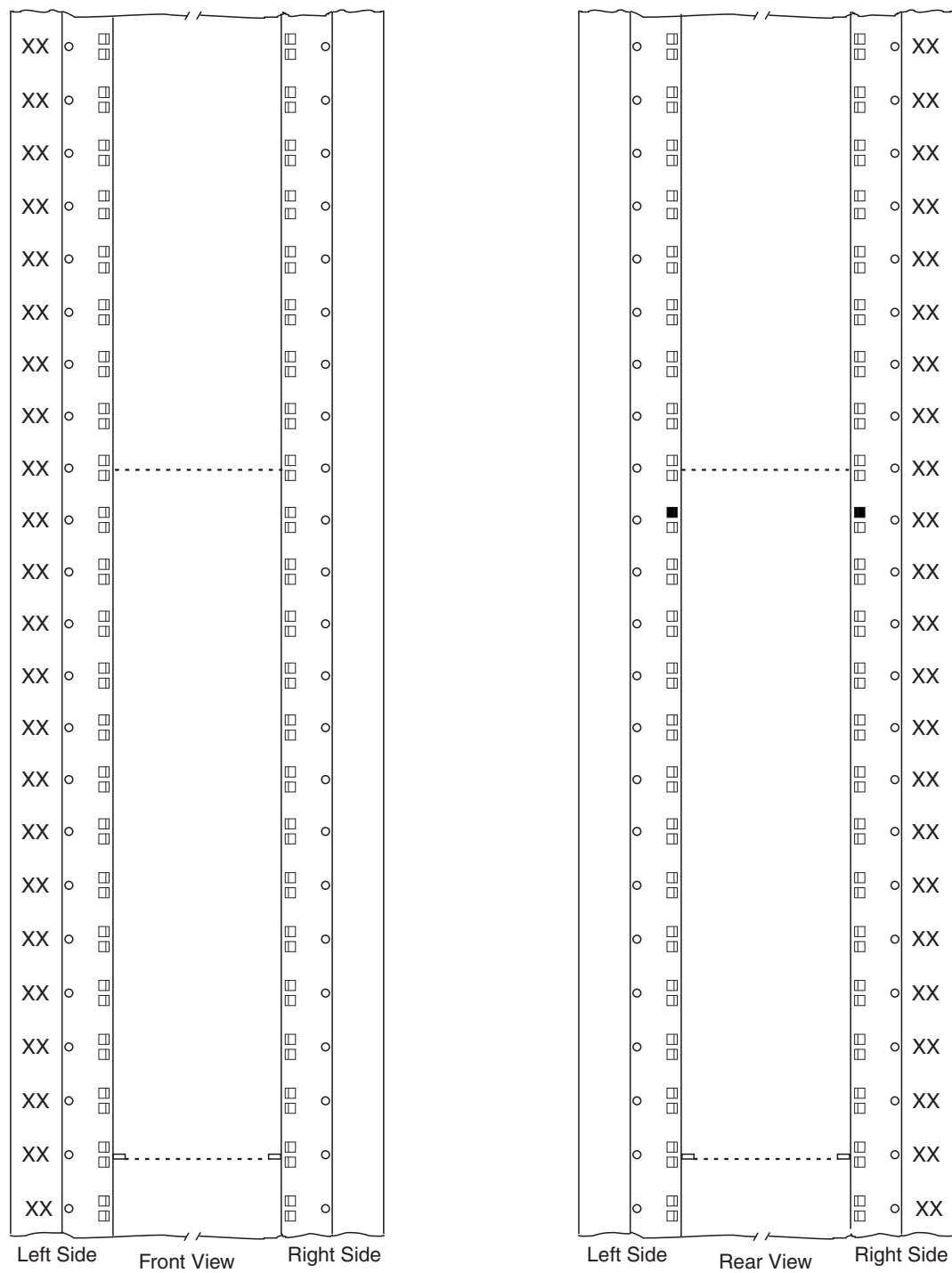
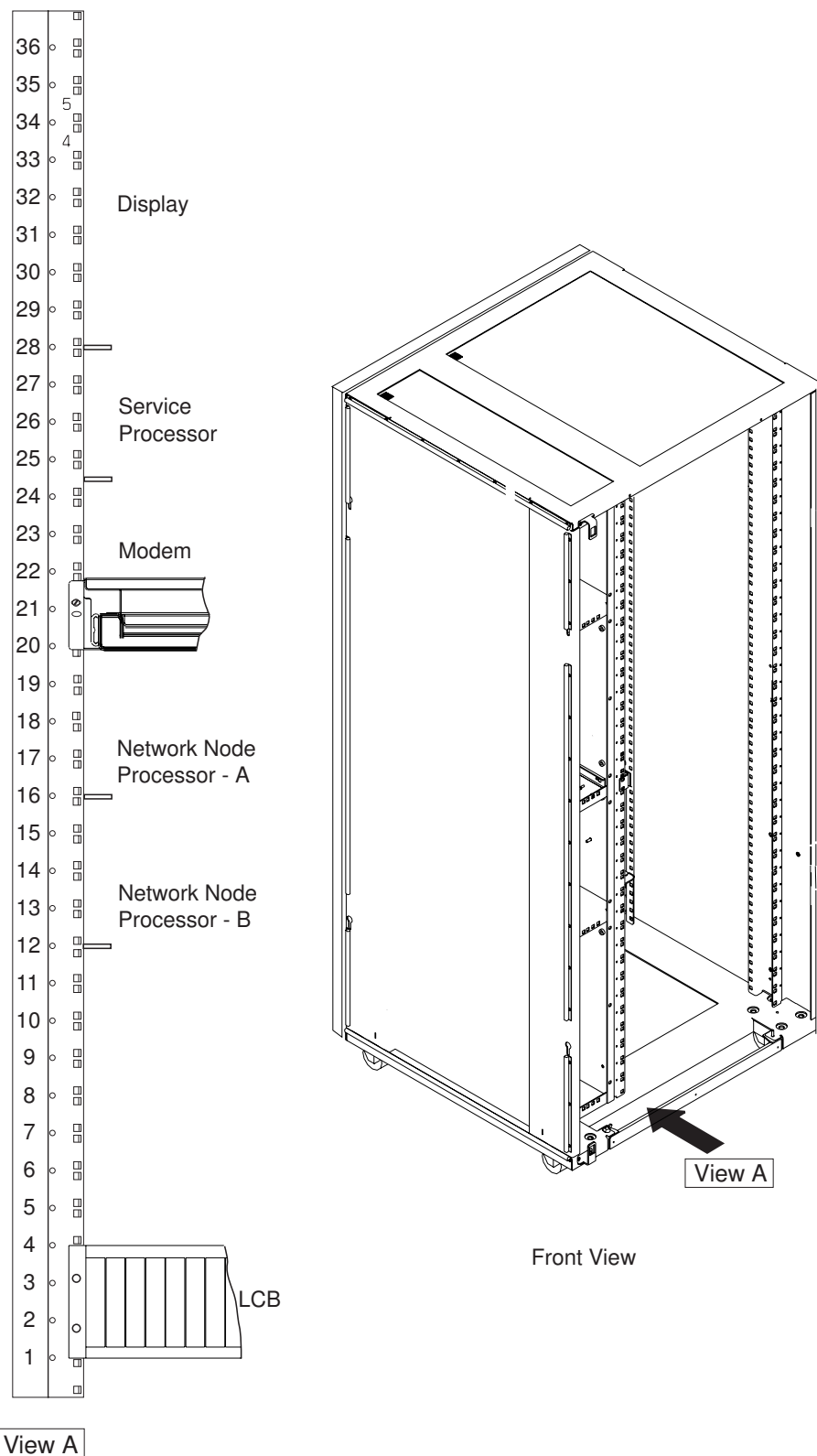


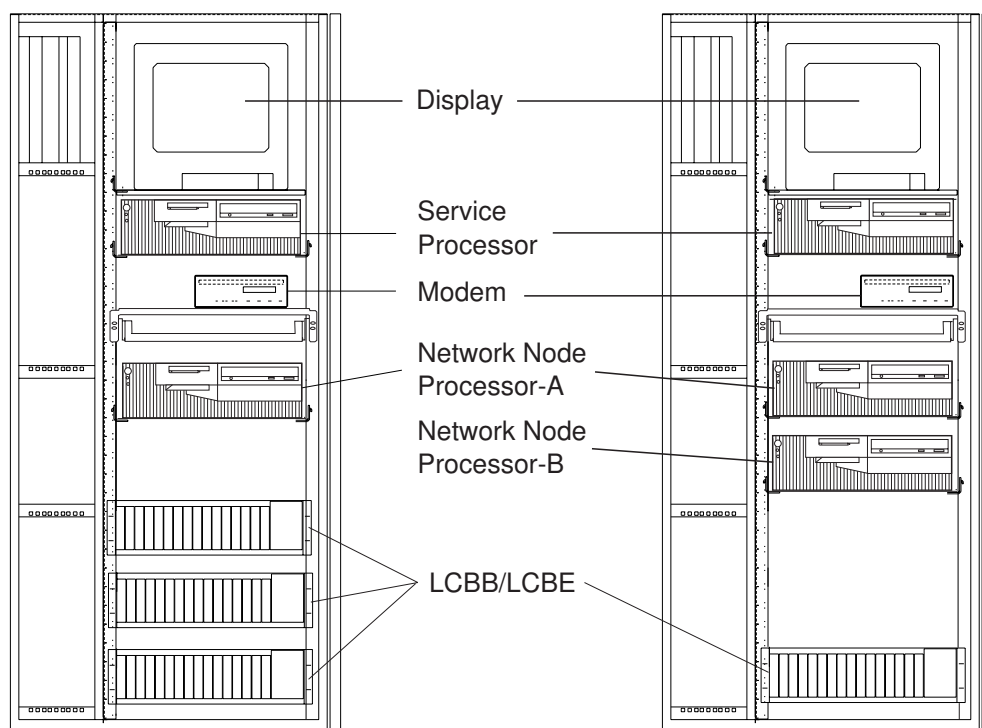
Figure D-6. Installing Captive Nuts and Brackets for MAE

**Note:** This symbol '■' identifies the locations to install the captive nuts.

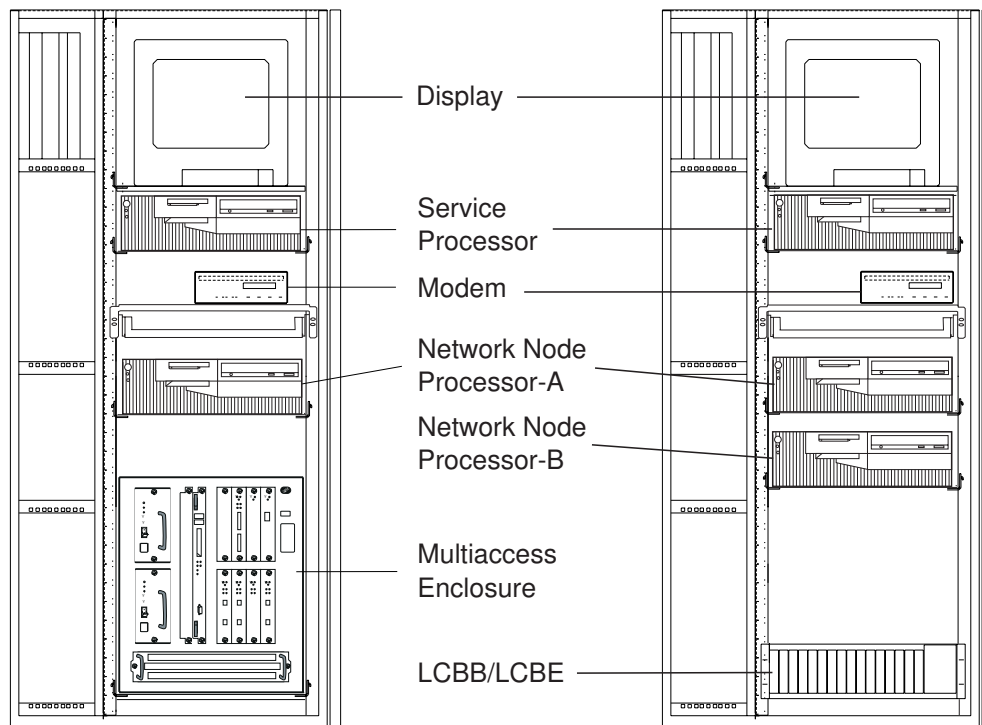


I Figure D-7. Installing Brackets (PN 58G5752) for Processor Type 6578

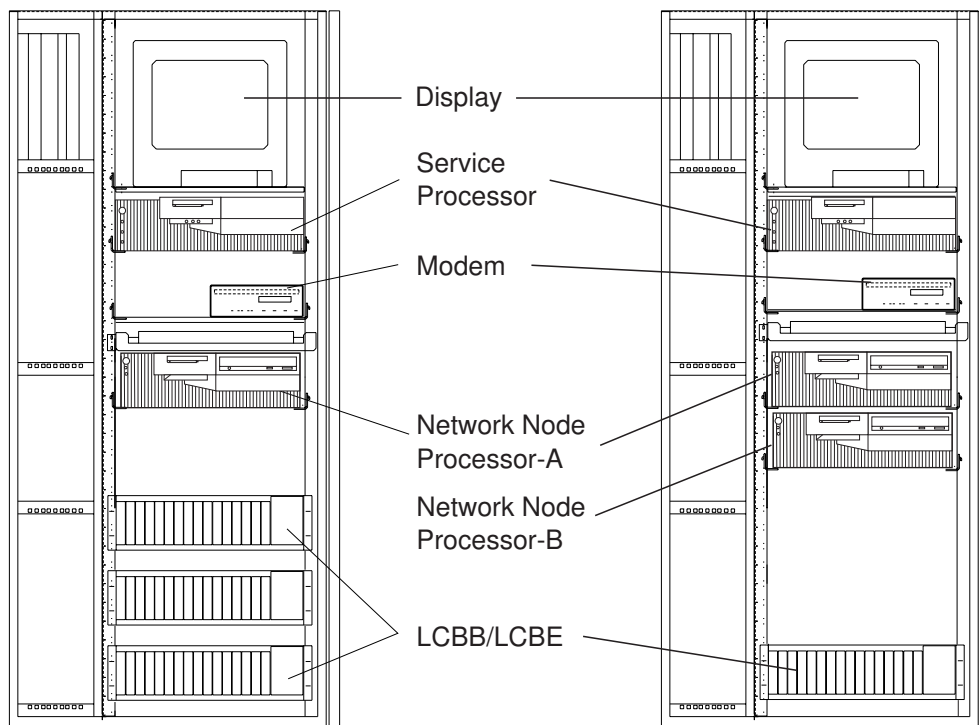




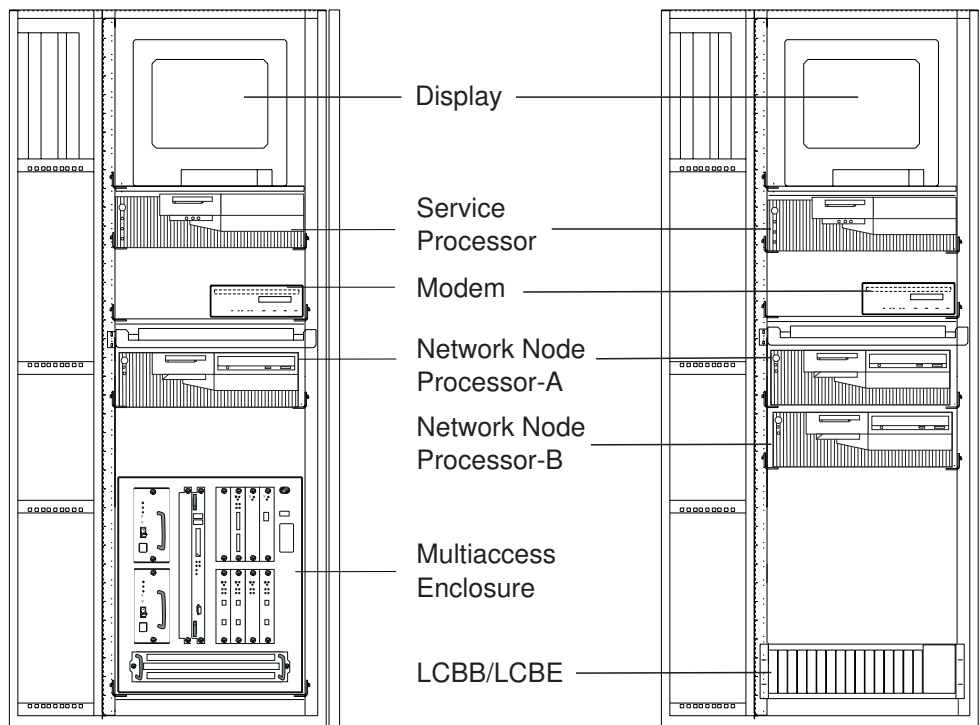
I Figure D-8. Units Installation in the Controller Expansion (SP and NNP Type 6578)



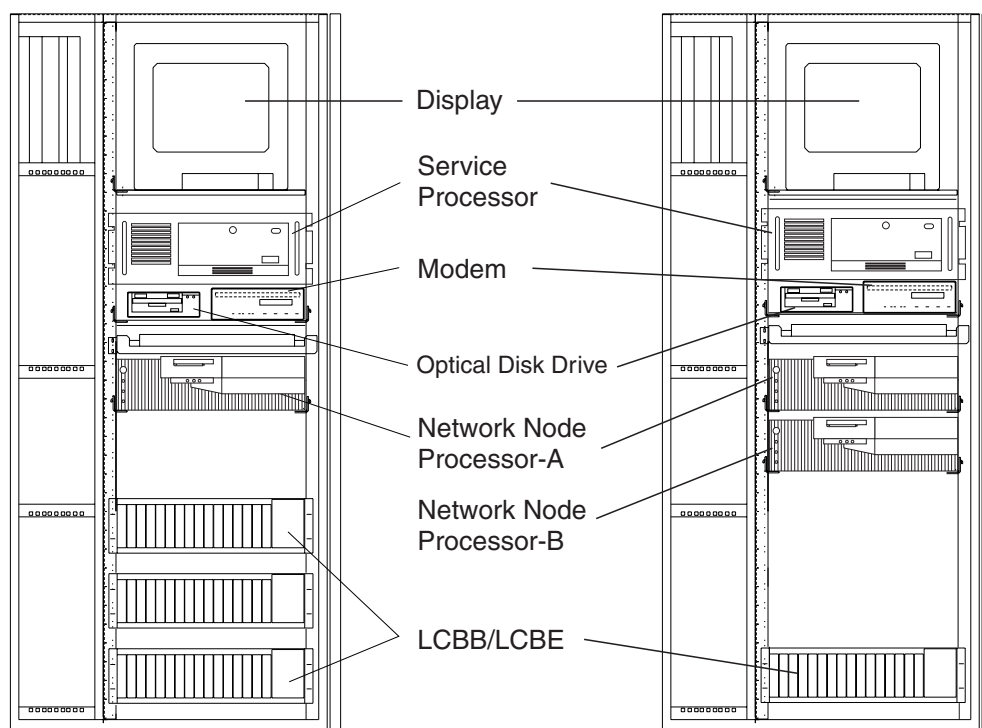
I Figure D-9. Units Installation in the Controller Expansion (SP and NNP Type 6578 + MAE)



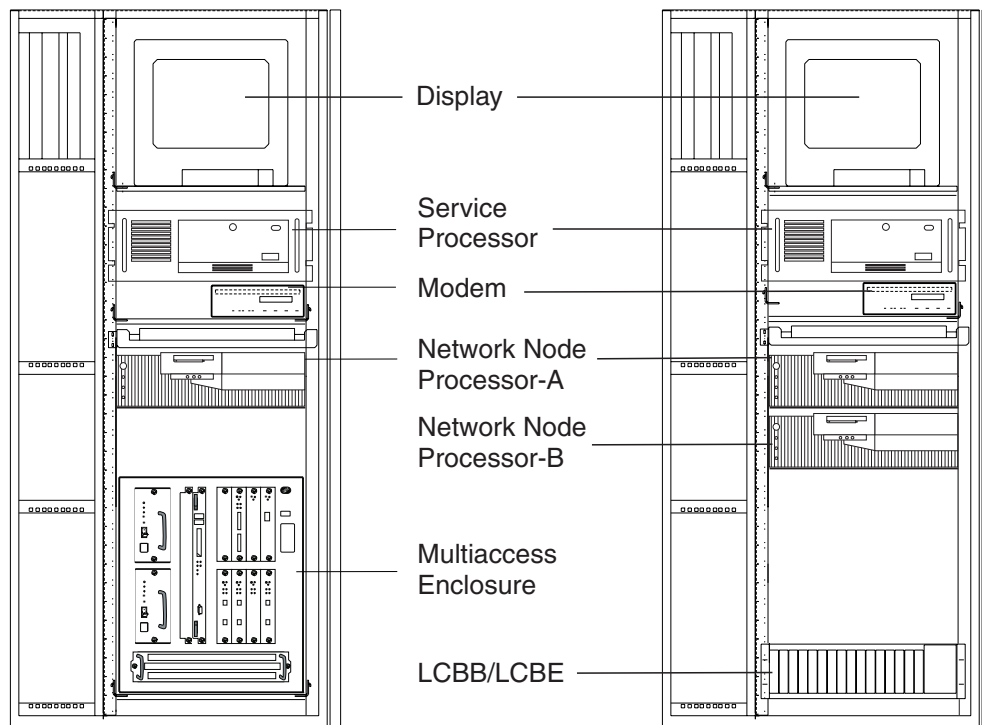
I Figure D-10. Units Installation in the Controller Expansion (SP Type 6275 NNP Type 6578)



I Figure D-11. Units Installation in the Controller Expansion (SP Type 6275 NNP Type 6578 + MAE)



I Figure D-12. Units Installation in the Controller Expansion (SP Type 7585 NNP Type 6578)



I Figure D-13. Units Installation in the Controller Expansion (SP Type 7585 NNP Type 6578 + MAE)

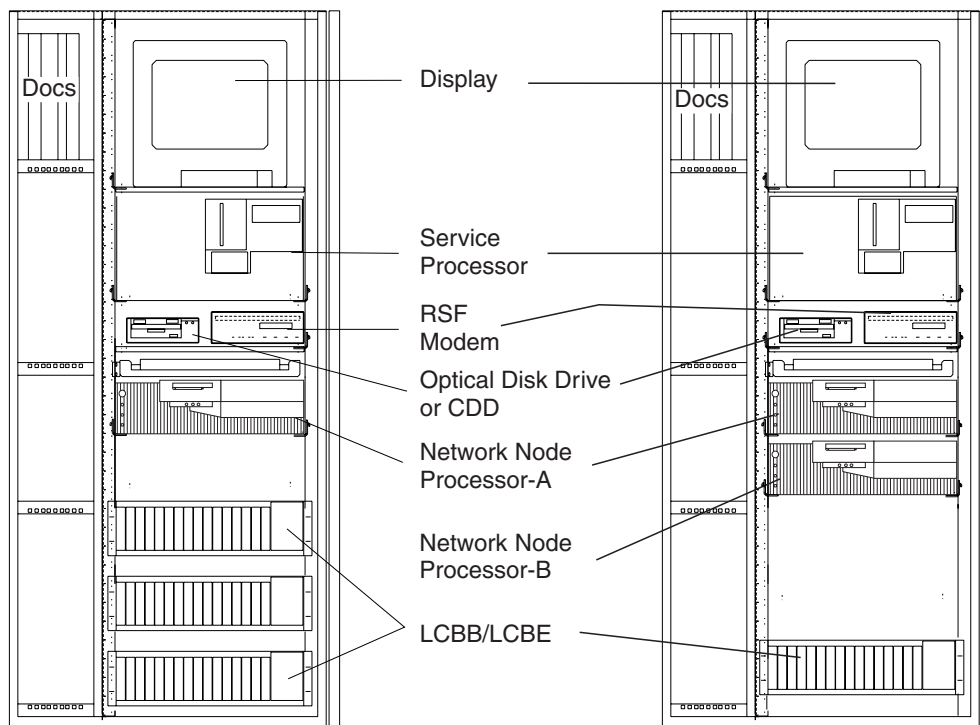


Figure D-14. Units Installation in the Controller Expansion (SP Type 3172 NNP Type 6578)

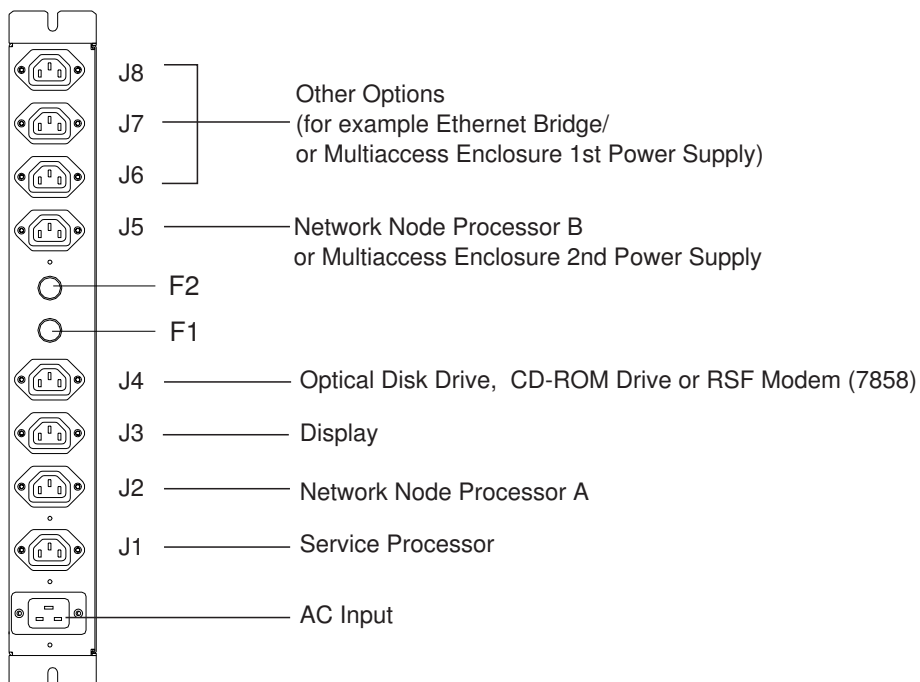


Figure D-15. Connecting the Units to the ac Outlet Distribution Box

## Appendix E. Network Node Processor External Cable References

### Network Node Processor Cables for the 3746-900

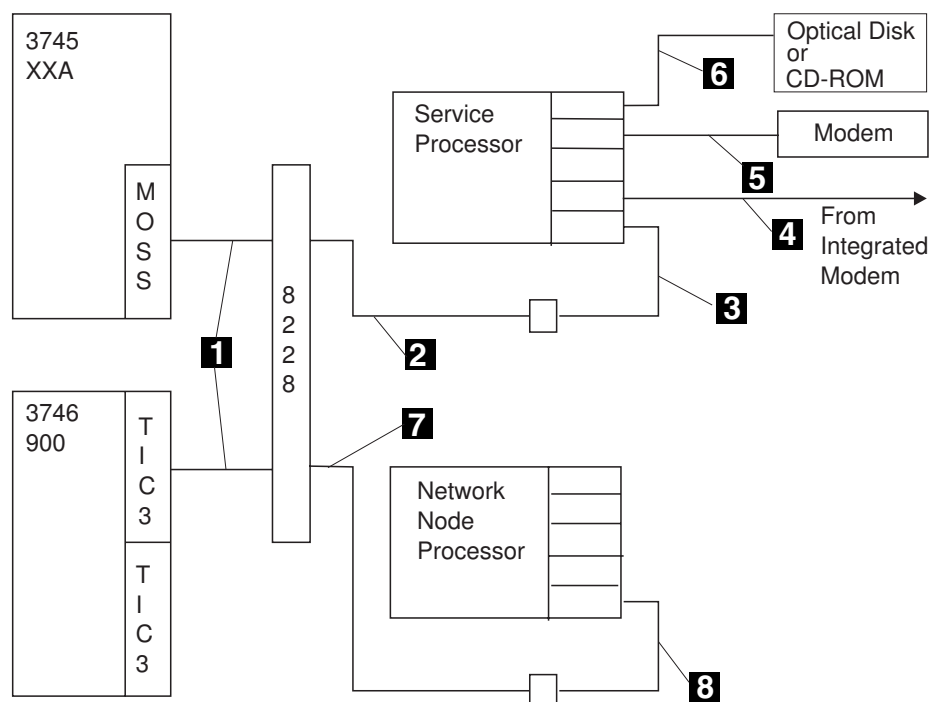


Figure E-1. Network Node Processor Cables for 3746-900

#### Notes:

1. For cable **1** refer to the appropriate *External Cable References* manual.
2. For cable **2**, **3**, **4**, **5**, and **6** refer to the appropriate *Service Processor Installation and Maintenance* manual.
3. For cable **7** and **8** see "Cable from the Network Node Processor Processor to the 8228" on page E-3.

## Service Processor and Network Node Processor Cables for the 3746-950

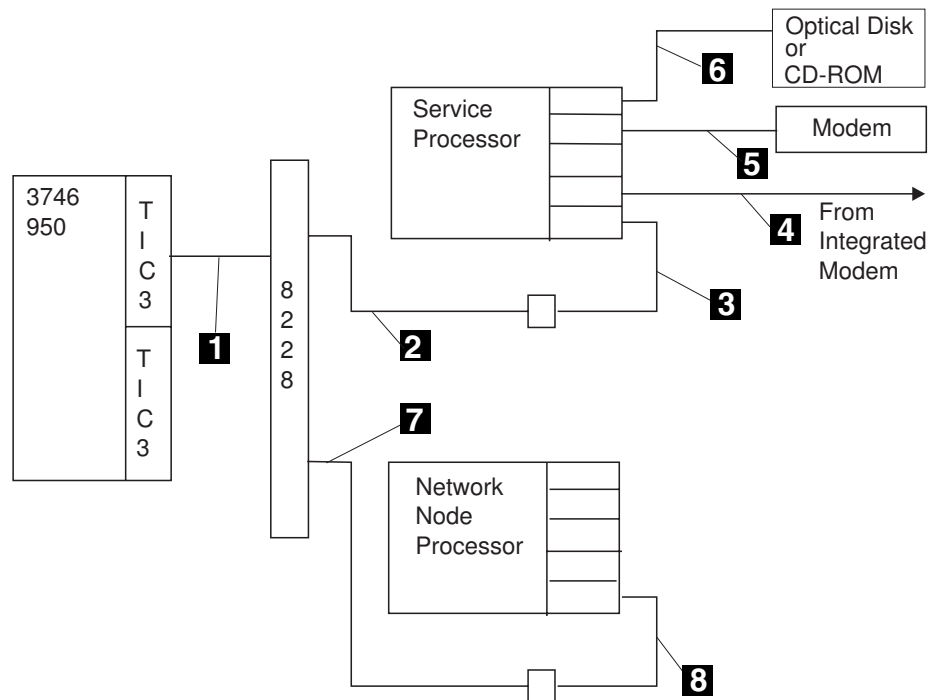


Figure E-2. Service Processor and Network Node Processor Cables for 3746-950

### Notes:

1. For cable **1** refer to the appropriate *External Cable References* manual.
2. For cable **2**, **3**, **4**, **5**, and **6** refer to the appropriate *Service Processor Installation and Maintenance* manual.
3. For cable **7** and **8** see "Cable from the Network Node Processor Processor to the 8228" on page E-3.

# Cable from the Network Node Processor Processor to the 8228

See Figure E-1 on page E-1 and Figure E-2 on page E-2 reference **7** for details. This cable is a standard LAN cable.

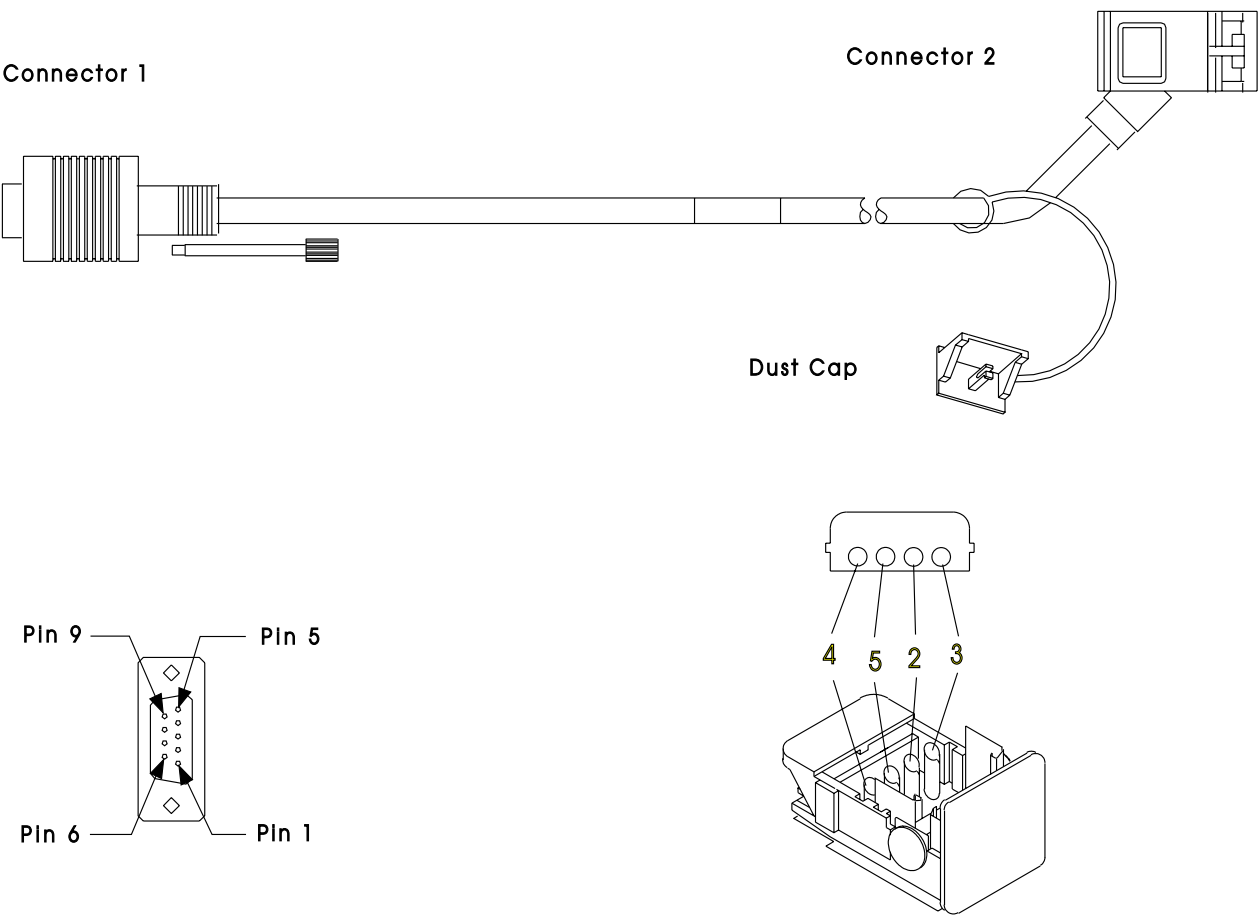


Figure E-3. LAN Cable

## Interchange Circuit for Standard LAN Cable

Table E-1. LAN Cable Pin Assignment			
Wire Nbr	Wire Color	Connector 1 Position	Connector 2 Position
1	SHIELD	GND	SHIELD
2	ORN	9	ORN
3	BLACK	5	BLACK
4	RED	1	RED
5	GREEN	6	GREEN

Table E-2. Cable from a network node processor to a 8228			
Cable Type	Length, m (ft)	Feature Code	Cable PN
Standard Fixed	2.4 m (8)	9088	6339098

**Note:** Some new network node processor LAN adapter cards (with a RJ45 connector) need an additional adapter cable **8** (PN 60G1066) to connect the standard LAN cable.

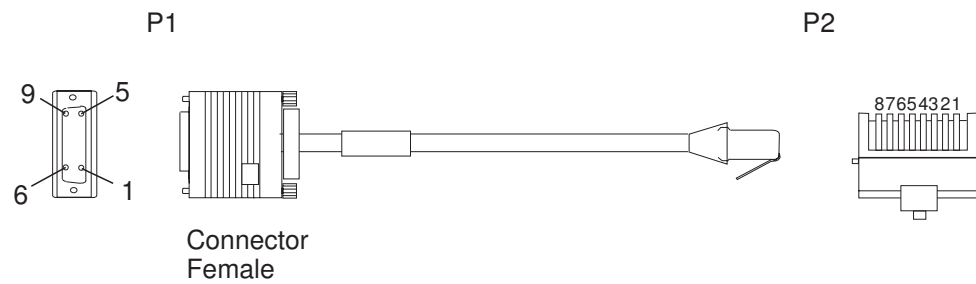


Figure E-4. Adapter Cable (PN 60G1066)

Table E-3. Adapter Cable Pin Assignment		
9 Pin D Connector (P1)	RJ45 Connector (P2)	Wire color
9	6	ORN
5	3	BLK
1	4	RED
6	5	GRN

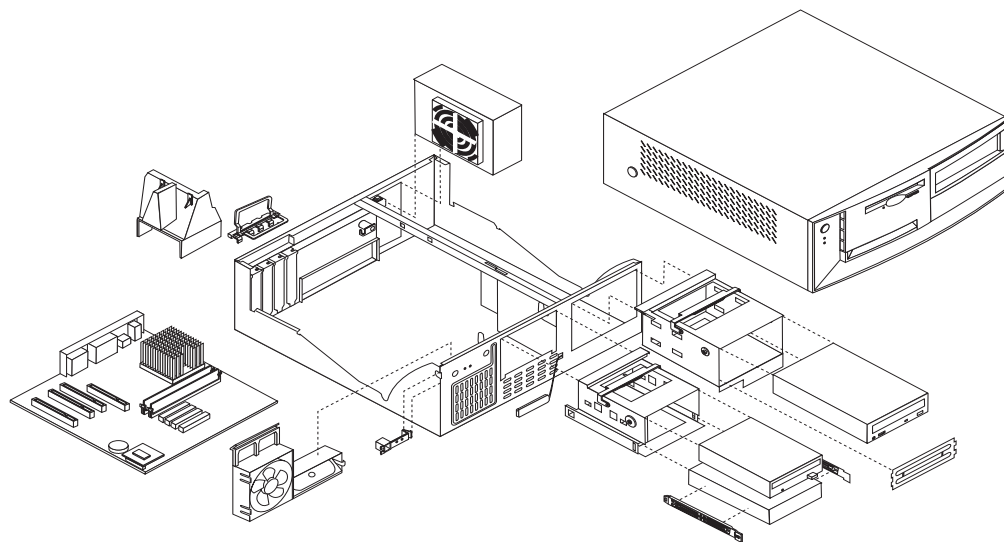


---

## Appendix F. Network Node Processor Aids

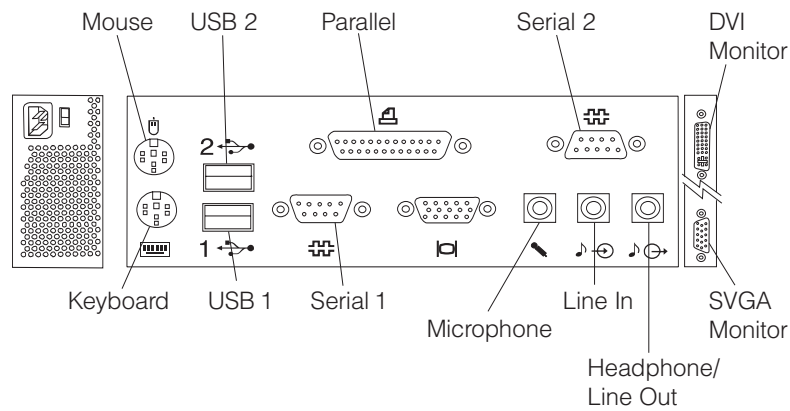
---

### Computer Exploded View



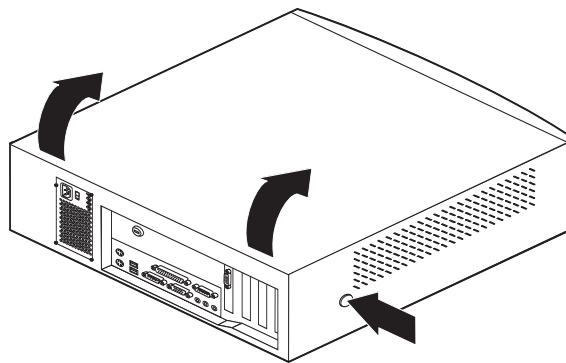
Input/output connectors and removal/service procedures for the cover, front panel, front bezel, diskette/hard disk drive bracket, CD-ROM drive, power supply, and system board are on the following pages.

## Input/Output Connectors



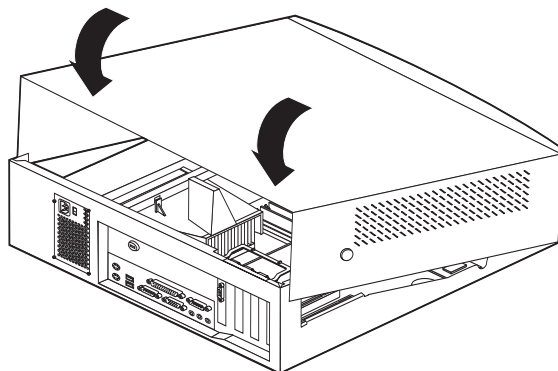
## Cover Removal

**Note:** The front panel is integrated with the top cover.



To remove the top cover, firmly press the cover latch buttons on both sides, pull up the back end of the cover, and swing the cover towards the front of the service processor.

## Cover Replacement



To replace the top cover, pivot the cover from the front, and move it down over the service processor until the cover snaps into place.

## Front Bezel

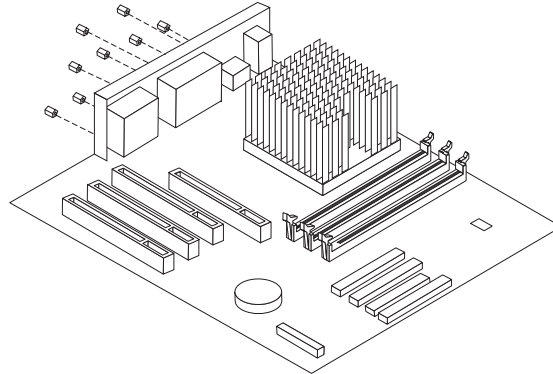
To remove the front blank bezel:

1. Remove the top cover and front panel.
2. Unlatch the tabs of the bezel and remove it from the panel.

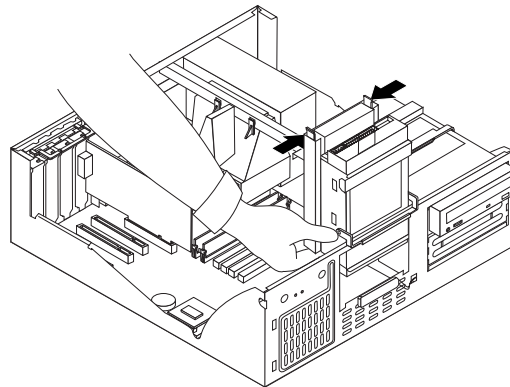
## EMC Shield

|

Remove the eight screws that hold the EMC shield in place.



## | Diskette / Hard Drive Removal



|

To remove the diskette or hard drive:

|

1. Swing the 3.5-in. drive cage up, and latch it to the vertical position.
2. Press the two side rail tabs and push the diskette or the hard drive from the bottom. Pull the diskette or the hard drive out.

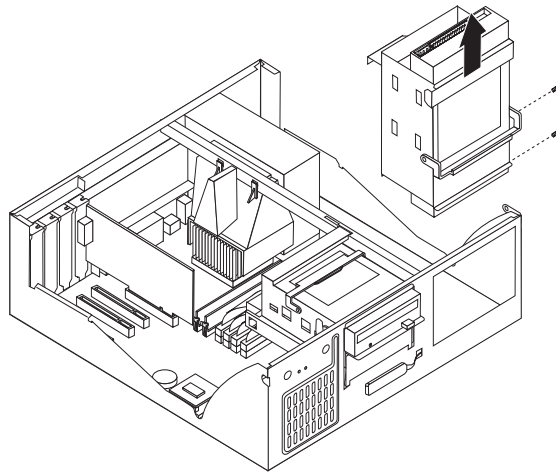
|

|

## CD-ROM Drive Removal

To remove the CD-ROM drive:

1. Swing the 5.25-in. drive cage up and out.



2. Remove the two screws that hold the CD-ROM drive in place. Lift the CD-ROM drive out of the cage.

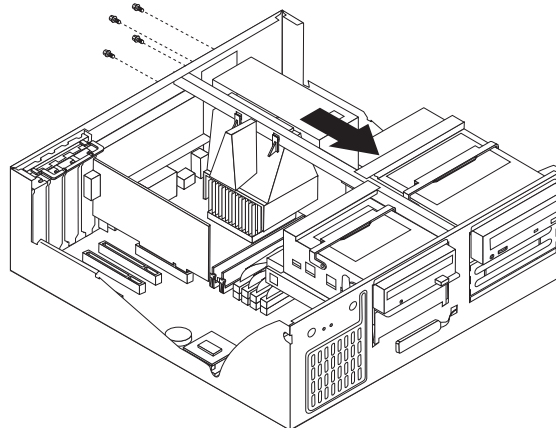
**Note:** When connecting the CD-ROM Audio Cable, make sure the cable is routed along the system board near the PCI adapter slots. Continue routing the cable along the system board between the power connector and primary IDE connector and then up to the CD-ROM drive. Do not route the CD-ROM cable near the system board I/O connectors.

## Power Supply Removal

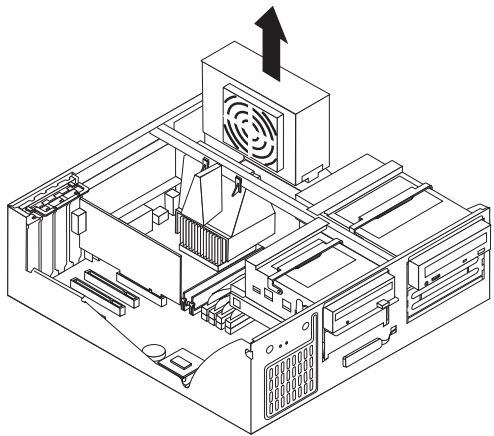
**Note:** Make sure the power supply voltage switch is set to the proper operating voltage: 115 or 230.

To remove the power supply:

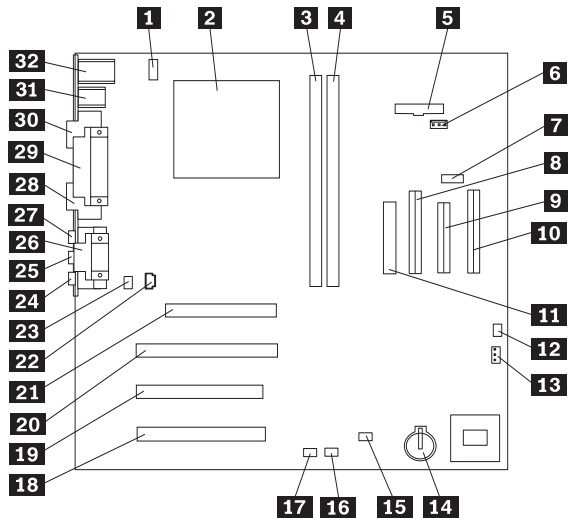
1. Remove the top cover.
2. Remove the air duct.
3. Disconnect the power supply connectors.
4. Remove the four screws that hold the power supply to the back of the chassis.



5. The power supply is attached to the base of the chassis by a latch on the front. Slide the power supply forward to dislatch it from the chassis.
6. Lift out the power supply.



## System Board Layout



## System Board Locations

<b>1</b>	#2 fan connector
<b>2</b>	Microprocessor
<b>3</b>	DIMM 0
<b>4</b>	DIMM 1
<b>5</b>	Power LED connector
<b>6</b>	RFID connector
<b>7</b>	Front USB connector
<b>8</b>	Secondary IDE connector
<b>9</b>	Diskette connector
<b>10</b>	Primary IDE connector
<b>11</b>	Power connector
<b>12</b>	CMOS clear/recovery jumper
<b>13</b>	#1 Fan connector
<b>14</b>	Battery

	15	SCSI adapter LED connector
	16	Alert on LAN
	17	Wake on LAN
	18	PCI slot 3
	19	PCI slot 2
	20	PCI slot 1
	21	AGP connector
	22	CD-ROM audio
	23	Speaker Connector
	24	Audio output
	25	Audio input
	26	Serial port 2
	27	Microphone input
	28	Monitor port
	29	Parallel port
	30	Serial port 1
	31	USB connectors
	32	Mouse and keyboard connectors

## System Board Switch Settings

The following table contains the switch setting information. (D) indicates the default setting.

### Diskette Write Access Switch (SW1-1)

Diskette Access	SW1-1
Write enabled	Off (D)
Write protected	On

### Clear CMOS Switch (SW1-2)

Clear CMOS	SW1-2
Normal mode	Off (D)
CMOS clear	On

### Reserved Switch (SW1-3)

Reserved	SW1-3
Reserved	Off

### Reserved Switch (SW1-4)

Reserved	SW1-4
Reserved	Off

### Processor Speed Settings

Processor speed for the PC 6578 is fixed and is determined by the processor. There are no settings required.

I

---

## Network Node Processor Configuration/Setup Utility

**Note:** Before continuing this procedure you ***must*** have installed a display and a keyboard on your Network Node Processor. See “How to Install a Display, Keyboard, and Mouse on Your Network Node Processor” on page 2-10.

- 1** Power OFF/ON the Network Node Processor
- 2** Press the **F1** key to invoke the configuration/Setup utility after POST completion, and continue with the “Network Node Processor Configuration Reference Based on 6578-RAU.”

### Network Node Processor Configuration Reference Based on 6578-RAU

The following panel appears. From the panel, select the different options. New panels appear, allowing you to check the settings and to modify them by following the prompts.

Configuration/Setup Utility

Select Option:

- System Summary
- Product Data
- Device and I/O Ports
- Start Options
- Date and Time
- System Security
- Advanced Setup
- Power Management

**Screen 1**  
**Screen 2**  
**Screen 3**  
**Screen 4**  
**Screen 5**  
**Screen 6**  
**Screen 7**  
**Screen 8**

Save Settings  
Restore Settings  
Load Default Settings  
  
Exit Setup



## Screen 1

### System Summary

Processor	Pentium III
Processor Speed	933/133 MHz
System Memory	256 MB
Memory Bus Speed	133 MHz
Video Controller	Active Intel® 815 Chipset Video BI
Audio Support	Enabled
Diskette Drive A	1.44 MB 3.5"
IDE Hard-Disk Drive 0	20 GB
IDE Hard-Disk Drive 1	Not Installed
IDE CD-ROM Drive 2	Installed
IDE Hard-Disk Drive 3	Not Installed

## Screen 2

### Product Data

Machine type/ Model	6578RAU
Flash EEPROM Revision Level	PIKT31AUS
Boot Block Revision Level	PI31A
System Board Identifier	xxxxxxx
System Serial Number	xxxxxxx
System UUID	xxxxxxx
BIOS Date	12/11/00

### Screen 3 and sub-screens

#### Device and I/O Ports

Mouse (Installed)  
Diskette Drive A: (1.44 MB 3.5")

- Serial Port Setup...
- USB Setup...
- Parallel Port Setup...
- Video Setup...
- IDE Drives Setup...
- Audio Setup...
- Network Setup...

#### Serial Port Setup

Serial Port A Address (3F8h)  
Serial Port A IRQ (IRQ 4)  
Serial Port B Address (2F8h)  
Serial Port B IRQ (IRQ 3)

#### USB Setup

USB Support (Disabled)  
USB Keyboard/Mouse Support (Autodetect)

#### Parallel Port Setup

Parallel Port (378h)  
Parallel Port Mode (Extended)  
Parallel Port Extended Mode (ECP)  
Parallel Port Extended Mode DMA (DMA3)  
Parallel Port IRQ (IRQ 7)

#### Video Setup

Active Video Intel® 815 Chipset Video BI  
Shared System (1MB)  
Select Active Video (PCI)  
Palette Spooning (Disabled)  
Video interrupt (Enabled)

#### IDE Drives Setup

- IDE Hard Disk Drive 0
- IDE Hard Disk Drive 1
- IDE CD-ROM Drive 2
- IDE Hard Disk Drive 3

#### IDE Hard Disk Drive 0

Size	20 GB
IDE Performance	(High Performance)
IDE Read Prefetch	(Disabled)

#### IDE CD-ROM Drive 2

IDE Performance	(High Performance)
-----------------	--------------------

#### Audio Setup...

Audio Support	(Enabled)
---------------	-----------

#### Network Setup...

Mac Address	Not Available
Preboot Execution Environment Base Code	(Disabled)
PCI Boot Entry Vector Startup	(Disabled)

#### Screen 4 and sub-screen

#### Start Options

##### Startup Sequence

Keyboard Numlock State	(ON)
Keyboard Speed	(Fast)
Disketteless Operation	(Disabled)
Keyboardless Operation Mode	(Enabled)
Power On Self-Test	(Quick) <b>(Note)</b>
Power On Logos	(Enabled )
Option Key Display	(Enabled )
Network Boot prompt	(Disabled)
Power On Status	(Disabled)
Virus detection	(Disabled)

**Note:** If you want a complete testing of the computer at power ON set this parameter to **Enhanced**.

#### Startup Sequence

Main Startup Sequence...  
First Startup Device (Diskette Drive 0)  
Second Startup Device (Hard Disk 0)  
Third Startup Device (Disabled)  
Fourth Startup Device (Disabled)

Automatic Startup Sequence (Enabled)  
First Startup Device (Hard Disk 0)  
Second Startup Device (Disabled)  
Third Startup Device (Disabled)  
Fourth Startup Device (Disabled)

POST Error (Disabled)

#### Screen 5 and Sub-screen

##### Date and Time

Time (HH/MM/SS)  
Date MM/DD/YYYY (MM/DD/YYYY)

#### Screen 6 and Sub-screen

##### System Security

- Advanced Security DISABLED
- Security Profile by Device
- Remote Administration
- Power-On Password
- Administrator Password
- Adapter ROM Security (No)
- Asset ID (Disabled)

##### Security Profile by Device

IDE Controller (Enabled)  
Diskette Drive Access (Enabled)  
Diskette Write Protect (Disabled)

Password to request before booting:

- Removable Media Devices (User)
- Hard Disk Devices (User)
- Network Device (User)

#### Remote Administration

##### Information:

If the password Prompt is set to "ON" it will be reset when Remote Administration is set to ENABLE

- Remote Administration (Enabled)
- Network Boot Integrity Services (Disabled)

#### Power-On Password

Enter your new Power-on password twice.

Enter Power-on Password ( )  
Enter Power-on Password Again ( )

Change Power-on Password  
Delete Power-on Password

Password Prompt (Dual)

#### Administrator Password

Enter your new Administrator password twice.

Enter Administrator Password ( )  
Enter Administrator Password Again ( )

Change Administrator Password  
Delete Administrator Password

Required Administrator password Flashing (No)  
Power-on Password changeable by user (No)  
Require Power-on Password on Warm Boot (No)

### Screen 7 and Sub-screens

#### Advanced Setup

##### Warning:

Items on the following menus control advanced Hardware features if they are configured incorrectly, the system might malfunction.

- PCI Control
- Plug and Play Control
- Processor Control

PCI Control

PCI Parity (Enabled)

Plug and Play Control

Plug and Play Operating System (No)

Processor Control

Processor 0 ID 0686  
Microcode Revision (MM/DD/YYYY) 05/05/2000  
Processor Serial Number Access (Disabled)

**Screen 8 and sub-screens**

Power Management

ACPI BIOS Mode (IRQ 9)  
ACPI Standby Mode (S3)  
- APM  
- Automatic Power On

APM

APM BIOS Mode (Disabled)  
Automatic Hardware Power Management (Disabled)  
Time to Low Power (30 min)  
System Power (ON)  
Display (Suspend)  
Time to Display 'OFF' (1 hr)  
IDE Drives (Enabled)  
- Low Power Entry Activity Monitor  
- Low Power Exit Activity Monitor

Low Power Entry Activity Monitor

PS/2 Keyboard/Mouse (Enabled)  
Diskette, Serial and Parallel Port (Enabled)  
IDE Hard Drive (Enabled)  
IDE CD-ROM (Enabled)

Low Power Exit Activity Monitor

PS/2 Keyboard	(Enabled)
PS/2 Mouse	(Enabled)
Serial Port A	(Enabled)
Serial Port B	(Enabled)
LAN	(Enabled)

Automatic Power On

Wake on LAN

Serial Port A Ring Detect	(Disabled)
Startup Sequence	Primary
Modem Ring Detect	(Disabled)
Startup Sequence	Primary
Wake Up on Alarm	(Disabled)
Alarm day of month	01 <b>(Note)</b>
Alarm Time	01:00 <b>(Note)</b>
Alarm day of week	Monday <b>(Note)</b>
Startup Sequence	Primary
PCI Wake Up	(Disabled)
Startup Sequence	Primary

**Note:** May be another value.

Wake on LAN

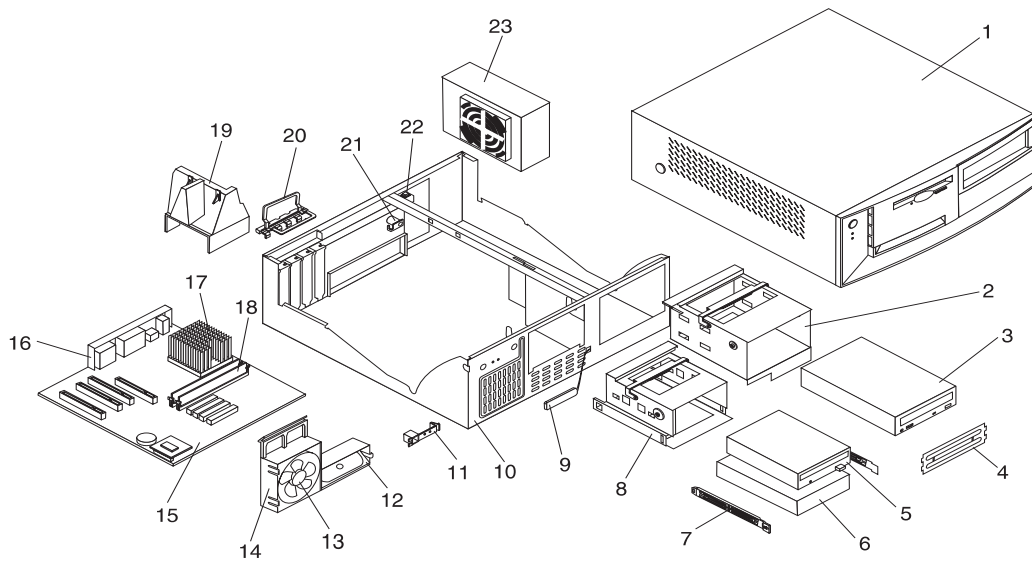
Wake on LAN	(Enabled)
Startup Sequence	(Automatic)





---

| **Appendix G. Network Node Processor Part Numbers (Based**  
| **on 6578)**



## Parts Listing

Index	System (Type 6578)	FRU No.
1	Top Cover Assembly	09N5727
2	5.25-in. DASD Bracket	09N5746
3	CD-ROM Drive - 40x	09N0879
4	Bezel Kit	09N5723
5	3.5-in. 1.44MB Diskette Drive	75H9550
	3.5-in. 1.44MB Diskette Drive (Japan)	75H9552
6	10.1 GB EIDE Hard Disk Drive	36L8681
	20.4 GB EIDE Hard Disk Drive	09N0705
7	DASD Rail Kit	19K5331
8	3.5-in. DASD Bracket	09N5736
9	RFID Antenna	03K9654
10	Chassis Assembly	09N5728
11	Control Panel Assembly	37L5092
12	Apeaker with Cable Assembly	01K4909
13	92mm Fan Assembly with Grommets	33L2594
14	Fan/Speaker Bracket	09N5763
15	System Board (no processor, no memory)	09K9982
16	Planar EMC shield Kit	09N5770
17	Pentium® III 667MHz	10K0863
	Pentium III 733MHz	10K0864
	Pentium III 800MHz	10K1196
	Pentium III 933MHz	19K7537
18	Memory 64MB SDRAM	33L3072
	Memory 128MB SDRAM	33L3074
19	Air Baffle Duct	09N5735
20	I/O Cam Bracket	09N5734
21	Keylock Assembly	09K9829
22	C2 Switch	09K9827
23	155W Power Supply	00N7685
	155W Power Supply (Japan)	00N7687
	155 Power Supply (China)	00N7689
	5.25-in. DASD Bracket Handle	09N5747
	3.5-in. DASD Bracket Handle	09N5748
	Cable Hard Disk Drive (ATA)	37L4525
	SCSI Signal Cable Assembly (3 Drop)	33L2598
	Foot (4)	03K9655
	Cable Diskette Drive	33L2596
	Mouse (2 Button)	10L6145
	Miscellaneous Hardware Kit	09N5764
	ATA-66 Cable Assembly (2 Drop)	37L5098
	CD-ROM Audio Cable	75H9219
	Dual USB Cable	09N5729
	Lithium Battery	33F8354
	EMC Shield for 5.25-in. Bay	20L3073
	Nameplate	09N5733
	Roulette Ethernet Adapter	19K4885



## Appendix H. Bibliography

### Customer Documentation for the 3746 Model 950

Table H-1 (Page 1 of 5). Customer Documentation for the 3746 Model 950

This customer documentation has the following formats:



#### Finding Information

##### **3745 Models A and 3746 Books**

All of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for the machine.

#### Preparing for Operation



GA33-0400

**IBM 3745 Communication Controller All Models<sup>1</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

##### **Safety Information<sup>2</sup>**

Provides general safety guidelines.

#### Evaluating and Configuring



GA33-0180

**IBM 3745 Communication Controller Models A and 170<sup>3</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

##### **Overview**

Gives an overview of connectivity capabilities within SNA, APPN, and IP networking.



GA27-4234

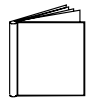
**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

##### **Planning Series:** **Overview, Installation, and Integration**

Provides information for:

- Overall 3746 planning
- Installation and upgrade scenarios
- Controller and service processor network integration
- Related MOSS-E and CCM worksheets for these tasks.

Table H-1 (Page 2 of 5). Customer Documentation for the 3746 Model 950



GA27-4235

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Planning Series:**  
**Serial Line Adapters**

Provides information for:

- Serial line adapter descriptions
- Serial line adapter line weights and connectivity
- Types of SDLC support
- Configuring X.25 lines
- Performance tuning for frame-relay, PPP, X.25, and NCP lines.
- ISDN adapter description and configuration.



GA27-4236

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Planning Series:**  
**Token Ring and Ethernet**

Provides information for:

- Token-ring adapter description and configuration
- Ethernet adapter description and configuration.



GA27-4237

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Planning Series:**  
**ESCON Channels**

Provides information for:

- ESCON adapter descriptions
- ESCON configuration and tuning information
- ESCON configuration examples.



GA27-4238

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Planning Series:**  
**Physical Planning**

Provides information for:

- 3746 and MAE physical planning details
- 3746 and MAE cable information
- Explanation of installation sheets
- 3746 plugging sheets.

Table H-1 (Page 3 of 5). Customer Documentation for the 3746 Model 950

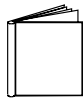
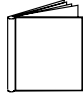
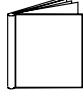

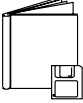





	GA27-4239	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>
		<b>Planning Series:</b> <b>Management Planning</b>
		Provides information for: <ul style="list-style-type: none"> <li>• Overview for 3746</li> <li>• 3746 APPN/HPR, IP router, and X.25</li> <li>• NetView Performance Monitor (NPM), remote consoles, and RSF</li> <li>• MAE APPN/HPR management.</li> </ul>
	GA27-4240	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>
		<b>Planning Series:</b> <b>Multiaccess Enclosure Planning</b>
		Provides information for: <ul style="list-style-type: none"> <li>• MAE adapters details</li> <li>• MAE ESCON planning and configuration</li> <li>• ATM and ISDN support.</li> </ul>
	GA27-4241	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>
		<b>Planning Series:</b> <b>Protocol Descriptions</b>
		Provides information for: <ul style="list-style-type: none"> <li>• Overview and details about APPN/HPR and IP.</li> </ul>
	On-line information	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>
		<b>Planning Series:</b> <b>Controller Configuration and Management Worksheets</b>
		Provides planning worksheets for ESCON, Multiaccess Enclosure, serial line, and token-ring definitions.

Table H-1 (Page 4 of 5). Customer Documentation for the 3746 Model 950

Operating and Testing		
	SA33-0356	<p><b>IBM 3746 Nways Multiprotocol Controller Model 950</b></p> <p><b>User's Guide<sup>2</sup></b></p> <p>Explains how to:</p> <ul style="list-style-type: none"> <li>• Carry out daily routine operations on Nways controller</li> <li>• Install, test, and customize the Nways controller after installation</li> <li>• Configure user's workstations to remotely control the service processor using: <ul style="list-style-type: none"> <li>– DCAF program</li> <li>– Telnet client program</li> <li>– Java Console support.</li> </ul> </li> </ul>
	On-line information	<p><b>Controller Configuration and Management Application</b></p> <p>Provides a graphical user interface for configuring and managing a 3746 APPN/HPR network node and IP Router, and its resources. It is also available as a stand-alone application, using an OS/2 workstation. Defines and explains all the 3746 Network Node and IP Router configuration parameters through its on-line help.</p>
	SH11-3081	<p><b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b></p> <p><b>Controller Configuration and Management: User's Guide<sup>2</sup></b></p> <p>Explains how to use CCM and gives examples of the configuration process.</p>
	GA33-0479	<p><b>IBM 3745 Communication Controller Models A</b>  <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b></p> <p><b>NetView Console</b>  <b>APPN Command Reference Guide</b></p> <p>Explains how to use the RUN COMMAND from the NetView S/390 Program and gives examples.</p>
Managing Problems		
	On-line information	<p><b>Problem Analysis Guide</b></p> <p>An on-line guide to analyze alarms, events, and control panel codes on:</p> <ul style="list-style-type: none"> <li>• IBM 3745 Communication Controller Models A<sup>3</sup></li> <li>• IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>
	SA33-0175	<p><b>IBM 3745 Communication Controller Models A<sup>3</sup></b>  <b>IBM 3746 Expansion Unit Model 900</b>  <b>IBM 3746 Nways Multiprotocol Controller Model 950</b></p> <p><b>Alert Reference Guide</b></p> <p>Provides information about events or errors reported by alerts for:</p> <ul style="list-style-type: none"> <li>• IBM 3745 Communication Controller Models A<sup>3</sup></li> <li>• IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>



*Table H-1 (Page 5 of 5). Customer Documentation for the 3746 Model 950*

<sup>1</sup> Models 130 to 61A.

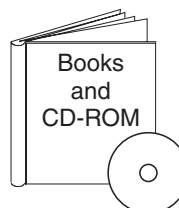
<sup>2</sup> Documentation shipped with the 3746-950

<sup>3</sup> 3745 Models 17A to 61A.

## Service Documentation for the IBM 3746 Model 950

Table H-2 (Page 1 of 4). Service Documentation for the 3746 Model 950

This service documentation has the following formats:



SY33-2107

***IBM 3746 Nways Multiprotocol Controller Model 950  
Installation Guide<sup>1</sup>***

Provides instructions for installing or relocating the Nways Controller.



SY33-2108

***IBM 3746 Nways Multiprotocol Controller  
Model 950  
Service Guide<sup>1</sup>***

Provides procedures for isolating and fixing the IBM 3746-950 problems.



SY33-2115

***IBM 3745 Communication Controller Models A<sup>2</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950  
Service Processor Installation and Maintenance<sup>3</sup>  
(Based on the 7585, 3172, 9585, or 9577)***

Provides information on installing and maintaining the service processor based on PS/2 Types 7585, 3172, 9585, or 9577. Can be for systems with microcode that has up to and including EC D46130 (any level) installed.



SY33-2120

***IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950  
Service Processor Installation and Maintenance<sup>4</sup>  
(Based on the 7585, 3172, or 9585)***

Provides information on installing and maintaining the service processor based on PS/2 Types 7585, 3172, or 9585. Can be for systems with microcode EC F12380 or higher installed.

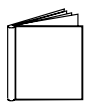


SY33-2125

***IBM 3745 Communication Controller Models A<sup>3</sup>  
IBM 3746 Expansion Unit Model 900  
IBM 3746 Nways Multiprotocol Controller Model 950  
Service Processor Installation and Maintenance<sup>4</sup>  
(Based on 6275)***

Provides information on installing and maintaining the service processor based on PC Type 6275. Can be for systems with microcode EC F12380 or higher installed.

Table H-2 (Page 2 of 4). Service Documentation for the 3746 Model 950



SY27-0393

**IBM 3745 Communication Controller Models A<sup>3</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>**  
**(Based on 6563)**

Provides information on installing and maintaining the service processor based on PC Type 6563. Can be for systems with microcode EC F12380 or higher installed.



GY27-0406

**IBM 3745 Communication Controller Models A<sup>3</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>**  
**(Based on 6578)**

Provides information on installing and maintaining the service processor based on PC Type 6578. Can be for systems with microcode EC H10000A and EC H10010A or higher installed.



SY33-2118

**IBM 3746 Nways Multiprotocol Controller Models 900 and 950**  
**Multiaaccess Enclosure Installation and Maintenance<sup>4</sup>**

Provides information on installing and maintaining the Multiaaccess Enclosure (MAE).



SY33-2124

**IBM 3746 Nways Multiprotocol Controller Models 900 and 950**  
**Multiaaccess Enclosure Installation and Maintenance<sup>4</sup>**  
 (Starting from EC F12430 and Above)

Provides information on installing and maintaining the Multiaaccess Enclosure (MAE). For systems with microcode EC F12430 or higher installed.



SY33-2112

**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Network Node Processor Installation and Maintenance<sup>3</sup>**  
**(Based on the 7585 or 3172)**

Provides information on installing and maintaining the network node processor based on the PS/2 Type 7585 or 3172.



SY33-2126

**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

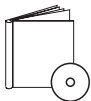
**Network Node Processor Installation and Maintenance<sup>3</sup>**  
**(Based on 6275)**

Provides information on installing and maintaining the network node processor based on the PC Type 6275.

Table H-2 (Page 3 of 4). Service Documentation for the 3746 Model 950

	SY27-0394	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>  <b>Network Node Processor Installation and Maintenance<sup>3</sup> (Based on 6563)</b>
Provides information on installing and maintaining the network node processor based on the PC Type 6563.		
	GY27-0407	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>  <b>Network Node Processor Installation and Maintenance<sup>3</sup> (Based on 6578)</b>
Provides information on installing and maintaining the network node processor based on the PC Type 6578.		
	SY33-2127	<b>IBM 3745 Communication Controller Models A<sup>3</sup> IBM 3746 Expansion Unit Model 900 IBM 3746 Nways Multiprotocol Controller Model 950</b>  <b>Service Processor and Network Node Processor<sup>4</sup> Service User's Guide</b>
Provides information on installing and maintaining the operational code on service processor, or network node processor. Can be for systems with microcode EC F12380 or higher installed.		
	SY33-2117	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>  <b>External Cable Reference<sup>4</sup></b>
Provides references to console and line cables used for connecting the IBM 3746 Models 900 and 950.		
	S135-2015	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>  <b>Parts Catalog<sup>4</sup></b>
Provides reference information for ordering parts for the IBM 3746 Models 900 and 950.		
	S135-2014	<b>IBM Controller Expansion</b>  <b>Parts Catalog</b>
Provides reference information for ordering parts for the controller expansion attached to the IBM 3745 Models A <sup>2</sup> , and 3746 Models 900 and 950.		
<b>CD-ROM Bibliography</b>		
	ZK2T-8214	<b>IBM Networking Softcopy Collection Kit</b>  Allows service manuals consulting via CD-ROM viewer. EMEA version.

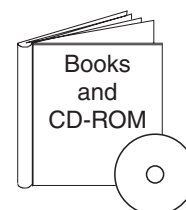
*Table H-2 (Page 4 of 4). Service Documentation for the 3746 Model 950*

	<p>ZK2T-8187</p>	<p><b>IBM Networking Softcopy Collection Kit</b></p> <p>Allows service manuals consulting via CD-ROM viewer. US version.</p>
<p><sup>1</sup> Documentation shipped with the 3746 Model 950  <sup>2</sup> 3745 Models 17A to 61A  <sup>3</sup> Documentation shipped with the processor  <sup>4</sup> Documentation shipped with the 3746 Models 900 and 950</p>		

# Customer Documentation for the 3745 (All Models) and 3746 (Model 900)

Table H-3 (Page 1 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900

This customer documentation has the following formats:



## Finding Information

### 3745 Models A and 3746 Books

All of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for the machine.

## Evaluating and Configuring



GA33-0092

### **IBM 3745 Communication Controller Models 210, 310, 410, and 610**

#### **Introduction**

Gives an introduction of the IBM Models 210 to 610 capabilities.

For Models A, refer to the *Overview*, GA33-0180.



GA33-0180

### **IBM 3745 Communication Controller Models A and 170<sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950**

#### **Overview**

Gives an overview of connectivity capabilities within SNA, APPN, and IP networking.



GA27-4234

### **IBM 3745 Communication Controller Models A<sup>2</sup> IBM 3746 Nways Multiprotocol Controller Models 900 and 950**

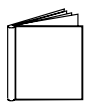
#### **Planning Series:**

#### **Overview, Installation, and Integration**

Provides information for:

- Overall 3746 planning
- Installation and upgrade scenarios
- Controller and service processor network integration
- Related MOSS-E and CCM worksheets for these tasks.

Table H-3 (Page 2 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900



GA27-4235

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Planning Series:**  
**Serial Line Adapters**

Provides information for:

- Serial line adapter descriptions
- Serial line adapter line weights and connectivity
- Types of SDLC support
- Configuring X.25 lines
- Performance tuning for frame-relay, PPP, X.25, and NCP lines.
- ISDN adapter description and configuration.



GA27-4236

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Planning Series:**  
**Token Ring and Ethernet**

Provides information for:

- Token-ring adapter description and configuration
- Ethernet adapter description and configuration.



GA27-4237

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Planning Series:**  
**ESCON Channels**

Provides information for:

- ESCON adapter descriptions
- ESCON configuration and tuning information
- ESCON configuration examples.



GA27-4238

**IBM 3745 Communication Controller Models A<sup>2</sup>**  
**IBM 3746 Nways Multiprotocol Controller**  
**Models 900 and 950**

**Planning Series:**  
**Physical Planning**

Provides information for:

- 3746 and MAE physical planning details
- 3746 and MAE cable information
- Explanation of installation sheets
- 3746 plugging sheets.

Table H-3 (Page 3 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900

	GA27-4239	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>
		<b>Planning Series:</b> <b>Management Planning</b>
		Provides information for: <ul style="list-style-type: none"> <li>• Overview for 3746</li> <li>• 3746 APPN/HPR, IP router, and X.25</li> <li>• NetView Performance Monitor (NPM), remote consoles, and RSF</li> <li>• MAE APPN/HPR management.</li> </ul>
	GA27-4240	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>
		<b>Planning Series:</b> <b>Multiaccess Enclosure Planning</b>
		Provides information for: <ul style="list-style-type: none"> <li>• MAE adapters details</li> <li>• MAE ESCON planning and configuration</li> <li>• ATM and ISDN support.</li> </ul>
	GA27-4241	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>
		<b>Planning Series:</b> <b>Protocol Descriptions</b>
		Provides information for: <ul style="list-style-type: none"> <li>• Overview and details about APPN/HPR and IP.</li> </ul>
	On-line information	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>
		<b>Planning Series:</b> <b>Controller Configuration and Management Worksheets</b>
		Provides planning worksheets for ESCON, Multiaccess Enclosure, serial line, and token-ring definitions.
<b>Preparing Your Site</b>		
	GC22-7064	<b>IBM System/360™, System/370™, 4300 Processor</b> <b>Input/Output Equipment Installation Manual-Physical Planning</b> (Including Technical News Letter GN22-5490)
		Provides information for physical installation for the 3745 Models 130 to 610.  For 3745 Models A and 3746 Model 900, refer to the <i>Planning Guide</i> , GA33-0457.



Table H-3 (Page 4 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900

	GA33-0127	<b>IBM 3745 Communication Controller Models 210, 310, 410, and 610</b>  <b>Preparing for Connection</b>
		<p>Helps for preparing the 3745 Models 210 to 610 cable installation.</p> <p>For 3745 Models A refer to the <i>Connection and Integration Guide</i>, SA33-0129.</p>
<b>Preparing for Operation</b>		
	GA33-0400	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b> <b>IBM 3746 Nways Multiprotocol Controller</b> <b>Models 900 and 950</b>  <b>Safety Information<sup>1</sup></b>
		Provides general safety guidelines.
	SA33-0129	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Model 900</b>  <b>Connection and Integration Guide<sup>1</sup></b>
		Contains information for connecting hardware and integrating network of the 3745 and 3746-900 after installation.
	SA33-0416	<b>Line Interface Coupler Type 5 and Type 6</b> <b>Portable Keypad Display</b>  <b>Migration and Integration Guide</b>
		Contains information for moving and testing LIC types 5 and 6.
	SA33-0158	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Model 900</b>  <b>Console Setup Guide<sup>1</sup></b>
		<p>Provides information for:</p> <ul style="list-style-type: none"> <li>• Installing local, alternate, or remote consoles for 3745 Models 130 to 610</li> <li>• Configuring user workstations to remotely control the service processor for 3745 Models A and 3746 Model 900 using: <ul style="list-style-type: none"> <li>– DCAF program</li> <li>– Telnet Client program</li> <li>– Java Console support.</li> </ul> </li> </ul>
<b>Customizing Your Control Program</b>		
	SA33-0178	<b>Guide to Timed IPL and Rename Load Module</b>
		<p>Provides VTAM procedures for:</p> <ul style="list-style-type: none"> <li>• Scheduling an automatic reload of the 3745</li> <li>• Getting 3745 load module changes transparent to the operations staff.</li> </ul>
<b>Operating and Testing</b>		

Table H-3 (Page 5 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900










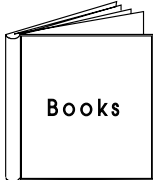


	SA33-0098	<b>IBM 3745 Communication Controller All Models<sup>4</sup></b>  <b>Basic Operations Guide<sup>1</sup></b>  Provides instructions for daily routine operations on the 3745 Models 130 to 610.
	SA33-0177	<b>IBM 3745 Communication Controller Models A<sup>2</sup></b> <b>IBM 3746 Nways Multiprotocol Controller Model 900</b>  <b>Basic Operations Guide<sup>1</sup></b>  Provides instructions for daily routine operations on the 3745 Models 17A to 61A, and 3746 Model 900 operating as an SNA node (using NCP), APPN/HPR Network Node, and IP Router.
	SA33-0097	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b>  <b>Advanced Operations Guide<sup>1</sup></b>  Provides instructions for advanced operations and testing, using the 3745 MOSS console.
	On-line Information	<b>Controller Configuration and Management Application</b>  Provides a graphical user interface for configuring and managing a 3746 APPN/HPR Network Node and IP Router, and its resources. It is also available as a stand-alone application, using an OS/2 workstation. Defines and explains all the 3746 Network Node and IP Router configuration parameters through its online help.
	SH11-3081	<b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>  <b>Controller Configuration and Management: User's Guide<sup>5</sup></b>  Explains how to use CCM and gives examples of the configuration process.
	GA33-0479	<b>IBM 3745 Communication Controller Models A</b> <b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b>  <b>NetView Console APPN Command Reference Guide</b>  Explains how to use the RUN COMMAND from the NetView S/390 Program and gives examples.
<b>Managing Problems</b>		
	SA33-0096	<b>IBM 3745 Communication Controller All Models<sup>3</sup></b>  <b>Problem Determination Guide<sup>1</sup></b>  A guide to perform problem determination on the 3745 Models 130 to 61A.

Table H-3 (Page 6 of 6). Customer Documentation for the 3745 Models X10 and X1A, and 3746 Model 900

	On-line Information	<p><b>Problem Analysis Guide</b></p> <p>An online guide to analyze alarms, events, and control panel codes on:</p> <ul style="list-style-type: none"> <li>• IBM 3745 Communication Controller Models A<sup>2</sup></li> <li>• IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>
	SA33-0175	<p><b>IBM 3745 Communication Controller Models A<sup>2</sup></b>  <b>IBM 3746 Expansion Unit Model 900</b>  <b>IBM 3746 Nways Multiprotocol Controller Model 950</b></p> <p><b>Alert Reference Guide</b></p> <p>Provides information about events or errors reported by alerts for:</p> <ul style="list-style-type: none"> <li>• IBM 3745 Communication Controller Models A<sup>2</sup></li> <li>• IBM 3746 Nways Multiprotocol Controller Models 900 and 950.</li> </ul>

<sup>1</sup> Documentation shipped with the 3745.  
<sup>2</sup> 3745 Models 17A to 61A.  
<sup>3</sup> 3745 Models 130 to 61A.  
<sup>4</sup> Except 3745 Models A.  
<sup>5</sup> Documentation shipped with the 3746-900.

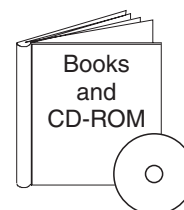
## Additional Customer Documentation for the 3745 Models 130, 150, 160, and 170

Table H-4. Additional Customer Documentation for the 3745 Models 130 to 170		
This customer documentation has the following format:		
		
<b>Finding Information</b>		
<p><b>3745 Models A and 3746 Books</b></p> <p>All of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for the machine.</p>		
<b>Evaluating and Configuring</b>		
	GA33-0138	<p><b>IBM 3745 Communication Controller Models 130, 150, 160, and 170</b></p> <p><b>Introduction</b></p> <p>Gives an introduction about the IBM Models 130 to 170 capabilities, including Model 160.</p> <p>For Model 17A refer to the <i>Overview</i>, GA33-0180.</p>
<b>Preparing Your Site</b>		
	GA33-0140	<p><b>IBM 3745 Communication Controller Models 130, 150, 160, and 170</b></p> <p><b>Preparing for Connection</b></p> <p>Helps for preparing the 3745 Models 130 to 170 cable installation.</p> <p>For 3745 Model 17A refer to the <i>Connection and Integration Guide</i>, SA33-0129.</p>
<sup>1</sup> Documentation shipped with the 3745.		

# Service Documentation for the IBM 3745 (Models 210, 21A, 310, 31A, 410, 41A, 610, and 61A) and 3746 (Model 900)

Table H-5 (Page 1 of 5). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900

This service documentation has the following formats:



## 3745 Models A and 3746 Books

All of the books in the 3745 Models A and 3746 library are available on the CD-ROM that contains the Licensed Internal Code (LIC) for the Machine.



SY33-2057

### **IBM 3745 Communication Controller Models 210 to 61A Installation Guide<sup>1</sup>**

Provides instructions for installing or relocating the IBM 3745 Models X10 and X1A.



SY33-2114

### **IBM 3746 Nways Multiprotocol Controller Model 900 Installation Guide<sup>2</sup>**

Provides instructions for installing or relocating a 3746-900.



SY33-2116

### **IBM 3746 Nways Multiprotocol Controller Model 900 Service Guide<sup>2</sup>**

Provides procedures for isolating and fixing the IBM 3746-900 problems.



SY33-2055

### **IBM 3745 Communication Controller Models 210, 310, 410, and 610 IBM 3746 Expansion Units Models A11, A12, L13, L14, and L15 Service Functions<sup>1</sup>**

Describes MOSS functions using the IBM 3745 Models X10 and X1A consoles.

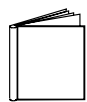


SY33-2054

### **IBM 3745 Communication Controller Models 210 to 61A Maintenance Information Procedures<sup>1</sup>**

Provides procedures for isolating and fixing the IBM 3745 Models X10 and X1A problems.

Table H-5 (Page 2 of 5). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900



SY33-2115

**IBM 3745 Communication Controller Models A<sup>3</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>**  
**(Based on the 7585, 3172, 9585, or 9577)**

Provides information on installing and maintaining the service processor based on PS/2 Types 7585, 3172, 9585, or 9577.  
 Can be for systems with microcode that has up to and including EC D46130 (any level) installed.



SY33-2120

**IBM 3745 Communication Controller Models A<sup>3</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>**  
**(Based on the 7585, 3172, or 9585)**

Provides information on installing and maintaining the service processor based on PS/2 Types 7585, 3172, or 9585.  
 Can be for systems with microcode EC F12380 or higher installed.



SY33-2125

**IBM 3745 Communication Controller Models A<sup>3</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>**  
**(Based on the 6275)**

Provides information on installing and maintaining the service processor based on PC Type 6275.  
 Can be for systems with microcode EC F12380 or higher installed.



SY27-0393

**IBM 3745 Communication Controller Models A<sup>3</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

**Service Processor Installation and Maintenance<sup>4</sup>**  
**(Based on the 6563)**

Provides information on installing and maintaining the service processor based on PC Type 6563.  
 Can be for systems with microcode EC F12380 or higher installed.



GY27-0406

**IBM 3745 Communication Controller Models A<sup>3</sup>**  
**IBM 3746 Expansion Unit Model 900**  
**IBM 3746 Nways Multiprotocol Controller Model 950**

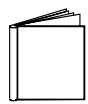
**Service Processor Installation and Maintenance<sup>4</sup>**  
**(Based on 6578)**

Provides information on installing and maintaining the service processor based on PC Type 6578.  
 Can be for systems with microcode EC H10000A and EC H10010A or higher installed.

Table H-5 (Page 3 of 5). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900

	SY33-2127	<p><b>IBM 3745 Communication Controller Models A<sup>3</sup></b>  <b>IBM 3746 Expansion Unit Model 900</b>  <b>IBM 3746 Nways Multiprotocol Controller Model 950</b></p> <p><b>Service Processor and Network Node Processor<sup>4</sup></b>  <b>Service User's Guide</b></p>
		<p>Provides information on installing and maintaining the operational code on service processor, or network node processor.  Can be for systems with microcode EC F12380 or higher installed.</p>
	SY33-2118	<p><b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b></p> <p><b>Mutiaccess Enclosure Installation and Maintenance<sup>4</sup></b></p>
		<p>Provides information on installing and maintaining the Mutiaccess Enclosure (MAE).</p>
	SY33-2124	<p><b>IBM 3746 Nways Multiprotocol Controller Models 900 and 950</b></p> <p><b>Mutiaccess Enclosure Installation and Maintenance<sup>4</sup></b>  (Starting from EC F12430 and Above)</p>
		<p>Provides information on installing and maintaining the Mutiaccess Enclosure (MAE). For systems with microcode EC F12430 or higher installed.</p>
	SY33-2112	<p><b>IBM 3746 Nways Multiprotocol Controller</b>  <b>Models 900 and 950</b></p> <p><b>Network Node Processor Installation and Maintenance<sup>4</sup></b>  <b>(Based on the 7585 or 3172)</b></p>
		<p>Provides information on installing and maintaining the network node processor based on the PS/2 Type 7585 or 3172.</p>
	SY33-2126	<p><b>IBM 3746 Nways Multiprotocol Controller</b>  <b>Models 900 and 950</b></p> <p><b>Network Node Processor Installation and Maintenance<sup>4</sup></b>  <b>(Based on 6275)</b></p>
		<p>Provides information on installing and maintaining the network node processor based on the PC Type 6275.</p>
	SY27-0394	<p><b>IBM 3746 Nways Multiprotocol Controller</b>  <b>Models 900 and 950</b></p> <p><b>Network Node Processor Installation and Maintenance<sup>4</sup></b>  <b>(Based on 6563)</b></p>
		<p>Provides information on installing and maintaining the network node processor based on the PC Type 6563.</p>

Table H-5 (Page 4 of 5). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900

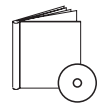


GY27-0407

**IBM 3746 Nways Multiprotocol Controller  
Models 900 and 950**

**Network Node Processor Installation and Maintenance<sup>3</sup>  
(Based on 6578)**

Provides information on installing and maintaining the network node processor based on the PC Type 6578.

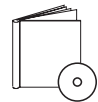


SY33-2056

**IBM 3745 Communication Controller  
Models 210 to 61A**

**Maintenance Information Reference<sup>1</sup>**

Provides in-depth hardware reference information on the IBM 3745 Models X10 and X1A.

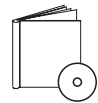


SY33-2075

**IBM 3745 Communication Controller  
All Models<sup>5</sup>**

**External Cable References<sup>1</sup>**

Provides references to console and line cables used for connecting the IBM 3745 Models 130 to 61A.



SY33-2117

**IBM 3746 Nways Multiprotocol Controller  
Models 900 and 950**

**External Cable Reference<sup>6</sup>**

Provides references to console and line cables used for connecting the IBM 3746 Models 900 and 950.



S135-2015

**IBM 3746 Nways Multiprotocol Controller  
Models 900 and 950**

**Parts Catalog<sup>6</sup>**

Provides reference information for ordering parts for the IBM 3746 Models 900 and 950.



S135-2010

**IBM 3745 Communication Controller  
Models 210 to 61A**

**Parts Catalog<sup>1</sup>**

Provides reference information for ordering IBM 3745 Models X10 and X1A parts.



S135-2014

**IBM Controller Expansion**

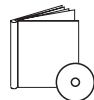
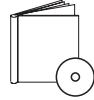
**Parts Catalog**

Provides reference information for ordering parts for the controller expansion attached to the IBM 3745 Models A<sup>3</sup>, and 3746 Models 900 and 950.

**CD-ROM Bibliography**



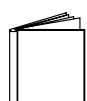
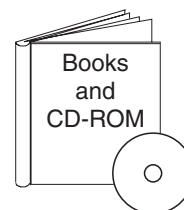
Table H-5 (Page 5 of 5). Service Documentation for the 3745 Models x10 and x1A, and 3746 Model 900

	ZK2T-8214	<b>IBM Networking Softcopy Collection Kit</b>	Allows service manuals consulting via CD-ROM viewer. EMEA version.
	ZK2T-8187	<b>IBM Networking Softcopy Collection Kit</b>	Allows service manuals consulting via CD-ROM viewer. US version.
<sup>1</sup> Documentation shipped with the 3745. <sup>2</sup> Documentation shipped with the 3746-900. <sup>3</sup> 3745 Models 17A to 61A. <sup>4</sup> Documentation shipped with the processor. <sup>5</sup> 3745 Models 130 to 61A. <sup>6</sup> Documentation shipped with the 3746 Models 900 and 950.			

## Additional Service Documentation for the IBM 3745 Models 130, 150, 160, 170, and 17A

Table H-6. Additional Service Documentation for the 3745 Models 1x0 and 17A

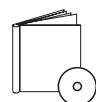
This service documentation has the following formats:



SY33-2067

**IBM 3745 Communication Controller  
Models 130, 150, 160, 170, and 17A  
Installation Guide<sup>1</sup>**

Provides instructions for installing or relocating the IBM 3745 Models 1X0 and 17A.



SY33-2069

**IBM 3745 Communication Controller  
Models 130, 150, 160, and 170  
Service Functions<sup>1</sup>**

Describes MOSS functions using the IBM 3745 Models 1x0 and 17A consoles.



SY33-2070

**IBM 3745 Communication Controller  
Models 130 to 17A  
Maintenance Information Procedures<sup>1</sup>**

Provides procedures for isolating and fixing the IBM 3745 Models 1X0 and 17A problems.



S135-2012

**IBM 3745 Communication Controller  
Models 130 to 17A  
Parts Catalog<sup>1</sup>**

Provides reference information for ordering IBM 3745 Models 1X0 and 17A parts.



SY33-2066

**IBM 3745 Communication Controller  
Models 130, 150, 160, and 170  
Hardware Maintenance Reference<sup>1</sup>**

Provides in-depth hardware reference information on the IBM 3745 Models 1X0 and 17A.

<sup>1</sup> Documentation shipped with the 3745.

# Glossary

## Acronyms, Abbreviations and Terms

Term	Information
<b>ACPA/A</b>	Audio Capture and Playback Adapter
<b>ADP</b>	Automatic Data Processing
<b>AGP</b>	Advanced Graphics Port
<b>Alt</b>	Alternate
<b>ANSI</b>	American National Standards Institute
<b>ARTIC</b>	A Real Time Interface Coprocessor
<b>ASCII</b>	American National Standard Code for Interface Interchange
<b>AT</b>	Advanced Technology (as in AT Bus)
<b>AVC</b>	Audio Video Connection
<b>BIOS</b>	Basic Input/Output System (Controls System Resources)
<b>bps</b>	Bits Per Second
<b>BPS</b>	Bytes Per Second
<b>CCITT</b>	The International Telephone and Telegraph Consultative Committee
<b>CCS</b>	Common Command Set
<b>CCSB</b>	Common Complete Status Block
<b>CCSB</b>	Configuration Control Sub Board
<b>CD</b>	Compact Disc
<b>CDPD</b>	Cellular Digital Packet Data
<b>CD-ROM</b>	CD Read Only Memory (stores data/audio)
<b>CGA</b>	Color Graphics Adapter (See EGA, VGA, XGA)
<b>CRC</b>	Cyclic Redundancy Check
<b>CRT</b>	Cathode Ray Tube
<b>CSA</b>	Canadian Standards Association
<b>CSD</b>	Corrective Service Diskette
<b>DASD</b>	Direct Access Storage Device (hard disk, diskette)
<b>DMA</b>	Direct Memory Access
<b>DRAM</b>	Dynamic Random Access Memory
<b>ECA</b>	Engineering Change Announcement
<b>ECC</b>	Error Correction Code
<b>EGA</b>	Enhanced Graphics Adapter
<b>ESD</b>	Electrostatic Discharge
<b>ESDI</b>	Enhanced Small Device Interface
<b>EEPROM</b>	Electrically Erasable Programmable Read Only Memory
<b>EWS</b>	Energy Work Station
<b>FRU</b>	Field Replaceable Unit (replaceable part)
<b>GPIB</b>	General Purpose Interface Bus (IEEE 348)
<b>GSA</b>	General Services Administration
<b>Ht</b>	Height
<b>IDE</b>	Integrated Drive Electronics
<b>IC</b>	Integrated Circuit
<b>IEEE</b>	Institute of Electrical and Electronics Engineers
<b>IEC</b>	International Electrotechnical Commission
<b>IML</b>	Initial Machine Load
<b>IPL</b>	Initial Program Load

Term	Information
<b>ISA</b>	Industry Standard Architecture
<b>ISO</b>	International Organization for Standardization
<b>ISDN</b>	Integrated-Services Digital Network
<b>LAN</b>	Local Area Network
<b>LBA</b>	Local Block Address
<b>LTB</b>	Local Transfer Bus
<b>LUN</b>	Logical Unit Number (as in SCSI)
<b>MAP</b>	Maintenance Analysis Procedure
<b>MCGA</b>	Modified Color Graphics Adapter (320 x 200 x 256)
<b>MCA</b>	Micro Channel Architecture (bus structure)
<b>MHz</b>	Mega Hertz (million cycles per second)
<b>MIDI</b>	Musical Instrument Digital Interface
<b>MM</b>	Multimedia
<b>N/A</b>	Not Available or Not Applicable
<b>NDD</b>	National Distribution Division
<b>NDIS</b>	Network Driver Interface Specification
<b>NMI</b>	Non-Maskable Interrupt
<b>NSC</b>	National Support Center
<b>NVRAM</b>	Non Volatile Random Access Memory
<b>OEM</b>	Original Equipment Manufacturer
<b>PCI</b>	Peripheral component interconnect
<b>PCMCIA</b>	Personal Computer Memory Card International Association
<b>POS</b>	Programmable Option Select
<b>PUN</b>	Physical Unit Number (as in SCSI)
<b>RAID</b>	Redundant Array of Inexpensive Disks (disk array models)
<b>RAM</b>	Random Access Memory (read/write)
<b>RGB</b>	Red Green Blue (as in monitors)
<b>RIPL</b>	Remote Initial Program Load
<b>ROM</b>	Read Only Memory
<b>SASD</b>	Sequential Access Storage Device (Tape)
<b>SCB</b>	Subsystem Control Block
<b>SCSI</b>	Small Computer Systems Interface
<b>SCSI ID</b>	SCSI Identification Number (assigned device number)
<b>SPD</b>	Software Product Description
<b>SR</b>	Service Representative
<b>SRAM</b>	Static Random Access Memory
<b>SVGA</b>	Super Video Graphics Array
<b>STN</b>	Super Twisted Nematic
<b>T/A</b>	NDD Technical Advisor (See your Marketing Representative)
<b>TDD</b>	Telecommunications Device for the Deaf
<b>TFT</b>	Thin-Film Transistor
<b>TPF</b>	ThinkPad File
<b>TSR</b>	Terminate and Stay Resident
<b>UL</b>	Underwriters Laboratory
<b>VCA</b>	Video Capture Adapter
<b>VESA</b>	Video Electronics Standards Association
<b>VGA</b>	Video Graphics Array (640x480x16)
<b>VPD</b>	Vital Product Data

<b>Term</b>	<b>Information</b>
<b>VRAM</b>	Video Random Access Memory
<b>WORM</b>	Write Once, Read Many Media
<b>XGA</b>	Extended Graphics Array (1024 x 768 x 256)
<b>Y/C</b>	Luminance/Chrominance Signal (Video)

---

# Index

## A

abbreviations, terms, and acronyms, X-1  
acronyms, abbreviations and terms X-1  
addresses  
    IP in the LAN C-1

## B

beep codes, POST 4-1

## C

cable  
    From the network node processor to the 8228 E-3  
Controller Expansion Component locations D-1  
Controller Expansion locations

## D

devices, handling discharge-sensitive A-4  
discharge-sensitive devices, handling A-4

## E

electrical safety A-2  
electrostatic devices, handling A-4

## G

general safety A-1  
grounding requirements A-4  
guide, safety inspection A-3

## H

handling electrostatic discharge-sensitive devices A-4

## I

inspection guide, safety A-3  
Installation  
    6578 system unit NNP-A 1-6  
    6578 System unit NNP-B 1-9  
    network node processor 1-1  
    preparation 1-2  
installation time 1-2

## L

leaving procedure

## N

network node processor E-1, E-2  
    after battery or board exchange 5-11  
    after hard-disk drive exchange 5-14  
    after token-ring adapter card exchange 5-12  
    battery exchange 5-3  
    board exchange 5-3  
    cables for 3746-900 E-1  
    cables for 3746-950 E-2  
    CD-ROM drive exchange 5-7  
    diskette drive exchange 5-8  
    FRU exchange 5-1  
    hard-disk drive exchange 5-6  
    network node processor aids F-1  
    other FRUs exchange 5-9, 5-16  
    overview 1-1  
    parts numbers G-1  
    problem determination 2-1  
    processor exchange 5-5  
    token-ring adapter card exchange 5-9  
    troubleshooting 3-1  
network node processor configuration / setup F-8

## P

parameter  
    worksheet C-1  
parts for network node processor G-1

## R

requirements, grounding A-4

## S

service processor E-2  
    cables for 3746-950 E-2  
    external cable references E-1

## T

terms, acronyms, and abbreviations X-1



---

# Tell Us What You Think!

**3746 Nways Multiprotocol Controller  
Models 900 and 950  
Network Node Processor  
Installation and Maintenance  
(Based on 6578)  
Publication No. GY27-0407-01**

We hope you find this publication useful, readable, and technically accurate, but only you can tell us! Your comments and suggestions will help us improve our technical publications. Please take a few minutes to let us know what you think by completing this form. If you are in the USA, you can mail this form postage free or fax it to us at 1-800-253-3520. Elsewhere, your local IBM branch office or representative will forward your comments or you may mail them directly to us.

Overall, how satisfied are you with the information in this book?	Satisfied	Dissatisfied
	<input type="checkbox"/>	<input type="checkbox"/>

How satisfied are you that the information in this book is:	Satisfied	Dissatisfied
Accurate	<input type="checkbox"/>	<input type="checkbox"/>
Complete	<input type="checkbox"/>	<input type="checkbox"/>
Easy to find	<input type="checkbox"/>	<input type="checkbox"/>
Easy to understand	<input type="checkbox"/>	<input type="checkbox"/>
Well organized	<input type="checkbox"/>	<input type="checkbox"/>
Applicable to your task	<input type="checkbox"/>	<input type="checkbox"/>

Specific comments or problems:

---

---

---

Please tell us how we can improve this book:

---

---

---

Thank you for your comments. If you would like a reply, provide the necessary information below.

Name	Address
Company or Organization	
Phone No.	



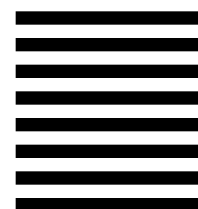
Fold and Tape

Please do not staple

Fold and Tape



NO POSTAGE  
NECESSARY  
IF MAILED IN THE  
UNITED STATES



## BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 40 ARMONK, NEW YORK

POSTAGE WILL BE PAID BY ADDRESSEE

Design & Information Development  
IBM Corporation  
Software Reengineering  
Department G71A/ Bldg 503  
P.O. Box 12195  
Research Triangle Park, NC 27709-9990



Fold and Tape

Please do not staple

Fold and Tape







Part Number: 10K8796



Printed in the United States of America  
on recycled paper containing 10%  
recovered post-consumer fiber.

GY27-0407-01



10K8796

